



# OWNER'S MANUAL

## Taigun, T-Cross



Taigun, T-Cross OWNER'S MANUAL

OWNER'S MANUAL  
Taigun, T-Cross  
V1, R1, VW\_IND, en\_GB  
Angličtina/English 08.2021  
Part number: 6JR012720AA



6JR012720AA



# Vehicle owner

## 1. Vehicle owner

Official vehicle registration number:

-----  
belongs to (Title, Name / Company)

-----

Address:

-----

-----

Telephone:

-----

Volkswagen Partner

## 2. Vehicle owner

Official vehicle registration number:

-----  
belongs to (Title, Name / Company)

-----

Address:

-----

-----

Telephone:

-----

Volkswagen Partner

Service consultant:

-----

Telephone:

-----

Service consultant:

-----

Telephone:

-----



# Table of Contents

## Vehicle overviews

– Front and side areas of the vehicle	7
– Rear vehicle area	9
– Driver's seat	10
– Centre console and passenger seat	10
– Engine compartment	11

## Warning lights

– Functionality	12
– Warning lights overview	12

## Correct and safe

– Introductory notes for correct use	14
– New vehicle or new parts	14
– Regular checks	14
– Improper vehicle adjustments	14
– Keep sensors and cameras functional	15
– Engine compartment	15
– Handling operating fluids	15
– 12 volt vehicle battery	15
– Electrical sockets in the vehicle	16
– Before your journey	16
– Sitting safely	16
– Correct belt webbing arrangement	17
– Correct steering wheel position	17
– Securing children properly	17
– Transporting objects safely	18
– Safe driving	18
– Stop the vehicle safely!	19
– Exiting the vehicle	19
– Different weather conditions	19
– After an accident	19

## Keys, locks and alarm system

– Key	21
– Central locking	22
– Deactivate keyless locking	24
– Alarm system	25

## Doors, windows and boot lid

– Doors	26
– Child safety lock on the rear doors	26
– Window - with electrical operation	26
– Sliding/tilting roof	27
– Sunblind - with manual operation	28
– Sun visors	29
– Boot lid - with manual operation	29
– Unlocking the boot lid	29

## Seats, steering wheel and mirror

– Front seat - with manual operation	30
– Rear seats	30

– Headrests	31
– Front armrest	32
– Rear armrest	32
– Steering wheel	32
– Interior rear-view mirror	33
– Wing mirror	34

## Restraint systems and airbags

– Seat belts	35
– Child seat	36
– Fasteners for child seats	37
– Airbags	40
– Key switch for the front passenger airbag	42

## Lighting, windscreen wipers and washers

– Exterior lighting	44
– Daylight running lights	44
– Automatic driving lights function	45
– High beam and headlight flasher	45
– Turn signal	45
– Fog light	46
– Hazard warning lights function	46
– Parking light function	47
– CORNER function	47
– Function COMING HOME, LEAVING HOME	47
– Replace light bulbs	48
– Interior lighting	52
– Interior ambient light	52
– Windscreen wipers and washers	52

## Heating and air conditioning system

– Manual air conditioning	55
– Climatronic automatic air conditioning system	56
– Heated windscreen	57
– Seat ventilation	57

## Driver information system

– Analogue instrument cluster	58
– Digital instrument cluster	60
– Driving data	61
– Speed limit warning	62
– Vehicle status	63

## 7" Infotainment

– Infotainment overview	63
– System	63
– Screen	64
– Radio	64
– Media	65
– Mobile device management	68
– Telephone	69
– SmartLink	70

## 10" infotainment

– Infotainment overview	72
– System	72
– Screen	73
– Infotainment keyboard	73
– Radio	73
– Media	75
– Mobile device management	77
– Telephone	78
– Wi-Fi	80
– SmartLink	80
– Personalisation	83
– VW Play Apps	83

## Online Services

– My Volkswagen Connect	84
– My Volkswagen Connect application	84
– Personal Data Protection	84
– Vehicle Status Report	85

## Starting and driving

– Starting with the key	85
– Start at the push of a button	86
– Starting issues	86
– START STOP	87
– Manual gearbox	88
– Automatic gearbox	88
– Economical driving style	90
– Towing eye and towing procedure	91
– Brakes	92
– Handbrake	93

## Driver assist systems

– Braking and stabilising systems	94
– Front Assist	95
– Pedestrian detection system	96
– Speed limiter	96
– Cruise control system	97

## Park Assist systems

– Park Pilot parking aid	98
– Rear view camera	99

## Engine, exhaust system and fuel

– Bonnet	100
– Engine oil	100
– Coolant	102
– Engine electronics	103
– Particle filter	104
– Exhaust control system	104
– Fuel filler flap	104
– Petrol	104

## 12 volt vehicle battery and fuses

– 12 volt vehicle battery	106
---------------------------	-----

– Using the jump-starting cable	108
– Fuses	109
– Fuses in the dash panel	110
– Fuses in the engine compartment	111

## Wheels

– Tyres and rims	112
– All-season or winter tires	113
– Spare wheel	113
– Changing the wheel and raising the vehicle	114
– Tyre pressure	116
– Tyre pressure monitor	116
– Wheel bolt cover caps	117
– Full wheel frame	117

## Storage space and interior equipment

– Emergency equipment	118
– Tool kit	118
– Fasteners in the boot	119
– Rigid boot cover	119
– Interior equipment front	120
– Interior equipment rear	120
– Charging your phone wirelessly	120
– Cup holder	121
– 12-Volt power socket	122
– Storage compartment with air outlet nozzle	122

## Roof rack

– Overview	122
------------	-----

## Maintaining and cleaning

– Service events	123
– Service work, adjustments and technical changes	125
– Interior	125
– Exterior	127

## Technical data and specifications

– Requirements for the technical data	129
– Vehicle identification data	129
– Maximum permissible weights	129
– Operating weight	130
– Vehicle dimensions	130
– Accident data memory (Event Data Recorder)	130
– Personal data	131
– Radio systems – declaration of conformity	133
– Information on trademarks	139
– Guarantee	140

## Engine specifications

– 1.0 l/85 kW TSI engine	142
– 1.5 l/110 kW TSI engine	142
– 1.6 l/81 kW MPI engine	142



## About the Owner's Manual

### General points

This Owner's Manual applies to all **chassis variants** of the vehicle, including all **models** and **trim levels**.

All possible **trim levels** are described here without identifying them as special trims, model variants or market-dependent equipment. This means that **not all the trim components** described in this Owner's Manual are available in your vehicle.

The **Illustrations** in these operating instructions are purely illustrative and are to be understood as general information. The illustrations may differ from your vehicle.

Volkswagen AG is constantly working on the further development of all vehicles. It is therefore possible for changes to be made at any time to the scope of delivery in terms of shape, equipment and technology. The information contained in this Owner's Manual corresponds to the information available at the time of going to press.

No legal claims can therefore be derived from the technical data, illustrations and information in this Owner's Manual.

## Explanations

### Terms used

**"Specialist garage"** - a workshop that carries out specialist service tasks for Volkswagen vehicles. A specialist company can do both a Volkswagen Service partner or a Volkswagen Be a partner who is authorized to provide services as well as an independent workshop.

**"Volkswagen Service partner"** - A workshop that has been contractually authorised by Volkswagen or its sales partner to service Volkswagen vehicles and to sell Volkswagen Genuine Parts.

**"Volkswagen Partner"** - A company that has been contractually authorised by Volkswagen or its distribution partner to sell new Volkswagen vehicles and, when applicable, to service them using Volkswagen Genuine Parts and sell Volkswagen Genuine Parts.

### Text notes

**"Press"** - short press (e.g. a button) within 1 second

**"Hold"** - Long press (e.g. a button) for more than 1 s

### Direction indications

All direction indications such as "left", "right", "front", "rear" relate to the forward direction of travel of the vehicle.

### Units

The values are given in metric units.

The units of length are given in English miles.

### DANGER

Texts with this symbol indicate dangerous situations which, if the safety instructions are not observed, will result in death or serious injury.

### WARNING

Texts with this symbol indicate dangerous situations which, if the safety instructions are not observed, could result in death or serious injury.

### CAUTION

Texts marked with this symbol indicate dangerous situations which, if the safety instructions are not observed, could result in minor or moderate injury.

 **NOTICE**

Texts with this symbol indicate situations which, if the corresponding instructions are not observed, will result in damage to the vehicle.

---

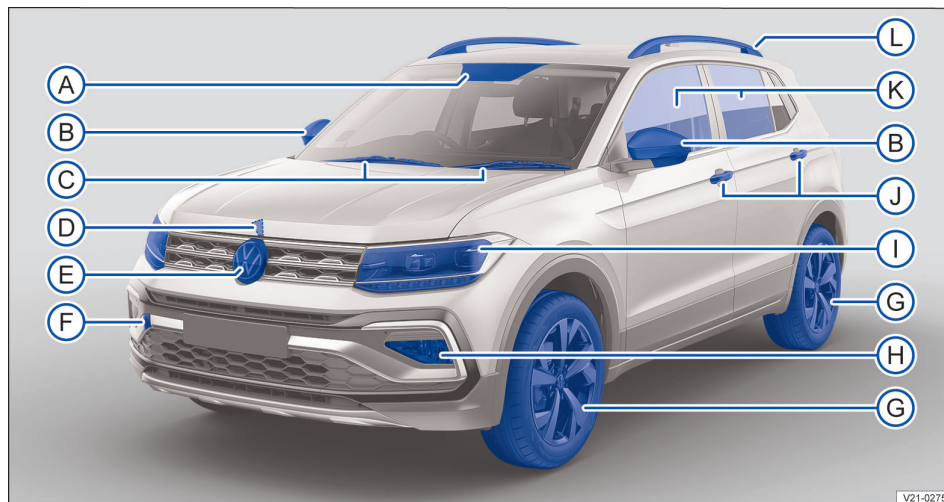


Texts with this symbol contain additional information.



# Vehicle overviews

## Front and side areas of the vehicle



**A** Under the windscreen (depending on the vehicle equipment):

- Light sensor for automatic driving light circuit » page 45
- Rain sensor for automatic wiping » page 53

**B** Exterior mirror - operation » page 34

**C** Windscreen wiper - operation » page 53

**D** Bonnet release lever (under the flap) » page 100

**E** Front radar sensor for assist systems

**F** Cover for screw-in towing eye socket » page 91

**G** Wheels:

- Tyres and rims » page 112
- Changing the wheel and raising the vehicle » page 114
- Tyre pressure » page 116
- Tyre pressure monitor » page 116

**H** Fog lights:

- Operation » page 46
- Replace light bulbs » page 48

**I** Headlights (depending on vehicle equipment):

- Operation » page 44
- Replace light bulbs » page 48

**J** Door handles (depending on vehicle equipment):

- Open door » page 26
- Keyless locking (Keyless Access)» page 24.

Ⓚ Side door windows - operation » page 27.

Ⓛ Roof rack » page 122

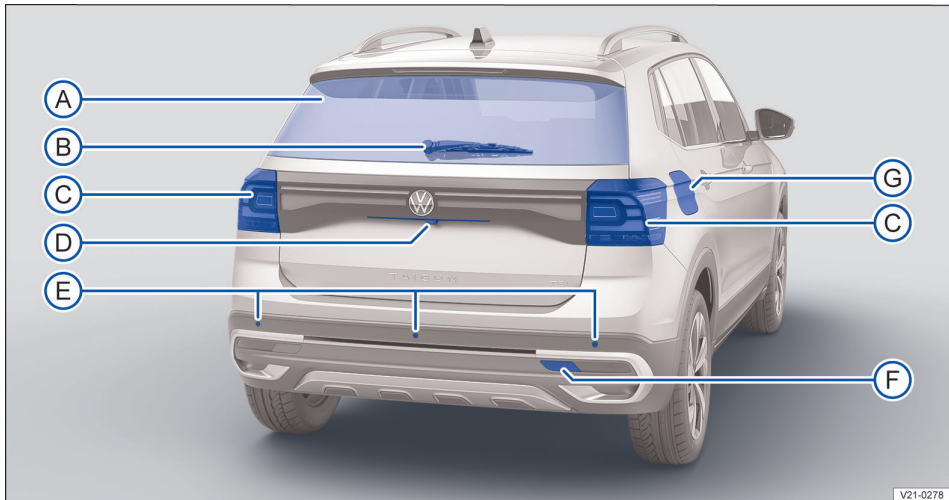
---

### **Functionality of the sensors and cameras**

— Keep the sensors and cameras for the assist systems clean » page 15.



## Rear vehicle area



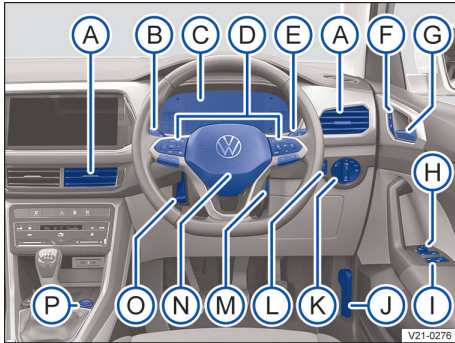
- (A) Rear window - heating » page 57
- (B) Rear window wiper and washer - Operation » page 53
- (C) Tail lights:
  - Operation » page 44
  - Rear fog lights - operation » page 46
  - Replace light bulbs » page 48
- (D) Boot lid handle (depending on the vehicle equipment).
  - Operation » page 29
  - Camera for assist systems
- (E) Ultrasonic sensors for assist systems
- (F) Cover for screw-in towing eye socket » page 91
- (G) Fuel filler flap (depending on vehicle equipment):
  - Opening » page 104
  - Sticker with prescribed fuel

### Functionality of the sensors and cameras

- Keep the sensors and cameras for the assist systems clean » page 15.

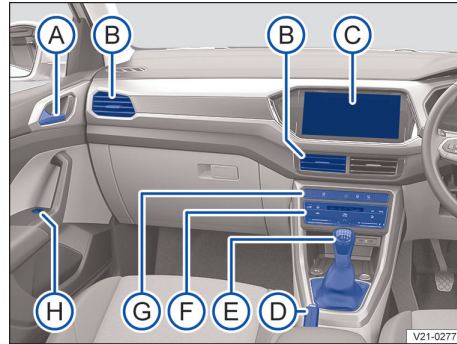


## Driver's seat



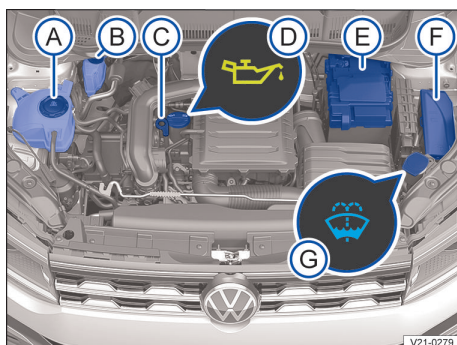
- A** Air outlet nozzle
- B** Control lever (depending on vehicle equipment):
  - Turn signal » page 45
  - Main beam » page 45
- C** Depending upon vehicle equipment:
  - Analogue instrument cluster » page 58
  - Digital instrument cluster » page 60
- D** Buttons/dials on the multifunction steering wheel » page 32
- E** Operating lever:
  - Windscreen wipers and washers » page 53
- F** Central locking » page 22
- G** Door opening lever » page 26
- H** Exterior mirror operation » page 34
- I** Window operation » page 27.
- J** Bonnet release lever » page 100
- K** Light switch » page 44
- L** Headlight range adjustment of the headlights » page 44
- M** Depending upon vehicle equipment:
  - Ignition lock » page 85
- N** Steering wheel with horn/with driver's front air-bag » page 40
- O** Safety lever for steering wheel adjustment » page 32
- P** Depending upon vehicle equipment:
  - Starter button » page 86

## Centre console and passenger seat



- A** Door opening lever » page 26
- B** Air outlet nozzle
- C** Infotainment (depending on vehicle equipment):
  - 10" infotainment » page 72
  - 7" infotainment » page 63
- D** Parking brake » page 93
- E** Depending upon vehicle equipment:
  - Gearshift lever (manual gearbox) » page 88
  - Selector lever (automatic gearbox) » page 88
- F** Operation (depending on vehicle equipment):
  - Manual air conditioning » page 55.
  - Climatronic » page 56
- G** Keys (depending on vehicle equipment):
  - Seat ventilation on the left » page 58
  - Tyre pressure monitor » page 116
  - Hazard warning lights function » page 46
  - Seat ventilation on the right » page 58
  - Traction control TCS » page 94
  - START-STOP » page 87
- H** Window operation in the passenger door » page 27

## Engine compartment



- A Coolant expansion reservoir » page 102
- B Brake fluid reservoir » page 92
- C Engine oil dipstick » page 101
- D Engine oil filler opening » page 101
- E 12 volt vehicle battery » page 107
- F Fuse box » page 111
- G Windscreen washer fluid reservoir » page 53

# Warning lights

## Functionality

### WARNING


Disregarding the lighting up of the warning lights and the associated messages on the display of the instrument cluster can lead to accidents, serious injuries or damage to the vehicle.

The warning lights in the instrument cluster indicate certain functions or faults.

The illumination of some of the indicator lights may be accompanied by acoustic signals and messages in the instrument cluster display.

#### Additional indicator lights

The additional indicator light will also light up in the display along with some of the indicator lights:










 - Hazard



















 - Warning


















## Warning lights overview
















After switching on the ignition, some indicator lights light up briefly as a function test of the vehicle systems. If the tested systems are in order, the respective indicator lights go out a few seconds after the ignition is switched on or after the engine has been started.

For further details » page 12, *Functionality*.

Symbol	Meaning
	Indicates a warning together with another warning light » page 12
	Front seat belt not fastened » page 35
	12-volt vehicle battery is not charging » page 107
	Along with  - Engine fault » page 103, » page 107
	Engine oil pressure too low » page 102
	Engine oil level too low » page 102
	Coolant level is too low » page 103
	Coolant temperature too high » page 103

Symbol	Meaning
	Brake fluid level is too low » page 93
	Along with  - Brake system and ABS faulty » page 95
	<b>Illuminates</b> - parking brake switched on » page 93
	<b>Illuminates</b> - Power assisted steering faulty » page 33 <b>Flashes</b> - Steering column lock faulty » page 33
	Automatic gearbox impaired » page 90 Automatic gearbox overheated » page 90
	Warning if there is a risk of a collision » page 95
	Indicates a warning along with another warning light » page 12
	The fuel supply has reached the reserve area. » page 106
	Windscreen washer fluid level too low » page 54
	Bulb faulty » page 44
	Rear fog light switched on » page 46
	Engine oil level too high or engine oil level sensor impaired » page 102
	Clogged particle filter » page 104
	ABS faulty » page 94
	Automatic gearbox overheated » page 89 Automatic gearbox impaired » page 90
	Tyre pressure control system faulty » page 117 Tyre pressure change » page 113, » page 116
	<b>Illuminates</b> - Power assisted steering faulty » page 33 <b>Flashing</b> - Steering lock not unlocked » page 33 <b>Flashes</b> - Steering column lock faulty » page 33

Symbol	Meaning
	Keyless Access - no key found » page 25
	Keyless Access – starting problem » page 87
<b>EPC</b>	Petrol engine control fault » page 103
	Emission control system fault » page 104
<b>ON</b> 	Front passenger airbag switched on » page 42
	<b>flashes</b> together with <b>OFF</b>  - Key switch for airbag deactivation is faulty » page 43
<b>OFF</b> 	Front passenger airbag switched off » page 42
	Airbag system faulty » page 42
	<b>Illuminates for 4 s and then flashes</b> - Airbag or belt tensioner switched off with diagnostic device » page 41
	ASR deactivated » page 94
	<b>Lights up</b> - ESC or ASR faulty » page 94
	<b>Flashes</b> - ESC or ASR is engaged » page 94
	Front Assist deactivated » page 95
	Front Assist not available » page 95
	Turn signal light, left » page 45, » page 46
	Turn signal light, right » page 45, » page 46
	Front fog lights switched on » page 46
	The selector lever is locked » page 88
	The cruise control system controls the driving speed » page 97
	<b>Illuminates</b> - speed limiter controls the driving speed » page 96
	<b>Flashes</b> - the set limit value of the overspeed governor is exceeded » page 96
	Low outside temperature » page 60

Symbol	Meaning
	High beam or flasher activated » page 45
	Rear seat belt not fastened » page 35
	A rear seat belt is fastened » page 35
	Low outside temperature » page 59
	Service event » page 123
	Engine was switched off automatically by START-STOP » page 87
	Engine was not automatically switched off via START-STOP » page 87
<b>LIM</b>	Speed limiter faulty » page 97
	<b>Illuminates</b> - speed limiter is activated » page 96
	Along with  Speed limiter controls the driving speed » page 96
	Cruise control system faulty » page 98
	Cruise control activated » page 97
	Along with  - The cruise control system controls the driving speed » page 97
	Front Assist deactivated » page 95
	Front Assist not available » page 95
	Front Assist is started » page 95
	Safety distance too small » page 95

# Correct and safe

## Introductory notes for correct use

- Read this Owner's Manual carefully, as proceeding in accordance with this manual is a prerequisite for the correct use of the vehicle. This Owner's Manual should therefore always be in the vehicle.
- When using the vehicle, the generally binding legal provisions that are specific to the country must be observed. Such as those for transporting children, switching off airbags, using tyres, road traffic and the like.
- Do not exceed the maximum permissible weights and loads.
- Do not exceed the maximum permissible roof load.
- Use the specified fuel and operating fluids.
- Drive on roads that meet the technical vehicle parameters. Obstacles that exceed the ground clearance of the vehicle » page 130 can damage the vehicle when driving over them.
- Care must be taken during operations related to operation, maintenance and self-help to avoid damage to the vehicle or injury. If required, seek the help of a specialised garage.
- All work on the vehicle's safety systems may only be carried out by a specialist garage. This concerns e.g. the seat belts or the airbag system.
- When using accessories, please note the instructions in the accessory manufacturer's instruction manual. These include child seats, roof racks, compressors etc.
- Please note the service intervals.

## New vehicle or new parts

### New vehicle - Running in the engine

Driving style during the first 1500 km determines the quality of the engine run-in process.

- During the first 1000 km, rev the engine to max. 3/4 of the highest permissible engine speed and avoid using a trailer.
- Over the next 500 km, the engine speed can be slowly increased.

Depending on driving style and operating conditions, the engine consumes some oil, up to 0.5 l/1000 km. Consumption may be higher over the next 5000 km.

### New brake pads

New brake pads do not provide the optimum braking effect during the first 200 km, they have to be worn in first. Therefore, drive very carefully.

### New tyres

New tyres do not have optimum grip for the first 500 km. Therefore, drive very carefully. <

## Regular checks

### What should be taken into account before driving?

A vehicle with technical defects can increase the risk of accidents and injuries.

Eliminate any defects before driving. If required, seek the help of a specialised garage.

Pay special attention to the following points:

- Is the tyre undamaged?
- Is the tyre tread sufficient?
- Is the tyre pressure sufficient?
- Do the headlamps, brake and turn signals work?
- Is the windscreen in good condition?
- Is the engine oil, brake fluid and coolant level OK?
- Is the air intake in the engine compartment free from obstruction?
- Are the air outlet nozzles or air intake in front of the windscreen free from obstruction?
- Are the windscreen wiper and washer system and windscreen wiper blades functional?
- Is the windscreen washer fluid level sufficient?
- Are the windscreen wiper blades in good condition?
- < – Are all seatbelt system components in good working order? Are the seatbelts clean and have the buckles been unclogged?
- Is the spoiler working properly?
- Are parts and components of the vehicle still visibly attached?
- Are there no oil stains or other operating fluids under the vehicle? <

## Improper vehicle adjustments

Improper changes and maintenance can cause malfunctions and affect safety-relevant and other functions of the vehicle.

- Adjustments, repairs and technical changes to the vehicle should only be carried out by a specialist garage.
- Never cover the engine with additional insulation material, e.g. with a cover.

## Keep sensors and cameras functional

Some functions of your vehicle are supported by sensors and cameras inside and outside the vehicle.

Accessories additionally installed on the vehicle rear, such as bicycle carriers, can impair the functioning of the sensors and cameras.

- Do not cover or stick over the sensors and cameras and keep them clean.
- If you suspect damaged sensors or cameras, seek the help of a specialist company.

## Engine compartment

### Before opening the engine compartment flap

Risk of scalding! Do not open the engine compartment flap if steam or coolant comes out of the engine compartment.

- Stop the engine and allow it to cool.
- Remove the ignition key. On vehicles with a keyless locking system, open the driver's door.

### Explanation of the warning symbols on the sticker in the engine compartment



Do not touch the radiator fan.



Pay attention to hot parts!



Pay attention to rotating parts!



Risk of electric shock!



Use prescribed engine oil.



Note the instructions for your alignment unit.

### When working in the engine compartment

- Keep children away from the engine compartment.
- Do not touch the radiator fan. The radiator fan can turn itself on, even when the ignition is off.

- Do not touch electrical cables. Avoid short circuits in the electrical system, especially on the 12 Volt vehicle battery.
- Do not smoke near the vicinity of the engine and refrain from handling open flames or sparks.
- If you need to work in the engine compartment with the engine running, be mindful of rotating engine parts and electrical equipment.
- Do not leave any objects in the engine compartment.

## Handling operating fluids

Your vehicle uses various operating fluids to operate that can affect health or the environment when they are emitted. These are fuel, oils, battery acid from the 12-volt vehicle battery, coolant and brake fluid.

- Only use operating fluids outdoors or in well-ventilated areas. If required, wear protective equipment.
- Do not use or check operating fluids with the engine running.
- In the event of contact with operating fluids, wash affected areas with warm water. If required, seek medical help.
- The leaked engine oil in the engine compartment can cause a fire, so wipe it off with a cloth.
- Store cloths soiled by brake fluids in a well-ventilated place until disposal. Cloths with residues of engine oil can ignite and cause a fire.

## 12 volt vehicle battery

### Handling the 12-volt vehicle battery

The battery acid of the 12-volt vehicle battery is very caustic. Improper handling of the 12 volt vehicle battery can cause an explosion, fire, chemical burns or poisoning!

- When handling the 12-volt vehicle battery, eye and skin protection must be worn.
- Do not tilt the 12-volt vehicle battery, as it may leak battery acid.
- If battery acid comes into contact with skin, wash the affected areas with water for a few minutes. Seek medical assistance without delay.
- Do not charge a frozen or thawed 12-volt vehicle battery. Replace a frozen 12-volt vehicle battery.
- Do not use a damaged 12-volt vehicle battery.

- Short circuit! The battery poles of the 12-volt vehicle battery are not connected.

## Electrical sockets in the vehicle

Improper use of the sockets can lead to life-threatening electric shock or fire.

- The sockets can get warm during operation. Do not touch sockets that have become warm.
- Protect sockets from liquids.
- If fluid does manage to get into the power socket, completely dry out the socket before reuse.
- Do not insert any objects into the contacts of the socket.

## Before your journey

Adults and children, cargo and objects - everything has its place in the vehicle. Observe the following instructions so that all occupants are protected in the best possible way in the event of an accident.

### Before you go

- Ensure that you have a good view of outside the vehicle. Attach external devices (e.g. navigation system) so that they do not restrict the view externally.
- Adjust the rearview mirrors.
- Close all doors and the engine compartment and boot flap.
- Take up the correct sitting position, adjust the seats correctly and fasten the seat belt properly. Ensure that passengers do likewise. Always leave the seat belt on while driving.
- Only one person can be secured with a seat belt.
- Make sure that the seat belts are not trapped, e.g. in the door or in the seat.
- Check seat belts, their locks and attachment points for damage.

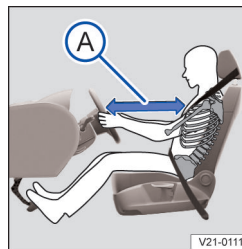
## Sitting safely

For the safety of the occupants and to reduce the risk of injury in the event of an accident, the following instructions must be observed:

- Stand the backrests upright. If the front passenger seat backrest has been folded forward, only

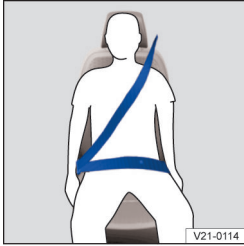
the seat behind the driver's seat may be used for transporting passengers.

- Engage the rear seat backrests correctly.
- Adjust the height-adjustable headrest so that the top of the headrest is as close as possible to the top of the head.
- On the occupied rear seat, the headrest should not be in the lower position although the upper edge of the headrest should be at the same height as the top of the head.
- Keep your feet in the footwell.
- Use the entire seat.
- Do not lean forward or sit to the side.
- Do not hold your limbs out the window.



- Adjust the driver's seat in the longitudinal direction so that the pedals can be fully pushed through with slightly bent legs.
- Adjust the steering wheel so that the distance **A** between the steering wheel and sternum is at least 25 cm.
- Adjust the angle of the backrest so that the steering wheel can be reached at the top with your arms slightly bent.
- Move the passenger seat back as far as possible. The front passenger must maintain a minimum distance of 25 cm from the dash panel.

## Correct belt webbing arrangement



The webbing arrangement is extremely important for the seat belts to offer the best possible protection.

- The shoulder strap must run over the middle of the shoulder, must never run over the neck, and must lie firmly against the body (it must not run over loose layers of clothing).
- The lap belt part must be placed in front of the pelvis and fit tightly.
- In pregnant women, the lap belt part must be as low as possible on the pelvis, so that no pressure is exercised on the abdomen.
- The webbing must not be pinched or twisted and rub against sharp edges.
- The webbing must not pass over solid or fragile objects in clothing, such as a key ring, etc.
- The tongue may only be inserted into the buckle of the associated seat.
- The webbing must be tight. Therefore, do not attach clamps or similar items to the webbing for adjusting the seat belt according to body size.

## Correct steering wheel position

Otherwise, you may experience serious injury to the arms, hands and head when deploying the airbag.



- Hold the steering wheel with both hands on the outer edge in the "9 o'clock" and "3 o'clock" position.

## Securing children properly

- Do not carry a child on your lap, and secure the child and yourself with a seat belt.
- Only transport children in a suitable child seat » page 37.

Children under 150 cm tall will not be properly protected without a child seat. Children that have been inadequately secured can be thrown through the vehicle in the event of an accident or a sudden manoeuvre. You can cause life-threatening injuries to yourself and other occupants.

If children lean forward or assume a wrong sitting position while driving, they are more likely to be injured in the event of an accident. This is especially true for children who are carried in the passenger seat - when the airbag system triggers, they can be seriously injured or killed!

**A child that has been incorrectly secured in the wrong sitting position - endangered by the side airbag**



The child should not be in the deployment area of the side airbag.

### A child that has been properly secured in a child seat



There must be enough room between the child and the exit area of the side airbag for the side airbag to offer the best possible protection.

## Transporting objects safely

When moving heavy objects, there is a shift in emphasis. Thus, the driving behaviour of the vehicle changes.

- Adjust driving speed and driving style to this changed driving behaviour.

Unsecured or misplaced items may be thrown around in the event of an accident or sudden manoeuvre. There is a risk of serious injury and loss of control of the vehicle!

In a rear-end collision at 50 km/h unsecured objects are thrown forward with up to 50 times their weight. A 1.5 litre water bottle is thrown with up to 75 kg.

- Transport objects securely.
- Stow objects so they do not hinder the driver. Keep the driver footwell clear.
- Stow small items in the storage compartments.
- Do not leave lockable storage compartments open.
- Do not let items protrude out of the slots. This note does not apply to bottles in bottle trays.
- Do not place any objects on the dash panel or on the luggage compartment cover.
- Do not exceed the maximum permissible load of fasteners and shelves.
- Distribute the load evenly in the luggage compartment and secure it, so that it cannot slip.
- Place heavy objects in the luggage compartment as far forward as possible.

## Safe driving

### Introductory notes

- Pay attention when you are driving! As a driver, you are fully responsible for road safety.
- Always adjust driving speed to the road conditions as well as the traffic and weather conditions.

### Paying attention to warning signals

The driver information system warns you with indicator lights and messages in the event of any faults.

Failure to follow the warnings may increase the risk of accidents and injuries.

- If the vehicle issues a warning signal, then park the vehicle safely and follow the information in the instrument cluster, and in this Owner's Manual.

### Use assistance systems

The assistance systems are only for support and do not absolve you from your responsibility for driving the vehicle.

The assistance systems are subject to physical and technical limitations. Therefore, in certain situations, system reactions may be perceived as undesirable or delayed.

- Stay alert and be ready to intervene.
- Familiarise yourself with the assistance systems, their limitations and operating conditions.
- Activate, deactivate and adjust the assistance systems so that you have full control of the vehicle in any traffic situation.

### Driving with a substitute spare wheel or emergency wheel

A substitute spare wheel or emergency wheel is only used to reach the nearest specialist garage.

- Inflate the wheel with the max. prescribed inflation pressure.
- Follow the instructions on the warning label on the rim.
- Do not cover the warning sign.
- Avoid full accelerations, strong braking and fast cornering.
- Do not drive with more than one mounted spare wheel.
- Avoid using snow chains on the temporary spare wheel.

### Driving with a loaded roof rack

When transporting objects on the roof rack, the vehicle's driving behaviour changes.

- Adapt your speed and driving style to this.

### Driving through water

There must be no water ingress into the vehicle systems e.g. into the engine's air intake system!

- Therefore, determine the water depth before driving through water. The water level must not exceed the lower edge of the lower beam.
- Drive at max. walking speed. Otherwise, a wave may form in front of the vehicle, increasing the water level.
- Never stop in the water, do not drive backwards and never stop the engine.

### Is something wrong?

- Pay attention to changes in vehicle handling.
- If in doubt about safety, stop driving and seek the help of a specialist garage.
- Unusual vibrations or the vehicle 'pulling' to the side may indicate a puncture.
- If tyre pressure loss is very quick, try to stop the vehicle carefully without heavy steering or heavy braking.
- Immediately remove foreign bodies stuck in the tyre tread.
- Do not remove foreign objects that have penetrated into the tyre. Check the tyre pressure and seek the help of a specialised garage.
- Immediately remove any objects jammed under the floor of the vehicle. These can damage the vehicle or ignite and cause a fire.

## Stop the vehicle safely!

A vehicle that has not been secured may roll away and cause accidents.

- For parking, look for a place with suitable ground. Do not park the vehicle on flammable materials such as dried leaves, spilt fuel. Hot vehicle parts can cause a fire.

Carry out the following activities in the specified order when parking.

- Stop the vehicle and keep the brake pedal depressed.
- Secure the vehicle with the parking brake.
- For vehicles with an automatic gearbox, put the selector lever in the **P** position.

- Turn off the engine.
- For vehicles with manual transmission, engage 1st gear or reverse gear.
- Release the brake pedal.

## Exiting the vehicle

### Do not leave children or other people or animals unattended in the vehicle!

- When handling the seats, releasing the parking brake, etc. injuries can occur.
- In emergency situations, children are not able to leave the vehicle on their own or help themselves.
- At very high or very low temperatures, there is danger to life!

## Different weather conditions

If you wish to operate your vehicle in countries with different weather conditions from those specified, please contact a Volkswagen partner. They will advise you if certain precautions need to be taken to ensure the full functioning of the vehicle or to prevent damage (e.g. coolant, 12 volt vehicle battery replacement, etc.).

## After an accident

### What to do after an accident

Where possible, please observe the following instructions:

- Switch off the ignition.
- Turn on the hazard warning lights.
- Put on the reflective vest.
- Set up the warning triangle to warn other road users.
- Stay at a safe distance from the vehicle, along with any passengers.
- Report the accident to the emergency services.
- Wait for the emergency services to arrive.

### Safety systems

After an accident, the safety systems of the vehicle, e.g. seatbelts and airbag system, may be out of action.

- Have the vehicle's safety systems checked by a specialist garage, even if no load or trip has occurred.
- Have damaged, loaded or triggered components of the safety systems replaced by a specialist garage.

**What to do in the event of a fire**

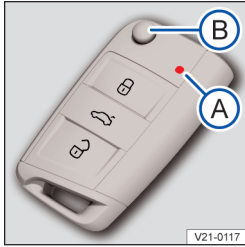
Where possible, please observe the following instructions:

- Switch off the ignition.
- Turn on the hazard warning lights.
- Put on the reflective vest.
- Set up the warning triangle to warn other road users.
- Stay at a safe distance from the vehicle, along with any passengers.
- Report the fire to the emergency services.
- Wait for the emergency services to arrive. <

# Keys, locks and alarm system

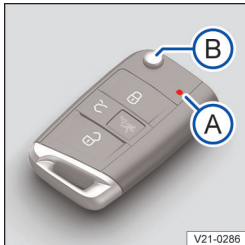
## Key

### Key Overview



Version 1

- Locking the vehicle
- Operating the boot lid
- Unlocking the vehicle
- Battery status warning light
- Locking button for folding the key bit in/out



Version 2

- Locking the vehicle
- Operating the boot lid
- Operate the alarm system
- Unlocking the vehicle
- Battery status warning light
- Locking button for folding the key bit in/out

### Operate the alarm system

Only use the button for the alarm system in an emergency. After pressing the button, an alarm is triggered » page 25. Press the button again and the system is switched off.

### NOTICE

- Protect the key from moisture and strong vibrations.
- Keep the grooves in the key clean.

The effective range of the key signal is about 30 m. The effective range can be reduced, e.g. due to signal interference from other transmitters. <

### Troubleshooting

#### The battery in the key is almost empty

- After pressing a button on the key, the warning light does not flash.

Or:

- A message stating it is necessary to change the battery will be displayed.
- Replace the battery » page 21, *Changing the key battery*.

#### The vehicle cannot be unlocked or locked with the remote control

There may be the following reasons:

- The battery in the key is empty.
- Replace the battery » page 21, *Changing the key battery*.

- The key is not synchronized.

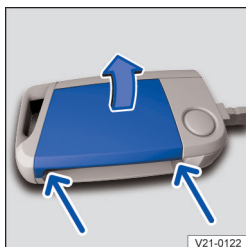
Synchronize the key as follows:

- Press any button on the key.
- Unlock the door within 1 minute with the key via the locking cylinder » page 23.

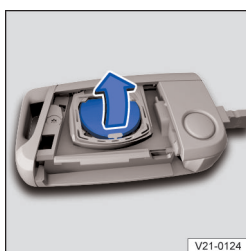
If necessary, the key must be synchronized if a favoured button on the key has been repeatedly pressed outside of the effective range of the remote control. <

### Changing the key battery

The new battery must comply with the specification of the original battery.



- Fold out the key bit.
- Release the battery cover with your thumbnail or by inserting a flat-head screwdriver at the marked points.
- Open the battery cover.



- Remove the battery.
- Press any button on the remote key to reset the key.
- Insert the new battery.
- Fit the battery cover and press until it clicks into place.

### **⚠ WARNING**

#### **Risk of death!**

If the battery is swallowed, serious or even fatal injuries can result from burns in the digestive tract.

- Always keep children away from the vehicle key and batteries.
- If the battery is swallowed, seek medical help immediately.

#### **environment**

- The discharged battery does not belong in the household waste.
- Dispose of the discharged battery in an environmentally friendly manner.
- ☒ Dispose of the charging cable in accordance with all applicable disposal regulations.

## Central locking

### Functionality

#### **Central locking system**

The system unlocks and locks all doors, the fuel filler flap and the boot lid at the same time.

**Unlock indicator:** double flashing of the indicator lights.

**Lock indicator:** single flashing of the indicator lights.

The warning light in the driver's door will flash for about 2 seconds in quick succession after the vehicle is locked, then it will start flashing regularly at longer intervals.

**i** If none of the doors or the boot lid is opened within 45 seconds of unlocking, the vehicle automatically locks again.

### Operation


#### **Ways in which central locking operates**

Depending upon vehicle equipment:

- Key » page 21, *Key Overview*
- Keyless locking (Keyless Access)» page 24, *Usage*.
- Central locking button

#### **Lock/unlock using the central locking button**

- Press the  button in the driver's door.

The  symbol in the button comes on when locked.

Press the  button in the driver's door.

The button locks/unlocks all of the doors and the boot lid.

Unlocking of the vehicle also takes place when opening a door from the inside or when removing the key from the ignition.

### **⚠ WARNING**

A locked vehicle with a central locking button makes it difficult for responders to enter the vehicle in an emergency.

#### **Open the doors from the inside with the vehicle locked**

*Applies to the models:*

- Pulling the door opening lever once: Unlock and open the door

Applies to the passenger door and the rear doors:

- The first pull on the door opening lever: Door unlock
- The second pull on the door opening lever: Open door

## Setting the unlocking and locking function


– In Infotainment, select the following menu:

Applies to 10 ~ infotainment:  > Car > Opening and Closing

### All doors

Unlocking of all doors, the boot lid and the fuel filler flap.


### Single door

Using the  button on the key, the driver's door and the fuel filler flap are unlocked.

When unlocked again, the other doors and the boot lid are unlocked.

In vehicles equipped with a keyless locking system, the door near to which the key is located and the fuel filler flap are unlocked by touching the door handle.

### Doors on one side of the vehicle

Using the  button on the key, the doors on the driver's side and the fuel filler flap are unlocked.


When unlocked again, the other doors and the boot lid are unlocked.

In vehicles equipped with a keyless locking system, the doors on the passenger's side near to which the key is located and the fuel filler flap are unlocked by touching the door handle.

### Automatic locking after starting

All doors and the boot lid are locked when a speed of 15 km/h is reached.

Unlocking of the vehicle takes place when opening a door from the inside or when removing the key from the ignition.

 Applies to 10 ~ infotainment.

The function can be deactivated/activated in the Infotainment system in menu → → Light.

## WARNING

An automatically locked vehicle makes it difficult for responders to enter the vehicle in an emergency.

## Troubleshooting

### Central locking fault

- The warning light in the driver's door first flashes for 2 secs in quick succession.
- Then it lights up continuously.
- After 30 secs, it flashes slowly.
- Seek the help of a specialist garage.

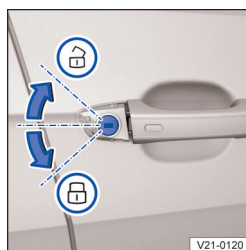
## Mechanically unlocking and locking the door

### Unlocking and locking the door with the lock cylinder



### Remove the cover

- Pull on the door handle of the vehicle and hold it.
- Insert the key into the recess on the underside of the cover.
- Lift the cover in the direction of the arrow.
- Release the door handle.



### Locking and unlocking

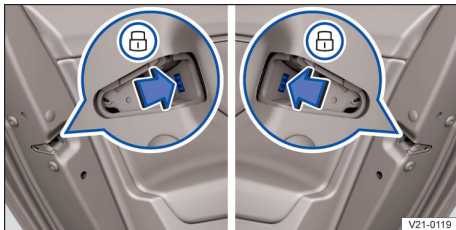
- Insert the key into the lock cylinder and unlock or lock it.

### Install cover

- Pull on the door handle and hold it.
- Replace the cover.

- Release the door handle.

#### Locking the door without the lock cylinder



- Open the door.
- Insert the key or a flat-head screwdriver into the slot.
- Use the key or a flat-blade screwdriver to push it in towards the door.

After closing, the door is locked.

## Deactivate keyless locking

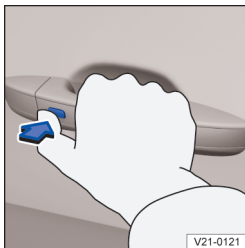
### Usage

The keyless locking system, (Keyless Access), enables unlocking and locking of the vehicle without actively using the remote control key.

### Operation

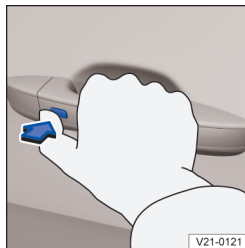
Keep the key with you when unlocking and locking.

#### Release



- Grab the door handle.
- Press the button .
- Open the door.

#### Lock



- Close the door.
- Press the button .

After locking, it is not possible to unlock within 2 seconds by touching the door handle.

#### Unlocking the boot lid

- ◀ – Press the handle of the boot lid.

#### Protection against inadvertently locking the key in the vehicle


If the key is locked inside the vehicle, the vehicle will unlock itself automatically. If no door is opened within 45 seconds, the vehicle automatically locks again.

If the key is locked in the boot, the boot lid will automatically unlock itself.

◀

### Settings

#### Deactivate keyless locking

- Lock the vehicle with the button  on the key.
- Press the button on the door handle within 5 seconds.

Deactivation is confirmed by a single flash of the direction indicators.

- To check the deactivation, wait at least 10 seconds and then pull the door handle.

The door must remain locked.

Keyless locking is automatically activated once again after the vehicle is unlocked.


◀

### Troubleshooting

#### The vehicle cannot be unlocked or locked with the remote control

- Lock or unlock the vehicle with the button on the key.

- Min. Then try to unlock or lock the vehicle using the sensors on the handle.
- If keyless locking does not work, seek the help of a specialist garage.

 If the vehicle is not unlocked for a longer period of time, the function can be deactivated automatically.

#### **When the ignition was switched on, no key was found**



illuminates  
Message that no key was found in the vehicle

- Insert the key into the vehicle. <

## **Operating conditions**

For the correct functioning of the alarm system, all windows must be closed. <

## **Alarm system**

### **Functionality**

When an alarm is triggered, acoustic and optical signals are output.

The alarm system is activated automatically approximately 30 seconds after the vehicle is locked.

The alarm system is automatically deactivated after the vehicle is unlocked.

#### **Alarm triggering**

The activated alarm system triggers an alarm when the following events occur:

- Opening the bonnet
- Opening the boot lid
- Opening the door
- Manipulation of the ignition lock
- Opening the door unlocked via the lock cylinder
- Press the button for the alarm system on the key (only applies to key variant 2 » page 21)

#### **Switching off the triggered alarm**

- Unlock the vehicle.

Or:

- Turn on the ignition.

Or:

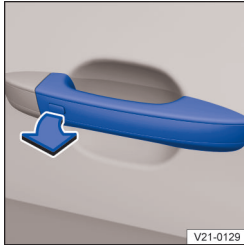
- Press the button for the alarm system on the key (only applies to key variant 2 » page 21). <

# Doors, windows and boot lid

## Doors

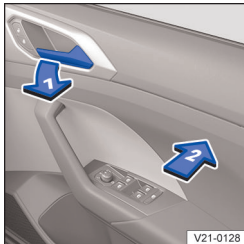
### Opening/closing the door

#### Opening from the outside



- Unlock the vehicle and pull on the door handle.

#### Opening from the inside



- Pull the door opening lever and push the door away from you.

#### Closing from the inside

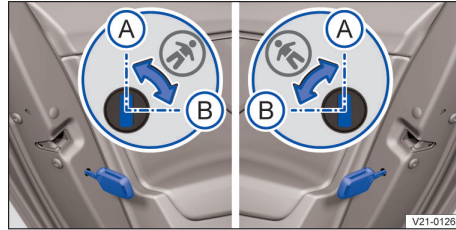
- Grasp the pull handle and close the door.

## Child safety lock on the rear doors

### Operation

The child lock prevents the rear doors from being opened from the inside.

### Switching on and off



- Turn the child lock with the vehicle key or a flat-head screwdriver.

- Ⓐ Child lock switched off
- Ⓑ Child lock switched on

## Window - with electrical operation

### What you should be mindful of

#### Force limiter

The driver's window has the power limit.

If there is an obstacle, the closing process is stopped and the glass pane retracts by several centimetres.

If the obstacle prevents it from being closed for the next 10 seconds, the closing process is interrupted once again and the window goes down by several centimetres.

If you attempt to close the window again within 10 seconds of the window being moved down for the second time, even though the obstacle was not yet been removed, the closing process is only stopped.

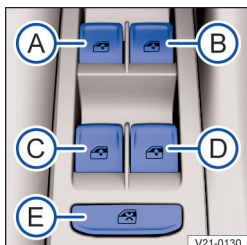
The force limiter is only not operational if you attempt to close the window again within the next 10 seconds - the window will now close with full force! If you wait longer than 10 seconds, the force limiter is switched on again.

### ⚠ CAUTION

Risk of injury!

- Close the sliding/tilting roof carefully, even though there is a force limiter.


## Overview of the operating buttons on the driver's door



Depending upon vehicle equipment:

- A Front left window
- B Front right window
- C Rear left window
- D Rear right window
- E Deactivation/activation of the buttons in the rear doors

## Operation

 When the windows are open, irritating noises may occur at certain speeds.

### Opening


*Applies to vehicles with electric windows in the driver's door.*

- Press the corresponding button until it stops; the window opens automatically. Pressing the button again will stop the opening process.

### Closing

*Applies to vehicles with electric windows in the driver's door.*

- Pull the corresponding button until it stops; the window closes automatically. By pressing the button again, the closing process is stopped.

 After switching off the ignition, the windows can still open and close for about 10 minutes so long as none of the doors are opened.

## Troubleshooting

### The window regulator has stopped working after repeated opening and closing

The window regulator mechanism could have overheated.

- Allow the window regulator mechanism to cool down.

### The window operation does not work after disconnecting the 12 volt vehicle battery

- Enable window operation » page 27, *Activation after disconnecting the vehicle battery.*

## Activation after disconnecting the vehicle battery

### Activate automatic window operation

- Turn on the ignition.
- Pull the corresponding button upwards and the window closes.
- Release the button.
- Pull up the respective button and hold for 1 second.

## Sliding/tilting roof

### What you should be mindful of

To reduce the risk of pinch injuries when closing the tilt/slide sunroof, the vehicle has a force limiter.

If the switch is held in the closed position and the closing process is hindered by an obstacle, the movement of the glass pane is stopped and the pane moves back a few centimetres.

If the obstacle prevents it from being closed for the next 10 seconds, the closing process is interrupted once again and the window goes down by several centimetres.

If the obstacle is not removed, the power limit is deactivated when the switch is held again when the door is closed again (if the time span between the closing attempts is less than 3 s). The sliding/tilting roof will then close with full force.

### CAUTION

Risk of injury!

- Close the sliding/tilting roof carefully, even though there is a force limiter.

### NOTICE

- During winter time, if necessary, remove any ice and snow around the area of the sliding/tilting roof before opening.



The sliding / tilting roof can only be opened when it is closed.

### CAUTION

- Use the sliding / tilting roof only for ventilation.
- Do not stretch any parts of your body out of the sliding / tilting roof.

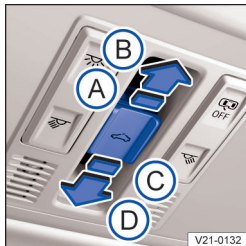
## Operating conditions

- ✓ Ignition on

## Operation

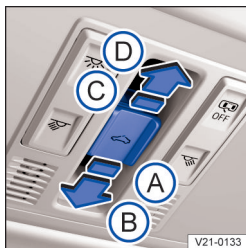
The sliding / tilting roof can be moved or raised.

### Slide / tilt roof open / close



- A Slide open step by step
- B Slide open completely
- C Push in step by step
- D Push in completely

### Open/slide back the sliding/tilting roof



- A Gradual opening
- B Complete opening
- C Gradually reset
- D Fully reset

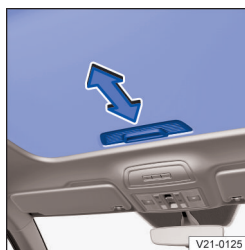
## Troubleshooting

### The sliding / tilting roof cannot be closed while driving

- Change your driving style or stop and close the sliding / tilting roof.

## Sunblind - with manual operation

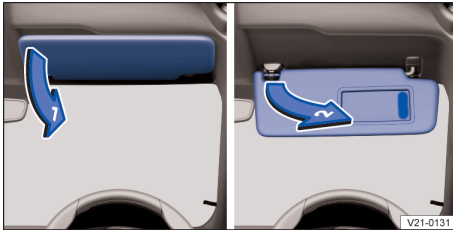
### Operation



- Pull the handle in the appropriate direction.

## Sun visors

### Folding up and folding down



- 1 Swivel the front visor towards the windscreen
- 2 Swivel the visor towards the door

#### **CAUTION**

Objects attached to the sun visors can restrict the view to the outside.

In the event of sudden braking or an impact, these can also cause injuries.

- Do not attach a bike rack to the tailgate.

## Boot lid - with manual operation

### What you should be mindful of

#### **NOTICE**

- Do not attach a bike rack to the tailgate.

### Operation

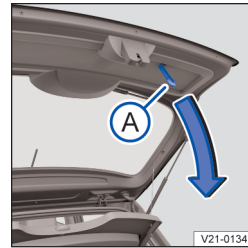
#### Opening



- Press the handle and lift the lid.

The option to open by pressing the handle is deactivated once a speed of 5 km/h is reached. This is activated again after the vehicle has stopped and a door is opened.

#### Closing




- Grasp the fixture **A** and pull the lid down.

#### **CAUTION**

Danger of opening the tailgate while driving!

- Make sure that the latch engages after the flap is closed.

### Set a delayed lid lock

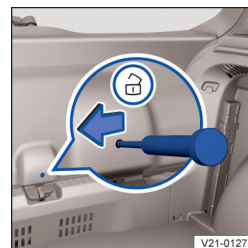
If the lid is unlocked with the  button on the key, the lid is automatically locked again after closing.

The period after which the lid is locked automatically can be extended by a specialist garage.

## Unlocking the boot lid

### Release

If the boot lid does not open, it can be unlocked manually by the following procedure.



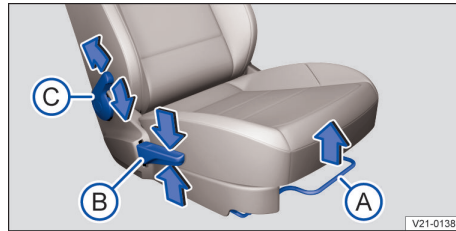
- Insert a screwdriver into the opening in the panel.

- Release the tailgate by moving it in the direction of the arrow.

## Seats, steering wheel and mirror

### Front seat - with manual operation

#### Controls on the seat



- Ⓐ Adjust in a longitudinal direction  
After releasing the control lever the latch must engage audibly.
- Ⓑ Adjusting the height
- Ⓒ Adjusting the angle of the seat backrest  
Adjusting the angle of the backrest - do not lean against the backrest during adjustment

**i** After a certain time, play can develop within the adjustment mechanism of the backrest angle.

## Rear seats

### Folding down the seat backs

#### Before folding down

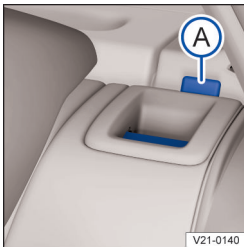
- Insert the rear headrests as far as they will go or remove them.
- Adjust the position of the front seats in such a way that they are not damaged by the folded-down seat backrests.
- Pull the outer seat belt to the side trim.

### Folding down



- Press the release handle and fold the seat forwards.

### Folding back up



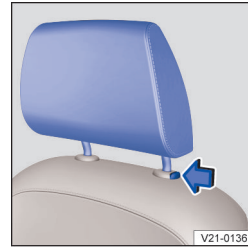
- Pull the outer seat belt to the side trim.
  - Fold the seat backrest back up.
- The release handle must audibly click into place.
- Check that the seat backrest has locked in place. The pin **A** must not be visible.

## Headrests

### Headrests Adjusting the height

#### Front headrests

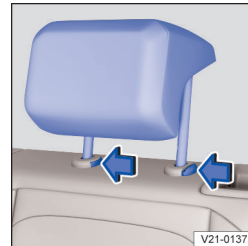
Adjustment of the headrest heights is the same in the front and rear.



- Move the headrest in the desired direction. When pushing down, press and hold the safety button.

### Removing and inserting the rear headrests

#### Removing



- Partially fold the respective seat back forwards.
- Move the headrest up to the stop.
- Press the safety button and remove the support.

#### Inserting

- Insert the headrest into the seat backrest. The safety button must click into place.

## Front armrest

### Settings



- Move the backrest to the desired position.

## Rear armrest

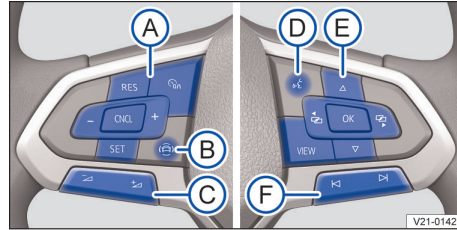
### Settings



- Fold down the armrest.  
The folded-down armrest can be used as a storage table.

## Steering wheel

### Buttons/dials on the multifunction steering wheel



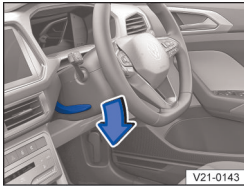
- Ⓐ Operate assistance systems (depending on the vehicle equipment):
  - Speed limiter » page 96
  - Speed regulating system » page 97
- Ⓑ Show menu of assistance systems
- Ⓒ Volume setting
- Ⓓ Depending on the connection of a telephone with the infotainment via SmartLink:
  - *Applies to the 7" infotainment:* Switch voice control for the SmartLink application on/off » page 70, *Functionality*
  - *Applies to 10" infotainment:* Switch voice control for the SmartLink application on/off » page 80, *Functionality*
  - Without function
- Ⓔ Depending upon vehicle equipment:
  - Operating an analogue instrument cluster » page 59
  - Operating a digital instrument cluster » page 60
- Ⓕ ⏪ Switch to the next track/station played
- Ⓖ ⏩ Switch to the previous track/station played

### Setting the steering wheel position

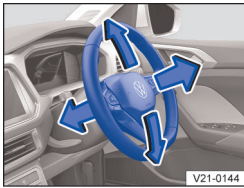
#### **⚠ WARNING**

Risk of an accident!

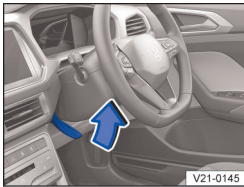
- Do not adjust the steering wheel while driving.



- Swing the safety lever downwards.



- Adjust the steering wheel to the desired position.



- Press the safety lever as far as it will go.

## Troubleshooting

### Power assisted steering faulty

- illuminates - total failure of the power assisted steering, failure of steering assistance
  - Turn off the ignition, start the engine and drive a few meters.
  - If the indicator light does not go out, do not continue. Seek the help of a specialist garage.
- illuminates - partial failure of the power assisted steering, possible reduction in power steering
  - Turn off the ignition, start the engine and drive a few meters.
  - If the indicator light If the warning light does not go out, you can drive on, exercising appropriate caution. Seek the help of a specialist garage.

### Steering column lock faulty

- flashes  
Message regarding a fault in the steering column lock

- Stop the vehicle.
- Seek the help of a specialist garage.

After switching off the ignition, it is then no longer possible to switch on the ignition, to lock the steering and to switch on the electrical components.

- flashes  
Message regarding a fault in the steering lock

- You may continue driving, exercising appropriate caution. Seek the help of a specialist garage.

### Steering column lock not unlocked

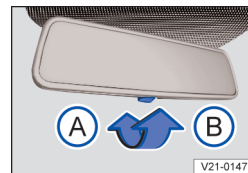
- flashes  
Message concerning the required steering wheel movement

- Move the steering wheel slightly back and forth.
- If the steering does not unlock, stop the vehicle and seek the help of a specialist garage.

## Interior rear-view mirror

### Operation

#### Interior mirror with manual darkening



- (A) Mirror is not darkened
- (B) Mirror darkens

#### Interior mirror with automatic darkening

Darkening of the mirror is automatically controlled through the sensors in the mirror once the engine is started.

### CAUTION

Risk of an accident!

A glowing display e.g. a mobile phone or navigation device may affect the function of the automatic mirror darkening.

- Do not attach these devices close to the mirror. <

## ! NOTICE

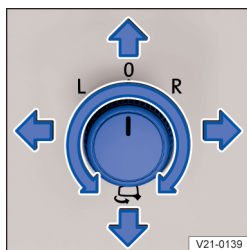
Danger of mirror damage!

- If the electrically foldable mirror is swung out by external influences (e.g. due to an impact during manoeuvring), fold the mirror in using the rotary knob and wait for an audible folding sound. <

## Wing mirror

### Operation

Depending on the equipment, the mirrors can be folded in manually or electrically.




- L** Adjust the left-hand exterior mirror
- O** Switch off operation
- R** Adjust the right-hand exterior mirror
- ↻ Fold mirror in electrically (to fold back out, select a different position)

### Adjusting the mirror surface

- Select position **L** or **R**.
- Turn the rotary knob in the direction of the arrows.

### Folding electrically folding mirrors automatically

If this function is activated, the mirrors are folded in when the vehicle is locked and folded back when it is unlocked.

 Locking of the vehicle is not indicated by the fact that the mirrors fold in. Locking of the vehicle is indicated by the turn signal lights flashing.

### Manually foldable mirrors

- Fold the mirror towards the side window by applying pressure with your hand.

## ! WARNING

Risk of an accident!

The exterior mirrors make objects appear farther away.

- Use the rear-view mirror to determine the distance from vehicles behind.

### Settings

Automatic folding of the exterior mirrors is activated or deactivated in the following menu in the Infotainment system:

Applies to 10 ~ infotainment:  > Car > Mirrors and wipers <

### Troubleshooting

#### Electrical operation of the mirror surfaces disturbed

- Press lightly on the edge of the mirror surface with your fingers to adjust it. <

# Restraint systems and air-bags

## Seat belts

### Usage

Seat belts that are fastened correctly offer very good protection in the event of an accident. They reduce the risk of an injury and increase the chance of survival in the event of a major accident.

### What you should be mindful of

#### ⚠ WARNING

- The seat belts must not be removed or altered in any other way.
- If the driver's seat belt is damaged, stop driving.
- If another seat belt is damaged, the seat must not be occupied.
- Do not repair damaged seat belts yourself.
- Have a damaged seat belt replaced immediately by a specialist garage.

### Functionality

#### Automatic belt retractor

The automatic retractor locks the belt in the event of a jerky pull on the belt. The belts lock, for example, when full braking, when the car accelerates, when driving downhill and when cornering.

#### ⚠ WARNING

- If the seat belt does not lock when pulled jerkily, have the retractor checked by a specialist garage.

#### Belt tensioners

Safety for the driver and front passenger **wearing their seat belts** is enhanced by the belt tensioners fitted to the inertia reels of the front seat belts.

If there is a collision with a certain severity, the seat belt is tightened by the belt tensioner so that unwanted body movement is prevented.

The belt tensioner can also be deployed when the seat belt is not fastened.

Belt tensioners are **not activated** in the event of **minor** collisions or in accidents in which no major forces are produced.



Smoke is released when the belt tensioner is deployed. This does not indicate a vehicle fire.

#### Status display in the instrument cluster display

Depending on the type of display, the display can be as follows:



illuminated – a front seat belt is not fastened



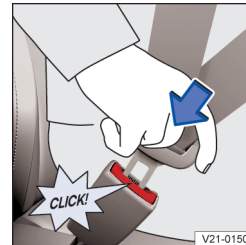
illuminated – a rear seat belt is not fastened



illuminated – a rear seat belt is fastened.

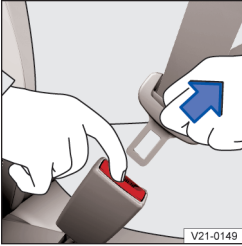
### Operation

#### Fastening the seat belt



- Grasp the buckle latch and slowly pull the belt over the chest and pelvis towards the buckle.
- Insert the buckle latch into the buckle until there is an audible click.
- Pull on the belt to ensure that the buckle is securely fastened.

## Unfastening the seat belt



- Grasp the buckle latch and release it by pressing the red button.
- Hold the belt so it does not twist when rolling up. <

## Troubleshooting

### Blocked belt retractor



- Grasp the strap in the middle and pull quickly in the direction of the arrow.
- Hold the strap and let it roll up slowly.
- Pull on the strap to see if the retractor is working properly.
- If the strap is still blocked, repeat the unlocking procedure once or twice.
- If the strap is still blocked, seek the help of a specialist garage. <

## Child seat

### What you should be mindful of

For how to install and use the child seat, please note the instructions in this Owner's Manual as well as the instructions of the child seat manufacturer.

For safety reasons, we always recommend that children are transported on the back seats. Carry chil-

dren on the front passenger seat only in exceptional cases.

Child seats according to the norm ECE-R 44 and ECE-R 129 of the European Economic Commission as well as according to the standard AIS072 and GSO 1709/2005 use.

Child seats according to standard ECE-R 44 and ECE-R 129 are marked with the test symbol: large E in a circle, with the test number below.

### ! NOTICE

An improper procedure when attaching the child seat or the installation of a non-approved type of child seat can cause irreversible damage to the ISO-FIXSystem, on the retaining lugs and on other vehicle parts.

### ! WARNING

- When installing the child seat on the rear seat, adjust the front seat so that there is no contact between the front seat and the child seat or the child carried in the child seat.
- Before installing a forward-facing child seat, adjust the headrest so that it is as low as possible.
- If the headrest prevents the child seat from being fitted, adjust the headrest to the highest position.
- When installing the child seat, avoid contact between the roof and the rear pillar. If the head airbag is deployed, there is a risk of injury.
- If using a separate child seat cushion, adjust the headrest so that the child's head is flush with, but not protruding above the height of the top edge of the headrest. <

### Using a child seat on the front passenger seat

When using a child seat on the passenger seat, any country-specific regulations must be observed.

### ! WARNING

Risk of death or serious injury to the child!

- Never use a child seat in which the child is carried with his or her back to the direction of travel on a seat protected by an active airbag placed in front of the seat.

This is also indicated by the following stickers:



- A Sticker on the passenger sun visor
- B Sticker on the central body pillar on the passenger side

The following instructions must be followed when using a child seat on the front passenger seat:

- It is essential to deactivate the front passenger airbag if using a child seat in which the child is transported with its back facing the direction of travel » page 42, *Operation*.
- If possible, adjust the front passenger seat backrest so that it is vertical, to ensure that there is secure contact between the backrest and the child seat.
- If possible, move the front passenger seat backwards so that there is no contact between the front passenger seat and the child seat behind it.
- Adjust the height-adjustable front passenger seat as much as possible.
- Set the front passenger seat belt as high up as possible.

**WARNING**

Risk of the seat belt causing a neck injury to the transported child!

- For child seats in groups 2 and 3, ensure that the guide fitting attached to the child seat

headrest is positioned in front of or at the same height as the seat belt height adjuster on the central body pillar.

- Adjust the height of the front passenger seat belt so that the belt passes through the guide fitting without kinking and is not bent over the edge of the guide fitting.

**WARNING**

- As soon as the rear-facing child seat is no longer being used on the front passenger seat, activate the front passenger airbag again.

## Recommended child seats

Grouping of child seats according to standard ECE-R 44 and AIS072.

Group	Weight of the child
0	up to 10 kg
0+	up to 13 kg
1	9-18 kg
2	15-25 kg
3	22-36 kg

Grouping of child seats according to standard GSO 1709/2005.

Group	Weight of the child
0	up to 10 kg
1	9-18 kg
2	15-25 kg
3	22-36 kg

**i** Volkswagen recommends engine oils from the product range of Volkswagen original parts. These child seats have been developed and tested for use in Volkswagen vehicles.

## Fasteners for child seats

### Use of child seats

#### Child seats that use the ISOFIX System

Overview of usability of child seats according to standard ECE-R 16 and AIS072.

Group	Size category of child seat <sup>a)</sup>	Front passenger's seat		Rear seats	
		with activated front air bag	with front air-bag switched off <sup>b)</sup>	outer seats	center seat
<b>0</b> (up to 10 kg)	E	X	X	IL	X
<b>0+</b> (up to 13 kg)	E D C	X	X	IL	X
<b>1</b> (9-18 kg)	D C B B1 A	X	X	IL IUF	X
<b>2</b> (15-25 kg)	-	X	X	IL	X
<b>3</b> (22-36 kg)	-	X	X	IL	X

a) The size category of the child seat is indicated on the child seat plate.

b) If the passenger seat is equipped with ISOFIX system holding eyelets, it is suitable for the installation of an ISO-FIX child seat with "Semi-Universal" approval.

**IL** The seat is suitable for the ISOFIX child seats with "Semi-Universal" approval.

**IUF** The seat is suitable for forward-facing child seats and is permitted for use in this weight category.

**X** The seat is not equipped with eyelets for the ISOFIX System.

#### Child seats that use the ISOFIX System

Overview of usability of child seats according to standard GSO 1709/2005.

Group	Front passenger's seat		Rear seats	
	with activated front air bag	with front airbag switched off <sup>a)</sup>	outer seats	center seat
<b>0</b> (up to 10 kg)	X	X	IL	X
<b>1</b> (9-18 kg)	X	X	IL IUF	X
<b>2</b> (15-25 kg)	X	X	IL	X
<b>3</b> (22-36 kg)	X	X	IL	X

a) If the passenger seat is equipped with ISOFIX system holding eyelets, it is suitable for the installation of an ISO-FIX child seat with "Semi-Universal" approval.

**U** The seat is suitable for the child seat category ""Universal"" and is permitted for use in this weight group.

**IL** The seat is suitable for the ISOFIX child seats with "Semi-Universal" approval.

**IUF** The seat is suitable for forward-facing child seats and is permitted for use in this weight category.

**X** The seat is not equipped with eyelets for the ISOFIX System.

#### Child seat fastened with a safety belt

Overview of usability of child seats according to standard ECE-R 16 and AIS072.

Group	Front passenger's seat		Rear seats	
	with activated front air bag <sup>a)</sup>	with front airbag switched off	outer seats	center seat
<b>0</b> (up to 10 kg)	X	U <sup>b)</sup>	U	U
<b>0+</b> (up to 13 kg)	X	U <sup>b)</sup>	U	U
<b>1</b> (9-18 kg)	UF	U <sup>b)</sup>	U	U
<b>2</b> (15-25 kg)	UF	X	U	U
<b>3</b> (22-36 kg)	UF	X	U	U

<sup>a)</sup> Adjust the height-adjustable front passenger seat as much as possible.

<sup>b)</sup> A rear-facing child seat is mounted on the front passenger seat.

**U** The seat is suitable for the child seat category "Universal" and is permitted for use in this weight group.

**UF** The seat is suitable for forward-facing child seats in the "Universal" category and is permitted for use in this weight group.

**X** The seat is not suitable for children in this weight group.

#### Child seat fastened with a safety belt

Overview of usability of child seats according to standard GSO 1709/2005.

Group	Front passenger's seat		Rear seats	
	with activated front air bag <sup>a)</sup>	with front airbag switched off	outer seats	center seat
<b>0</b> (up to 10 kg)	X	U <sup>b)</sup>	U	U
<b>1</b> (9-18 kg)	UF	U <sup>b)</sup>	U	U
<b>2</b> (15-25 kg)	UF	X	U	U
<b>3</b> (22-36 kg)	UF	X	U	U

<sup>a)</sup> Adjust the height-adjustable front passenger seat as much as possible.

<sup>b)</sup> A rear-facing child seat is mounted on the front passenger seat.

**U** The seat is suitable for the child seat category "Universal" and is permitted for use in this weight group.

**UF** The seat is suitable for forward-facing child seats in the "Universal" category and is permitted for use in this weight group.

**X** The seat is not suitable for children in this weight group.

## i-Size

Front passenger's seat		Rear seats	
with activated front air bag	with front airbag switched off	outer seats	center seat
X	X	i-U	X



## Overview

Follow the instructions and notes at the beginning of this chapter » page 36, *What you should be mindful of.*

### ISOFIX

#### ⚠ WARNING

- On the retaining eyelets that are used to install the child seat with the ISOFIX system provided, do not attach any other child seats, belts or objects.

The ISOFIX system allows for the fast and secure installation of the child seat. The eyelets for installing the child seat using the ISOFIX system are located on the outer rear seats and possibly on the front passenger seat.

A child seat that uses the ISOFIX system can only be installed in the vehicle if it is approved for this vehicle type. Further information can be obtained from a Volkswagen partner or from a list of vehicles enclosed with the child seat.



V21-0151

Holding eyes for installing the child seat using the ISOFIX system.

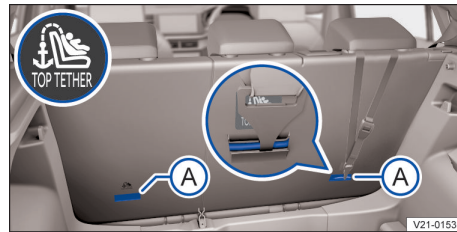
**i-UF** The seat is suitable for forward- and backward-facing i-Size child seats of the "Universal" category.

**X** The seat is not suitable for i-Size the child seat of the category "Universal".

### TOP TETHER

#### ⚠ WARNING

- Child seats with the TOP TETHER- Only use the system on the seats with the eyelets TOP TETHERSymbol are provided.
- Only attach one belt from the child seat to a locking eye TOP TETHER-Fasten the system.
- When attaching the child seat with the TOP TETHER- No other object may be attached to the eyelet TOP TETHERSystem.



V21-0153

Holding eyelets on the rear seats

The belt fastened into the TOP TETHER system restricts the movement of the upper part of the child seat. The holding eyelets for attaching the belt are located on the outer rear seats (A).



## Airbags

### Usage

The airbag system provides, as a supplement to the seat belts, additional occupant protection during severe frontal and side-on collisions.

The best possible protective effect of the airbag is achieved only when the seat belt is also worn. The airbag system is no substitute for the seat belts.



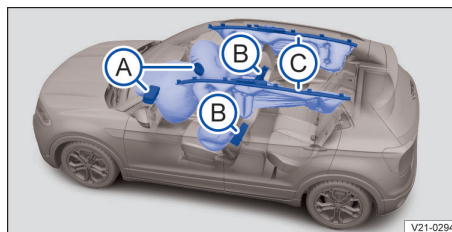
## What you should be mindful of

Airbag systems can only properly protect if all occupants have been secured and they are in the correct seating position.

No persons, animals or objects such as cup holders or hangers for clothes may be in the deployment area of the airbags » page 41.

– Do not cover or stick anything over the steering wheel or the dash panel. The front airbags were not able to deploy.


In some situations, the front passenger airbag must be deactivated if the vehicle is equipped with the key switch for deactivating the front passenger airbag » page 42.



- (A) Front airbags
- (B) Side airbags - front
- (C) Head airbags

## Functionality

When sinking into the inflated airbag, the forward movement of the body is damped and the risk of injury is reduced.

 As the airbags inflate, smoke is released. This does not indicate a vehicle fire.

### Airbag deployment in the event of an accident

Airbag deployment is influenced by many factors. The deceleration rate at the time of impact is crucial.

#### WARNING

Danger of serious or fatal injuries!

- Maintain the correct seating position.
- Do not keep your limbs in the deployment area of the airbags.

In the following situations, **no** airbags are deployed:

- Minor frontal and side collisions
- Rear-end collision
- Vehicle rollover

If the measured deceleration rate is below the reference values programmed into the control unit, the airbags will not be deployed despite possible serious vehicle damage.

## Airbag overview

The installation location of the airbags is marked with the lettering **AIRBAG**.

#### WARNING

Danger of a functional restriction of the side airbags!

- Do not exert excessive forces, e.g. impacts, on the seat backs.
- Do not use seat covers that have not been approved by Volkswagen.
- Have damaged seat covers at the installation location of the side airbags repaired by a specialist garage.

### Deactivating the airbags

We recommend having airbags other than the front passenger airbag deactivated » page 42 by a Volkswagen service partner.



**illuminates for 4 seconds after the ignition is switched on and then flashes for 12 seconds**

- Airbag or belt tensioner deactivated with the diagnostic device  
Message regarding the deactivated airbag or belt tensioner

Deactivation of the airbags should be considered in cases such as the ones below:

- If the driver's seat adjustment is correct, the distance of at least 25 cm between the centre of the steering wheel and the sternum cannot be maintained.
- Additional operating controls for a physically disadvantaged driver are installed in the vehicle.
- The vehicle has special seats, e.g. orthopaedic seats without side airbags.

#### WARNING

If an airbag is deactivated during the sale of the vehicle, inform the buyer!

## Requirements

- ✓ Ignition on

## Troubleshooting

### Airbag system faulty

-  illuminates Message regarding an airbag fault

- Seek the help of a specialist garage.

## Key switch for the front passenger airbag

### Usage

Deactivation of the front passenger airbag is provided for the following cases, for example:

- A rear-facing child seat is mounted on the front passenger seat.
- The vehicle has special seats, e.g. orthopaedic seats without side airbags.
- The minimum distance to the control panel cannot be maintained.

### What you should be mindful of

#### WARNING

Danger of fault in the passenger airbag deactivation system!

- Only switch off the airbag when the ignition is switched off.

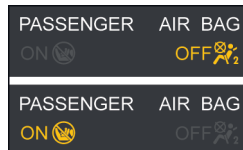
#### WARNING

Danger of unexpected deployment of the passenger airbags in an accident!

- After switching off the passenger airbag with the key bit, do not leave the key bit inserted in the key switch while driving. Shocks can cause the Key assignment to turn in the slot and trigger the airbag.


## Functionality


### Indicator light for front passenger airbag



#### Fuses in the dash panel

- After switching on the ignition, the two indicator lights light up briefly.
- If the system is OK, both of the indicator lights go out.
- One of the indicator lights then lights up again depending on the position of the key switch:

**OFF**  lights up - front passenger airbag switched off

**ON**  lights up 65 secs after the ignition is switched on - passenger front airbag switched on

## Operation

### Before switching off/switching on the front passenger airbag

- Completely fold out the key bit.

### Switch front passenger front airbag on/off





- Switch off the ignition.
- Open the passenger door.
- Insert the key bit into the slot in the key switch as far as it will go.
- To **Switch off**, carefully rotate the key switch into the position **OFF**.
- To **Switch on**, carefully rotate the key switch into the position **ON**.

- Remove the key bit from the slot.
- Close the passenger door.
- Turn on the ignition and check that the front passenger airbag indicator lights are lit up. <

## Troubleshooting

### Key switch for airbag deactivation is faulty

**ON**  flashes together with **OFF** .  
The front passenger airbag will not be deployed in the event of an accident!

- Have the airbag system checked by a specialist garage immediately. <

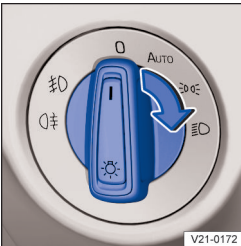
# Lighting, windscreen wipers and washers

## Exterior lighting

### Functionality

Unless otherwise stated, the light works when the ignition is switched on.

### Operation



Positions of the light switch (depending on the vehicle equipment):

- 0 Switching off the lights except the daytime running lights
- AUTO** Switching the low beam on/off automatically » page 45
- ☾ Switching on the parking lights
- ☾ Switching on the low beam

**i** As the basic position of the light switch, use position **AUTO**.

### Settings

#### Headlight range control

- Select the position of the control according to the vehicle's current load status.



- Front seats occupied, boot empty

- 1 All seats occupied, boot empty
- 2 All seats occupied, boot loaded
- 3 Driver's seat occupied, boot loaded

### ⚠ WARNING



Risk of an accident!

An incorrectly adjusted headlight range can cause insufficient vehicle lighting or can dazzle other road users.

- Adjust the headlight range correctly.

### Troubleshooting

#### Light bulb or LED bulb is defective

 or  illuminates  
Information appears in the display regarding the defective lights.

- Replace the defective bulb.
- In case of a defective LED bulb, contact a specialist garage for help.

#### The headlights are misted up on the inside

Inside the headlights, moisture may occur. This is not a defect.

#### Malfunction of the automatic headlight circuit

- Clean the windscreen in the area of the rain/light sensor.

#### Beam of light in front of the vehicle has shortened

Headlight defective.

- Seek the help of a specialist garage.

#### Driving lights defective

If a message regarding the failed driving lights is displayed, the light will work in emergency mode.

- Drive on, exercising appropriate caution.
- Seek the help of a specialist garage.

## Daylight running lights

### Functionality

The daytime running lights illuminate the area in front of the vehicle.

**i** In vehicles for certain markets, this also provides lighting for the rear area of the vehicle.

## Operating conditions

- ✓ The lights switch is in position **0**, **AUTO** or **☾**.

## Automatic driving lights function

### Functionality

#### Switching low beam on automatically in rain

The low beam is automatically switched on or off depending on the lighting conditions.

#### Switching low beam on automatically in rain

The low beam is switched on automatically when the windscreen wipers are switched on. The automatic headlight circuit is indicated by the illumination of the symbol **☾** in the light switch.

### Operating conditions

#### Switching low beam on/off automatically in rain

- ✓ The light switch is in the **AUTO** position.

#### Switching low beam on automatically in rain

- ✓ The light switch is in the **AUTO** position.
- ✓ The function is activated.
- ✓ The windscreen wipers are switched on for longer than 30 seconds.

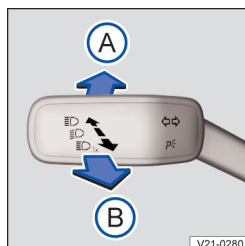
### Settings

This function is set in the following menu in the Infotainment system:

Applies to 10 ~ infotainment: **☼** > Car > Lights settings

## High beam and headlight flasher

### Operation



- A** Switch on high beam
- B** Switch off main beam / switch on headlight flasher

When the main beam or headlight flasher is switched on, the indicator lamp lights up in the instrument cluster **☾**.

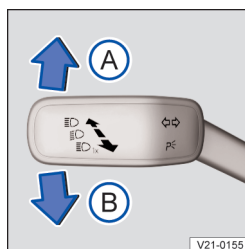
### CAUTION

Risk of an accident!

- Do not dazzle other road users with the high beam.

## Turn signal

### Operation



- A** Switching on the turn signal light on the right - the warning light flashes in the instrument cluster **➔**
- B** Switching on the turn signal light on the left - the warning light flashes in the instrument cluster **➔**

### Turn signal - convenience signalling

Convenience signalling enables three flashes of the turn signal lights without having to move the lever up or down.

- Tap the control lever up or down.

The corresponding turn signal lights flash three times.

Tap the lever in the opposite direction ahead of time to stop signalling.

## Settings


### Activating/deactivating convenience signalling

The function is activated or deactivated in the following menu in the Infotainment system:


Applies to 10 ~ infotainment:  > Car > Lights settings

## Troubleshooting

### Turn signal light defective

-  flashes faster - turn signal light on the right defective

- Check the turn signal light on the right.

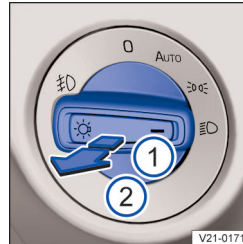
-  flashes faster - turn signal light on the left defective

- Check the turn signal light on the left.



## Fog light



### Operation


#### Fog light and rear fog light



Positions for pulling out the light switch (depending on the vehicle equipment):


- ① Fog lights - when switched on, the indicator light in the instrument cluster illuminates 
- ② Rear fog light - when switched on, the indicator light in the instrument cluster illuminates 

- Turn the light switch to position **AUTO**,  or .



- Pull the light switch to the appropriate position. 

## Hazard warning lights function

### Operation

- Press the button to switch on or off  in the middle part of the control panel.

The hazard warning lights can be switched on automatically during hard braking. The hazard warning lights are then switched off again automatically when starting off or accelerating.

-  When the hazard warning system is on and the turn signal is switched on, the hazard warning lights will be switched off temporarily and only the turn signal will flash on the relevant side of the vehicle. 

## Parking light function

### Usage

#### Double-sided parking light $\Rightarrow\Leftarrow$

The two-sided parking light allows the parked vehicle to be illuminated through activation of the side-lights.

#### One-sided parking light $\Leftarrow$

The one-sided parking light allows one side of the parked vehicle to be illuminated through activation of the corresponding sidelights.

### Operation

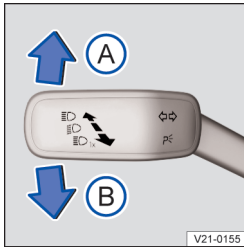
#### Double-sided parking light $\Rightarrow\Leftarrow$

- Turn on the ignition.
- Turn the light switch to position  $\Rightarrow\Leftarrow$ .
- Switch off the ignition.
- Lock the vehicle.

When the parking light is switched on, an acoustic warning signal sounds after the ignition is switched off and the driver's door is opened. After a few seconds or after the driver's door is closed, the warning signal will stop.

The light may switch off automatically if the 12-volt vehicle battery is too low. If the parking lights on both sides are switched on with the ignition off, the lights will not be switched off automatically and the 12 volt vehicle battery may be discharged.

#### One-sided parking light $\Leftarrow$



- (A) Switch on the sidelights on the right
- (B) Switch on the sidelights on the left

- Switch off the ignition.
- Move the lever to the appropriate position.
- Lock the vehicle.

When the parking light is switched on, an acoustic warning signal sounds and the driver's door is opened. After a few seconds or after the driver's door is closed, the warning signal will stop.

## CORNER function

### Functionality

The CORNER function is intended for turning or manoeuvring (e.g. when parking).

The function illuminates the vicinity of the vehicle front in the direction of travel.

### Operating conditions

- ✓ The turn signal is switched on or the front wheels are steered sharply.
- ✓ The low beam is switched on.
- ✓ The fog lights are not switched on.
- ✓ The driving speed is lower than 40 km/h.

## Function COMING HOME, LEAVING HOME

### Functionality

#### Version 1

*Applies to vehicles with the function of the automatic driving light switch.*

The COMING HOME function turns on the light after turning off the ignition and opening the driver's door. The light switches off automatically after the set lighting time has elapsed.

The LEAVING HOME function switches on the light when unlocking the vehicle with the wireless remote control.

#### Version 2

*Applies to vehicles without the function of the automatic driving light switch.*

The COMING HOME function turns on the light after turning off the ignition and opening the driver's door. The light switches off automatically after the set lighting time has elapsed.

The LEAVING HOME function switches on the light when unlocking the vehicle with the wireless remote control.

## Operating conditions

### Version 1

Applies to vehicles with the function of the automatic driving light switch.

- ✓ Visibility has worsened.
- ✓ The light switch is in the **AUTO** position.

### Version 2

Applies to vehicles without the function of the automatic driving light switch.

- ✓ The light switch is in the  $\text{⊕}$  position.

## Operation

### function COMING HOME activate manually

Applies to vehicles without the function of the automatic driving light switch.

- Switch off the ignition.
- Switch off the ignition and briefly hold the left lever under the steering wheel in position  $\text{⊕1x}$  (switching on the headlight flasher).
- Open the driver door.

## Settings

This function is set in the following menu in the Infotainment system:

Applies to 10 ~ infotainment:  $\text{⊗}$  > Car > Lights settings

## Replace light bulbs

### What you should be mindful of

DIY replacement of the following bulbs is possible. Have the remaining light sources replaced by a specialist garage.

The new bulb must conform to the specification of the original light bulb. The name of the bulb is marked on the bulb socket.

After changing a bulb in the low beam light, the main beam or fog light, have the headlights adjusted by a specialist garage.

### ⚠ CAUTION

Halogen lamps are pressurised and can burst during replacement!

- Wear gloves and safety goggles.

### ⚠ NOTICE

Contamination of the halogen lamp reduces the life of the lamp!

- Do not touch the glass of the light bulb with your bare fingers.

### ⚠ NOTICE

Danger of headlight damage due to the ingress of water and dirt!

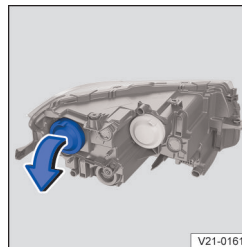
- Always fit the protective cap on the headlight correctly after changing a bulb.

## Conditions for changing a bulb

- ✓ Ignition off
- ✓ Light switched off

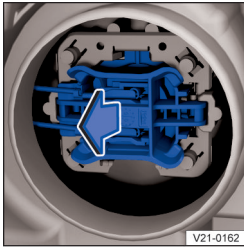
## Low beam

### Removing the defective light bulb



The headlight on the left

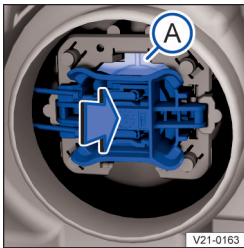
- Remove the protective cap from the headlight.



- Remove the base with the bulb.

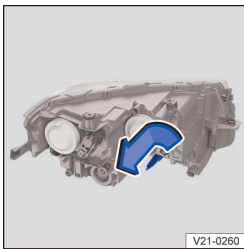
#### Insert new drag plate

- Change the bulb in the socket.



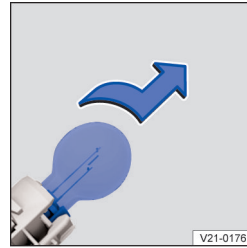
- Insert the socket with the new light bulb into the headlight, so that the fixing lug **A** is pointing up.
- Fit the protective cap on the headlight again. <

### Front turn signal



The headlight on the left

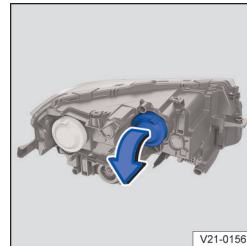
- Turn and remove the socket with the bulb.



- Turn the defective bulb in the socket and remove it.
- Insert a new light bulb into the socket and secure the light bulb by turning it in the direction of **C**.
- Insert the socket with the new bulb into the light so that the guide lugs on the socket are aligned with the corresponding openings in the light.
- Turn the socket clockwise **C** to secure. <

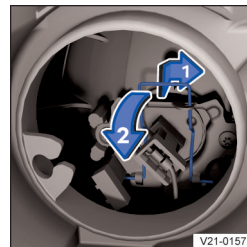
### Main beam

#### Removing the defective light bulb



Left headlight

- Remove the protective cap from the headlight.



- Unhook the spring clip of the bulb towards the inside of the headlight and to the right.
- Fold down the spring clip of the light bulb.

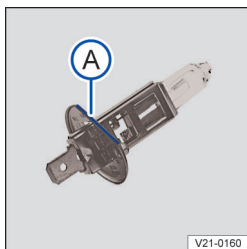


- Release the connector and remove it from the bulb.



- Replace the defective bulb.

#### Insert new drag plate

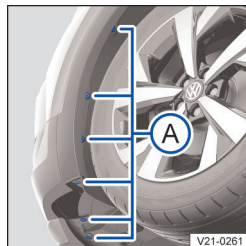


- Insert the new bulb into the headlight so that the flattened side of the socket (A) pointing up.
- Attach the connector to the bulb, ensuring it clicks into place.
- Fold the spring clip onto the bulb and hook it in.
- Fit the protective cap on the headlight again.

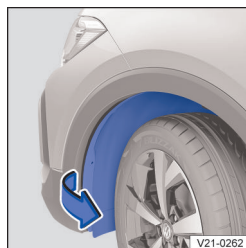
## Fog lights

To reach the light bulb, the wheel housing shell must be loosened.

#### Loosen the wheel housing shell

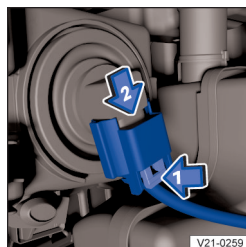


- Unscrew the screws (A).

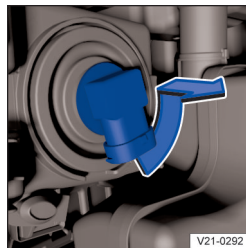


- Fold down the wheel arch shell.

#### Replacing the light bulb



- Release the connector and remove it from the bulb.

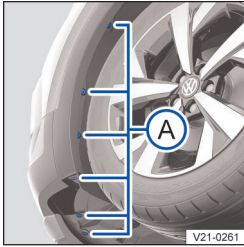


- Turn the bulb and remove it.

- Insert the new bulb into the headlight so that the guide lugs on the bulb are aligned with the corresponding openings in the headlight.
- Turn the bulb clockwise ↻ to secure.
- Insert the plug into the new bulb until it clicks into place.

#### Secure the wheel arch liner

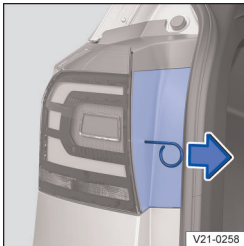
- Reinstalling the wheel arch liner.



- Screw in the screws (A).

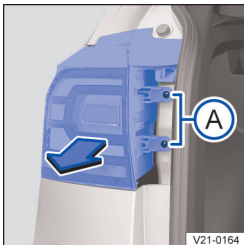
## Tail light assembly

#### Remove the lamp cover



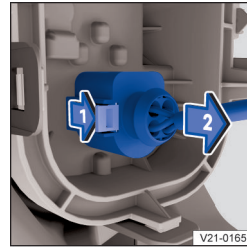
- Remove the cover with the bracket from the tool kit.

#### Loosen and remove the light



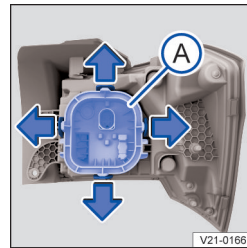
- Unscrew the screws (A).

- Remove the light.

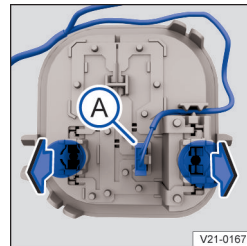


- Press the lock mechanisms on the connector and remove the connector.

#### Replacing the light bulb



- Unlock and remove the lamp holder (A).



- Change the bulb in the socket.
- Check that the plug (A) is securely connected.
- Insert the bulb holder into the light and snap into place.

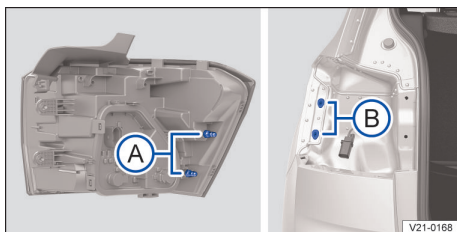
#### NOTICE

Risk of damage to the electrical system!

- Make sure that no cables are trapped when inserting the holder into the lamp.

#### Insert and fix the light

- Insert the connector into the light until it clicks into place.



- Insert the pins **A** of the light into the openings **B** in the body.

### **NOTICE**

Risk of damage to the electrical system!

- Make sure that the lines between the lamp and the body are not pinched when the lamp is inserted.

- Screw the light into place.
- Insert the light again and tighten.

## Interior lighting

### Operation

#### Switching on automatically

The lighting switches on when one of the following events occurs.

- The vehicle is unlocked
- One of the doors is opened
- The ignition key is removed (vehicle without starter button)

#### Automatic switch off

The lighting switches off when one of the following events occurs:

- The vehicle is locked
- The ignition is switched on
- About 30 seconds after all the doors have been closed

#### Operation of the lighting

Middle position of the switches	Automatically switch on and switch off
	Turn the front and rear lights on/off
	Deactivation of automatic activation

	Reading lamp left
	Reading lamp right

**i** If a door remains open and the ignition is switched off, the lights will turn off automatically after 10 minutes.

### Settings

The brightness setting of the switching and instrument lighting is done in the Infotainment as follows.

Applies to 10 " infotainment: > Car > Lights settings

## Interior ambient light

### Usage

The ambient lighting ensures a comfortable atmosphere in the vehicle interior.

The lighting only works when the dipped or parking lights are on.

The lighting is also switched on automatically after opening the door.

### Settings

The background lighting brightness settings are set in the Infotainment system, in the following menu:

Applies to 10 " infotainment: > Car > Lights settings

## Windscreen wipers and washers

### Operating conditions

#### Operating conditions for windscreen wipers

- ✓ Engine compartment flap closed
- ✓ Boot lid closed
- ✓ Ignition on

### Operating conditions for the windscreen washer system

- ✓ Engine compartment flap closed
- ✓ Boot lid closed

## Operation

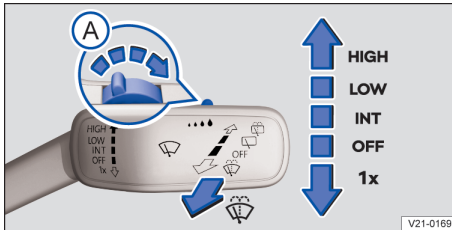
### ⚠ WARNING

Risk of an accident!

At low temperatures, windscreen washer fluid can freeze on the windscreen and restrict visibility.

- Only use the windscreen washer when the windscreen is warm.

### Wipe and wash the windscreen



**HIGH** Fast wiping

**LOW** Slow wiping

**INT** Depending upon vehicle equipment:

- Intermittent wiping
- Automatic wiping controlled by the rain sensor

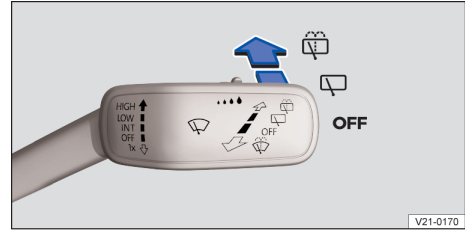
**OFF** Switching off

**1x** Tip-wiping (spring-loaded position)

**A** ... Setting the wiping speed for the position **INT**

Washing and wiping (spring-loaded position)

### Wipe and wash the rear window



Washing and wiping (spring-loaded position)

Wiping

**OFF** Switching off

### Automatic rear window wiping function

When the windscreen wipers are switched on, the rear window is automatically wiped when the reverse gear is engaged.

## Settings

The function is activated or deactivated in the following menu in the Infotainment system:

Applies to 10 ~ infotainment: > Car > Mirrors and wipers

## Refilling windscreen washer fluid

### ⚠ WARNING

Risk of an accident!

- Use windscreen washer fluid that is suitable for the weather conditions.

### ⚠ NOTICE

Risk of damage to the windscreen washer system!

- When refilling the washer fluid, do not remove the strainer from the neck of the container.

### ⚠ NOTICE

Risk of damage to the headlights!

- Only use washer fluid that does not attack polycarbonates.

### ⚠ NOTICE

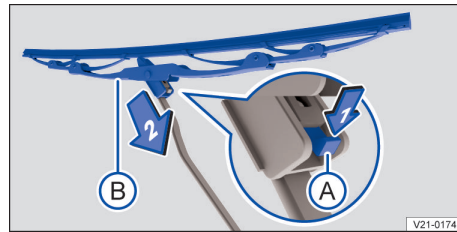
Risk of damage to engine compartment components!

- Close the container after refilling the windscreen washer fluid.

The windscreen washer tank is located in the engine compartment » page 11.

The reservoir capacity is 3.5 l.

- Open the engine compartment lid » page 100.
- Gently open the top of the sealing cap.
- Top up the windscreen washer fluid.
- Close the sealing cap of the tank.



- ◀ — The backup (A), press the wiper blade (B). Slide it out of the holder and remove it from the wiper arm.
- Place the new wiper blade on the wiper arm and push it into the holder until it clicks into place.
- Fold the windscreen wiper arm back onto the windscreen. ▶

## Troubleshooting

### Windscreen washer fluid level too low



illuminates together with ⚠

or



illuminates together with ⚠

- Top up the windscreen washer fluid.

### Frozen windscreen wipers

- Carefully remove frozen windscreen wipers from the windscreen before switching on the ignition and free them from snow and ice. ▶

## Folding down windscreen wiper arms and replacing windscreen wiper blades

### ! NOTICE

Risk of damage to the windscreen wipers and the engine compartment lid!

- Close the bonnet before lowering the wiper arms from the window.
- Do not turn on the ignition when the windscreen wiper arms are folded away.

### ! CAUTION

Risk of accident!

- Change the windscreen wiper blades once or twice a year.
- Fold the windscreen wiper arm away from the windscreen.

# Heating and air conditioning system

## Manual air conditioning

### What you should be mindful of

- We recommend keeping the interior temperature no more than 5 °C lower than the outdoor temperature.
- We recommend switching the cooling system off about 10 minutes before the end of the journey to prevent odour formation.
- Annual disinfection of the air conditioning is recommended.

#### **⚠ WARNING**

Danger of misting!

- Always keep the fan on.

#### **⚠ WARNING**

Risk of accident!

In recirculation mode, there is no fresh air supply from the outside. This can result in loss of driver attention and fogging up of windows.

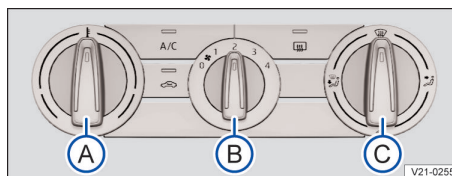
- Keep the recirculation mode switched on for a short time only.

### Operating conditions for the cooling system

- ✓ Outside temperature above 2 °C
- ✓ Running engine
- ✓ Fan switched on

**i** The indicator light in the **A/C** button may light up even if not all conditions for switching on the refrigeration unit are met. The cooling system switches on when the conditions for switching on the cooling system are met.

## Operation



- A** Set the temperature
- B** Set the blower speed
- C** Set the direction of the air outlet

**A/C** Switch the cooling system on/off

Switch recirculated air mode on/off

Switching the rear window heater on/off » page 57, *Operation*

### Cooling system

When the cooling system is switched on, the temperature and humidity in the vehicle will drop.

Switching on the cooling system prevents the windows from misting up.

### Automatic activation of the cooling system

Automatic activation of the cooling system prevents the windows from misting up. Switching on takes place under the following conditions:

- ✓ The blower is switched on.
- ✓ The air distribution control is in the position.

In this case, the recirculation mode is switched off and cannot be switched on.

Or:

- ✓ The blower is switched on.
- ✓ The air distribution control is **not** in the position.
- ✓ Recirculation mode is switched on.


### Recirculated air mode


The recirculation mode prevents contaminated outside air getting into the interior of the vehicle.

Briefly switching on recirculation mode can increase the cooling effect.

Recirculation mode is switched on automatically under the following conditions::

- ✓ The cooling system is switched on.
- ✓ The blower is switched on.

- ✓ The temperature controller is set to minimum temperature.
- ✓ The air distribution controller is not in  position.

 When the air conditioner is operating, the engine idle speed may increase automatically.

## Troubleshooting

### Water under the vehicle

When the cooling system is switched on, water can drip off the air conditioning system. This is not a leak.

### Fogging

— Increase the blower speed, switch on the cooling system, and set the air distribution to the windscreen.

### Automatic switch-off of the cooling system

If the coolant temperature is too high, the cooling system may switch off automatically. This ensures sufficient engine cooling.

## Climatronic automatic air conditioning system

### What you should be mindful of

- We recommend keeping the interior temperature no more than 5 °C lower than the outdoor temperature.
- We recommend switching the cooling system off about 10 minutes before the end of the journey to prevent odour formation.
- Annual disinfection of the air conditioning is recommended.
- If the vehicle is equipped with the Climatronic automatic air conditioning system, then we recommend using the automatic mode to achieve the desired conditions in the vehicle interior safely and efficiently.

### WARNING

Danger of misting!

- Always keep the fan on.

### WARNING

Risk of accident!

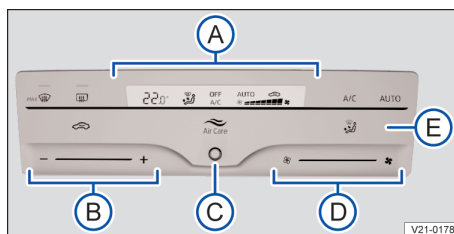
In recirculation mode, there is no fresh air supply from the outside. This can result in loss of driver attention and fogging up of windows.

- Keep the recirculation mode switched on for a short time only.

## Operating conditions for the cooling system

- ✓ Outside temperature above 2 °C
- ✓ Running engine
- ✓ Fan switched on


## Operation




- (A) Climatronic display
- (B) Set the temperature
- (C) Interior temperature sensor
- (D) Set the blower speed

When the fan speed is reduced completely, the Climatronic is switched off.

- (E) Set the direction of the air outlet

 Switch the windscreen ventilation/defrosting mode on/off

 Switching the rear window heater on/off » page 57, *Operation*

**A/C** Switch the cooling system on/off

When the cooling system is switched on, the temperature and humidity in the vehicle will drop.

Switching on the cooling system prevents the windows from misting up.

**AUTO** Switch automatic mode on

This function keeps the temperature constant and prevents the windows from misting.

 Switch recirculated air mode on/off

The recirculation mode prevents contaminated outside air getting into the interior of the vehicle.



After pressing the **A/C** button, the **A/C** symbol is shown in the Climatronic display even if the conditions for switching on the cooling system are not met. The cooling system switches on when the conditions for switching on the cooling system are met.

With a temperature setting outside of the number range, one of the following icons will be displayed in the Climatronic display:

LO Maximum cooling power

HI Maximum heating power



When the air conditioner is operating, the engine idle speed may increase automatically.

## Troubleshooting

### Water under the vehicle

When the cooling system is switched on, water can drip off the air conditioning system. This is not a leak.

### Fogging

– Switch on automatic mode.

Or:

– Increase the blower speed, switch on the cooling system, and set the air distribution to the windscreen.

### Automatic switch-off of the cooling system

If the coolant temperature is too high, the cooling system may switch off automatically. This ensures sufficient engine cooling.

## Heated windscreen

### Usage

Windscreen heating is used for defrosting or ventilating the windscreen.


### Requirements

✓ Running engine

✓ Outside temperature approximately below 35 °C

## Operation

### Heated rear window

– Using the  button on the operating part of the air conditioning.

Windscreen heating switches off automatically after some time.

If the engine is switched off when the heating is on and turned back on again within about 10 minutes, the heating is continued.

## Troubleshooting

**The indicator light in the button or below the button flashes**

The heating does not work as the battery charging level of the 12 volt vehicle battery is too low.

## Seat ventilation

### What you should be mindful of

#### NOTICE



Risk of seat damage!

- Do not kneel on the seats or otherwise apply concentrated pressure to them.
- Do not turn on the ventilation in the following situations:
  - The seat is not occupied.
  - There are objects on the seat, such as a child seat.
  - There are additional seat covers or protective covers on the seat.

### Requirements


✓ Running engine

## Operation

- Press the  or  button above the control panel of the air conditioner.

The ventilation is switched on with maximum ventilation output. By repeatedly pressing the button, the ventilation output is reduced until it is switched off.

The ventilation output is indicated by the number of illuminated indicator lights in the button.

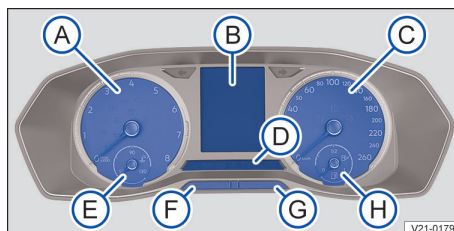
 The ventilation can be adjusted with the ignition on. The ventilation is only switched on after the engine has been started.


## Driver information system

### Analogue instrument cluster

#### Overview

##### Overview of instrument cluster




- A** Tachometer with indicator lights
- B** Display
- C** Speedometer with indicator lights
- D** Bar with indicator lights
- E** Coolant temperature gauge
- F** Multifunction button /⌚:
  - Setting the time
  - Display service interval
- G** Multifunction button **O.O./SET**:
  - Reset odometer (trip)
- H** Fuel gauge

#### NOTICE

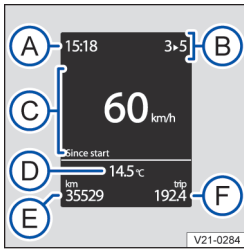
**Risk of serious damage to the engine and the exhaust system!**

- **Never run the fuel tank completely empty!**

 In poor visibility and with dipped headlights off, the brightness of the instrument cluster lighting is reduced to remind the driver to turn on the light.

#### Display overview

The following information is shown in the display:



- A Time
- B Selected gear/gear recommendation
  - Also included depending on vehicle equipment:
    - Automatic gearbox selector lever positions
- C Menu, indicator lights and information
- D Outside temperature
  - ❄ - low outside temperature
- E Total distance travelled
- F trip - Distance travelled after resetting the memory

#### Overview of the main menu items of the display

- Driving data » page 61, *Overview*
- Audio - Using radio and media
- Telephone - Call list, accept or reject an incoming call
- Vehicle - Vehicle condition » page 63, *Display*.

## Operation

#### Operation via the multifunction steering wheel



- Switch between menu items / Return to main menu
- OK** Confirm menu item
- Select information/Set values
- VIEW** Show previous menu (if one has been selected) / display Telephone menu

## Settings

#### Setting the language

The language is set in the following menu in the Infotainment system:

*Applies to 7" Infotainment:* > General > Language

*Applies to 10" Infotainment:* > System > Language selection

#### Resetting the odometer

- Press the **0.0/SET** button in the instrument cluster.

#### Display service interval

- Press the button in the instrument cluster **twice**.
- Press the **0.0/SET** button to display the service interval.
- Press the **0.0/SET** button again to leave the menu.

#### Setting the time

- Press the button in the instrument cluster.
- Press the **0.0/SET** button in the instrument cluster.
- The display shows the hour setting.
- Press the button **0.0/SET** repeatedly to set the hours.
- Press the button to change to the minute setting.
- Press the button **0.0/SET** repeatedly to set the minutes.

The time is set in the Infotainment system in the following menu.

*Applies to 10" Infotainment:* > System > Time and Date

#### Setting the brightness of the instrument cluster lighting

The brightness of the instrument lighting is adjusted automatically according to the given lighting conditions.

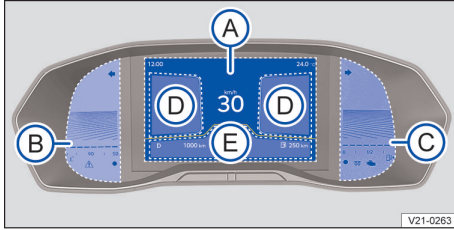
The brightness of the instrument lighting is set in the Infotainment in the following menu.

*Applies to 10" Infotainment:* > Car > Light settings

# Digital instrument cluster

## Overview

### Overview of instrument cluster



- A** Central display area with selected information:
  - Speed
  - Time
  - Warning lights
  - Messages and information
  - Outside temperature
  - ❄ - low outside temperature
- B** Display area with selected information:
  - Coolant temperature gauge
  - Warning lights
- C** Display area with selected information:
  - Fuel gauge
  - Warning lights
- D** Display area with additional information.
- E** Display area with selected information:
  - Gear engaged
  - Selector lever positions of the automatic transmission (depending on the vehicle equipment)
  - Warning lights
  - Information from the assistance systems
  - Total distance travelled
  - Range

### NOTICE

**Risk of serious damage to the engine and the exhaust system!**

- **Never run the fuel tank completely empty!**

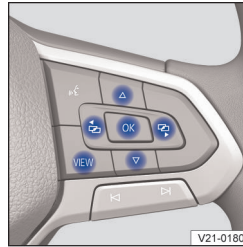
### Overview of the main menu items

- Driving data » page 61, *Overview*
- Audio - Operate radio

- Telephone - Call list, accept or reject an incoming call
- Vehicle - Vehicle condition » page 63, *Display*. <

## Operation

### Overview of the buttons on the multifunction steering wheel



/ Switch between menu items / Return to main menu

**OK** Confirm menu item

/ Select information/Set values

**VIEW** Set the variant of the display <

## Settings

### Setting the language

The language is set in the following menu in the Infotainment system:

*Applies to 10 ~ Infotainment:* > System > Language selection

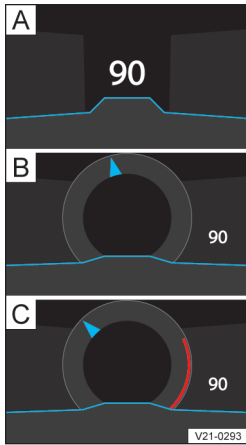
### Setting the time

The time is set in the following menu in the Infotainment system:

*Applies to 10 ~ Infotainment:* > System > Time and Date

### Select and set the display variant

- Press the **VIEW** button on the multifunction steering wheel.
- Select one of the following display variants.



- A Digital display
- B Speedometer
- C Sport display (rev. counter)

### Setting the brightness of the instrument cluster lighting

The brightness of the instrument lighting is adjusted automatically according to the given lighting conditions.

The brightness of the instrument lighting is set in the Infotainment in the following menu.

Applies to 10" Infotainment: > Car > Light settings

## Driving data

### Overview

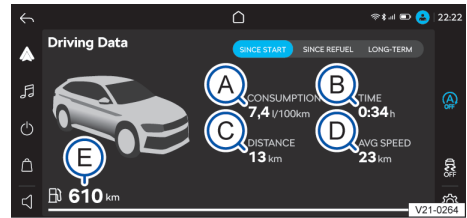
The driving data display works with the ignition switched on.

#### In the instrument cluster display

Depending on the equipment, the display of the instrument cluster shows information such as speed, fuel consumption, range, etc.

#### In Infotainment

Applies to 10" Infotainment:



- A Average fuel consumption
- B Driving time
- C Distance travelled
- D Average speed
- E Range

### Memory

The system saves the driving data in the following memories:

#### Since start

- Driving data from the time of switching on the ignition until the ignition is switched off again is stored in the memory. If the journey is interrupted for more than 2 hours, the memory will be reset.

#### Long-term

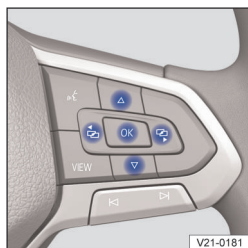
- The driving data of all trips up to a total of 99 hours and 59 minutes driving time or 9999 km driving distance is stored in the memory. If one of the listed values is exceeded, the memory is reset.

#### Since refuel

- Driving data from the time the fuel tank was last filled is stored in the memory. The memory is reset the next time the tank is filled.

## Operation

### Display the travel data in the instrument cluster display



- Press and select the menu item for the travel data.
- Select the details using the key.
- Press **OK** to confirm the details.

### Displaying driving data in the infotainment system

Applies to 10 ~ Infotainment:

- Tap on .
- By moving your finger sideways, choose the screen with the menu item for the travel data.
- Select the menu item for the travel data.

### Select memory for driving data in the display of the instrument cluster and reset it



- To **select** the memory for the displayed travel data, press the **OK** key repeatedly.
- To **reset** the memory, press and hold the **OK** key.

### Selecting the memory in the infotainment system

Applies to 10 ~ Infotainment:

- Tap on .
- By moving your finger sideways, choose the screen with the menu item for the travel data.
- Select the menu item for the travel data and the desired memory.

### Resetting the memory in the infotainment system

Applies to 10 ~ Infotainment: > Car > Instrument cluster

## Settings

### Select driving data to be displayed

Applies to 10 ~ Infotainment: > Car > Instrument cluster

### Setting units

Applies to 10 ~ Infotainment: > System > Units

## Speed limit warning

### Usage

#### Adjustable speed limit

The system offers the possibility to set a speed limit beyond which an acoustic warning signal will sound and the following warning message appears in the display of the instrument cluster.

#### Preset speed limit 80 km/h and 120 km/h

*Only applies to some countries due to country-specific legal requirements.*

The system automatically alerts you when you are exceeding the speed limit of 80 km/h and 120 km/h.

If the speed exceeds 80 km/h, an audible warning signal will sound and the symbol will appear in the display.

The audible warning sounds at regular intervals of two minutes until the speed is reduced.

If the speed exceeds 120 km/h, an audible warning signal will sound and the symbol will appear in the display.

## Settings

### Setting the speed limit

- Select Warning at or (depending on the display type) and confirm.
- **When the vehicle is stationary**, set the desired speed limit and confirm.
- **While driving**, drive at the desired speed and confirm it as the speed limit.

### Resetting the speed limit

- Select Warning at or (depending on the display type) and confirm.


- To reset the speed limit, confirm the stored value.
- If the journey is interrupted for more than 2 hours, the set limit is deactivated, but the set value remains stored.

## Vehicle status

### Display

Applies to 10" Infotainment:

The vehicle status is displayed in the following menu in the infotainment system:

- Tap on .
- Select the vehicle status menu item screen by moving your finger sideways.
- Select the menu item for the vehicle state.




The following information is displayed:

- Vehicle condition warnings
- Display of information on the status of the START-STOPP system

### Functionality

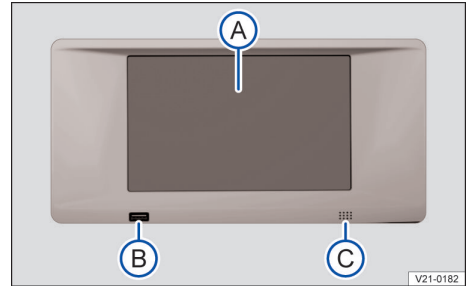
In the event of a system fault, messages regarding the fault in question are displayed on the instrument cluster display when the ignition is switched on.




Messages in relation to faults can also be displayed in the Infotainment.

 The warning messages will continue to be displayed until the malfunctions have been remedied. After the first display of the message, only the indicator lights  (Hazard) or  (Warning) are displayed.

## 7" Infotainment

### Infotainment overview



-  Touchscreen
-  USB-connection
-  Microphone

### NOTICE

Danger of screen damage!

- The Infotainment screen is operated by **touching it lightly with your finger.**

## System


### Restriction

For safety reasons, operation of some Infotainment functions while driving is not possible or is restricted.

The Infotainment system indicates this by means of a message in the screen.

### Basic settings

#### Setting basic functions

The following Infotainment functions are set by tapping on  > General:

- Language
- Set Date
- Factory Reset

#### Set sound

The Infotainment sound is set in the menu  > Audio.

The following menu items can be set:

- Bal. & Fader
- Equalizer
- SDVC (Speed dependent volume control)
- Volume

## System update

We recommend you have the system updated by a specialist garage..

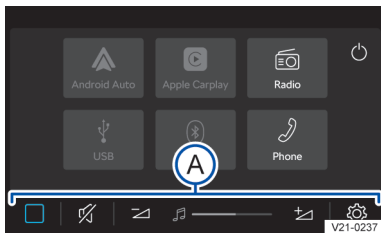
The software update ensures optimum operation of Infotainment e.g. compatibility with new phones.

### Determine system version

- > General > System Info .

## Screen

### Overview



- A** Bar with functional surfaces

### Operation

#### NOTICE

Danger of screen damage!

- The Infotainment screen is operated **by touching it lightly with your finger.**

In principle, operation by touch is identical to the operation of a mobile phone.

## Settings

The following basic screen functions are set in the menu >. Display:

- Brightness
- Display Clock

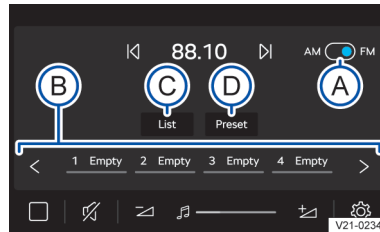
## Radio

### Overview

#### Display menu

- Tap on .

#### Analog Radio

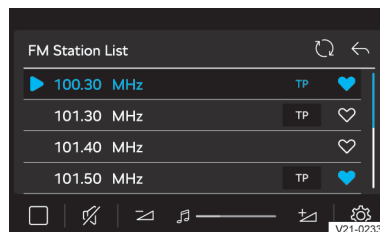


- A** Select frequency range
- B** Station buttons for stations
- C** List of available stations
- D** Manual station search
- Settings

#### List of available stations

- List .

If no list of available channels is displayed, tap on to refresh the channel list.

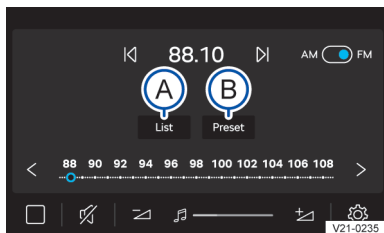


- Played station
- Station stored on the presets
- TP A traffic radio station is set

- Updating the channel list
- Settings

## Operation

### Select station



- A List of available stations
- B Station buttons for stations
- Settings

- Tap ⏪ or ⏩ at the top of the screen.
- Or:
- Tap on a station on a station key.

### Find stations manually

- In the Radio menu, tap on Tune .
- For sequential search, tap on < or > .
- Or:
- Hold down the scroll mark on the frequency range scale and move it to the desired value.

## Restriction

- Car parks, tunnels, tall buildings or mountains can restrict radio reception.
- Volkswagen does not accept any responsibility for the availability, correct functioning and broadcast information of the RDS service.

## Settings

### Store the current station to a preset button for stations

- Hold a finger at the desired station key for stations until the station is stored.

### Overwrite station key for station with the currently heard station

- Hold a finger on the desired station key for stations to be overwritten until the station is stored.

### Switch RDS on / off

The menu item is only available for some countries.

- ⊙ > Radio > RDS .

### Switch on/switch off traffic reception (TP) for FM stations

The menu item is only available for some countries.

- ⊙ > Radio > Traffic Announcements .

### Switch on/switch off automatic frequency change (AF)

The menu item is only available for some countries.

When the function is switched on and the signal of the FM station currently being listened to is weak, Infotainment automatically sets the same station to a different frequency with a better signal.

- ⊙ > Radio > Switch to AF .

## Media

### What you should be mindful of

- Do not save any important data or that which has not been backed up on the connected audio sources. Volkswagen assumes no responsibility for lost or damaged files or connected audio sources.
- When changing or connecting an audio source, this may cause sudden changes in volume. Reduce the volume before changing or connecting an audio source.
- When connecting an audio source, the source information messages can be displayed. These messages must be observed and, if necessary, confirmed.
- The national copyright laws that apply in your country must be observed.

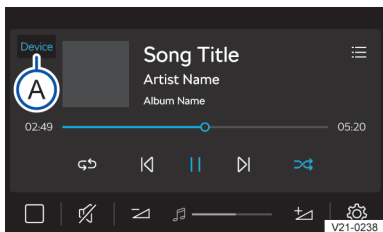
## Overview

### Display menu

Depending on the source on which the file to be played is stored, or tap on ⊙ or ♪.



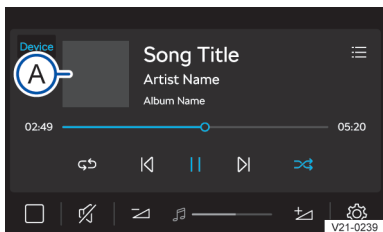
If the BT Audio or USB menu is not displayed, check that the unit is connected.



- Ⓐ Source
- ☰ Multimedia database
- ⚙ Settings

## Player controls

### Operation - Basics



- Ⓐ Album image / symbol of the connected source
- ▶ **Tap:** start playback
- ⏸ **Tap:** pause
- ⏮ **Within 3 seconds of starting playback, tap:** play the previous song
- ⏮ **After 3 seconds from the start of playback, tap:** to play the current title from the beginning
- ⏮ **Hold:** fast rewind within the title
- ⏭ **Tap:** play the next song
- ⏭ **Hold:** fast forward within the title

Movement within the title is also possible by dragging the finger over the timeline.

### Advanced operation

- ↺ Turn on / off repeat playback of the current track
- 🔒 Turn on / off repeat playback of the current album / folder
- 🎲 Turn on / off random playback of the current album / folder

## Restriction

The availability of some media operation functions is dependent on the connected source and the software being used.

## Supported sources and files

### Supported sources

Source	Interface	Type	Specification	File system
USB	USB 1.x; 2.x, 3.x or higher with USB 2.x support	MSC	USB stick	VFAT FAT16 FAT32 exFAT
			HDD (without special software)	
		Apple	USB devices that support the USB Mass Storage protocol	
			Devices running the iOS operating system and iAP2 protocol	HFS+
Bluetooth® player	Bluetooth®	-	Bluetooth® protocols A2DP and AVRCP (1.0 - 1.6)	-

 The Apple-iAP1 protocol is not supported by Infotainment.

### Compatibility of mobile devices

It is possible to check the Volkswagenweb pages to see if Infotainment is compatible with the selected mobile device being tested. This check is carried out by using the following reference or by reading the QR code:

 <https://www.volkswagen.co.in/en/footer/software-compatibility.html>




All information given is incidental and is for information purposes.

The company Volkswagen cannot guarantee full functionality and compatibility, e.g. due to software update of infotainment and mobile devices.

### Supported audio files

Codec type	File extension
MPEG 1 Layer 3	mp3
MPEG 2 Layer 3	
MPEG 2.5 Layer 3	
Windows Media Audio 9 and 9.1	wma
Windows Media Audio 9.2	
Windows Media Audio 10	
WAV	wav
Bluetooth A2DP	-

 For files in MP4 format, only the soundtrack playback is carried out.

Files that are protected by DRM and iTunes® technology cannot be played back by Infotainment.

### Supported playlists

Codec type	File extension
M3U	m3u

Codec type	File extension
M3U8	m3u8
PLS	pls
WPL	wpl
ASX	asx

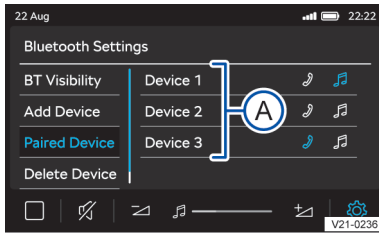
# Mobile device management

## Overview

With the aid of mobile device management, the devices can be connected, disconnected and exchanged with each other.

### Display mobile device management

— > Bluetooth > Paired Device .



- Available devices
- The device enables a connection via the Bluetooth®-“Freisprechprofil”
- The device is connected via the Bluetooth®-“Freisprechprofil”
- The device enables a connection via the Bluetooth® audio profile
- The device is connected via the Bluetooth® audio profile

## Limitations of mobile devices and applications

### Function availability

The availability of some of the functions described in this Owner's Manual depends on the type of mobile device and the applications installed in it.

### Compatibility of mobile devices

It is possible to check the Volkswagenweb pages to see if Infotainment is compatible with the selected mobile device being tested. This check is carried out by using the following reference or by reading the QR code:

<https://www.volkswagen.co.in/en/footer/software-compatibility.html>



All information given is incidental and is for information purposes.

The company Volkswagen cannot guarantee full functionality and compatibility, e.g. due to software update of infotainment and mobile devices.

### Bluetooth® compatibility of mobile devices

Due to the large number of mobile devices, it is not possible to guarantee full Bluetooth® compatibility with infotainment. Die Bluetooth® compatibility depends on the Bluetooth® version and the implementation of the Bluetooth® protocols on the part of the manufacturer of the mobile device.

### Applications in mobile devices

Applications can be installed in external devices making it possible to display additional information on the Infotainment screen or to operate Infotainment.

Due to the variety of applications as well as their ongoing development, the available applications may not work in all external devices. Volkswagen assumes no liability for their proper function.

The range of available applications and their functionality is dependent on the Infotainment model, vehicle and region.

### Information about Volkswagen applications

For detailed information about Volkswagen applications, refer to the Volkswagen internet pages.

## Connection set-up

### Connect a mobile device to Infotainment

- Find available Bluetooth® devices in the mobile device.
- Select the Infotainment Bluetooth® unit.

The name of the unit can be found in menu > Bluetooth > HU name .

### Connect Infotainment to a mobile device

- > Bluetooth > Add Device > Start Scan .

### SmartLink connection

Infotainment provides the ability to connect SmartLink to compatible mobile devices using the following connection types:

- Android Auto
- Apple CarPlay


Mobile devices can be connected to the Infotainment via a USB cable.


- Connect the mobile device to the Infotainment using a USB cable.
- Tap the icon of the supported connection.

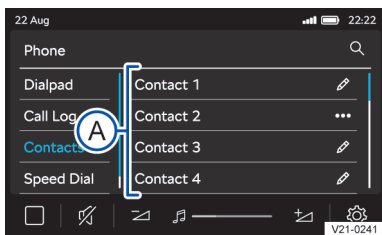
## Telephone


### Overview

#### Display menu


- Tap on .

 If the menu Telephone is not displayed, check whether the mobile device is connected.



- A** Contact list
-  Display of a telephone number
- ...** Display of multiple phone numbers of the contact

### Conditions for connecting a telephone with Infotainment

- ✓ The phone's Bluetooth® is switched on.
- ✓ Visibility of the Infotainment is switched on.  
Switching on the visibility of the Infotainment is done in the menu  **Bluetooth** > **BT Visibility**.
- ✓ The telephone is within signal range of the Infotainment's Bluetooth® unit.
- ✓ The telephone is compatible with Infotainment.


### Telephone operation

#### Enter telephone number


- In the Telephone menu, tap on **Dialpad**.
- Enter the telephone number using the numeric keypad that is displayed.

#### List of telephone contacts

The list of telephone contacts is imported from the connected telephone.








- To **display** the contact list in the phone menu, tap on **Contacts**.
- To **Search** within the list  and enter the search details.
- To **connect** to a contact, tap on the desired contact.

If a contact has multiple telephone numbers, select the telephone number from the displayed list.

- To display the **details** for a contact, tap .

#### Telephone conversation

Depending on the context of the telephone conversation, the following functions can be selected:

-  Connect to the phone number
-  End call
-  Hold a call
-  Switching calls
-  Switching the call tone from the speakers to the telephone
-  Switch the microphone off / on
-  Display numeric keypad

#### Conference call









The conference call is a joint telephone conversation with at least three participants.

- Make the next call during an ongoing conversation/conference.

Or:

- Answer a new incoming call.


During an ongoing conference call, the following functions can be selected depending on the context:

-  Hold a call - leave the conference temporarily (the conference continues in your absence)
-  End conference call
-  Switching the call tone from the speakers to the telephone
-  Switch the microphone off / on
-  Display numeric keypad
-  Add a further call
-  Bringing conversations together in a conference
-  Disconnect a call from the conference

## Settings for Infotainment telephone functions

### Connect the telephone to Infotainment

- Find available Bluetooth® devices on the phone.
- Select the Infotainment Bluetooth® unit.

The name of the unit can be found in menu  > Bluetooth > HU name .

- Confirm the PIN; enter it if necessary and then confirm.

### Connecting Infotainment to a phone

-  > Bluetooth > Add Device > Start Scan .

### Import telephone contacts

After connecting the phone to the Infotainment, the import of the phone contacts into the Infotainment memory starts.

Infotainment can import up to 1000 telephone contacts together with contact pictures. Each contact can include max. 5 telephone numbers.


Depending on the type of telephone, import confirmation may be required.

### Sort contacts in the phone book

-  > Phone > User profile > Sort By Name Tap and select the sorting type.

### Ringtone

Some phones do not allow the use of the telephone ringtone; instead, the Infotainment ringtone is used.

- To set the Infotainment ringtone, tap on  > Phone > User profile > Ringtone and select the ringtone.

## SmartLink

### Functionality

SmartLink offers the ability to display and operate certified applications from a connected mobile device in the Infotainment screen.

Certification may be conditional upon the use of the latest update to the particular SmartLink application.

Applications include, for example, apps for route guidance, telephoning, listening to music, etc.

The mobile device is connected via a USB cable.


### Supported connection types

SmartLink supports the following connection types:


- Android Auto
- Apple CarPlay

## Overview of the SmartLink connection

### Menu SmartLink

- Tap on .

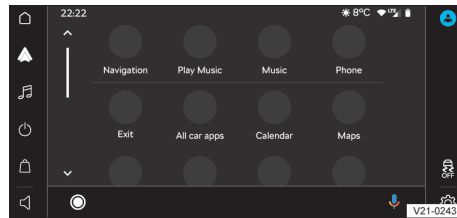
Or:

- Tap on .



If the SmartLink menu is not displayed, check whether the mobile device is connected.

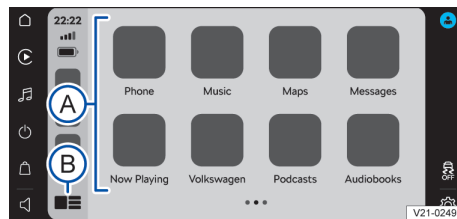
### Android Auto



- Overview of running applications, phone calls, incoming text messages, and more.

 Turn on voice control (Google Assistant)

### Apple CarPlay



- Ⓐ List of available applications

- Ⓑ Depending on the duration of operation:

- Tap: Return to the menu Apple CarPlay
- Hold: Turn on Siri voice control

## Connection conditions

### General connection conditions

- ✓ The mobile device supports the type of SmartLink connection Android Auto, Apple CarPlay.
- ✓ Mobile devices, as well as the type of SmartLink connection, are supported in the respective market.
- ✓ Some connected mobile devices require the mobile device to be "unlocked".

### Conditions for Android Auto

- ✓ The device to be connected supports the Android Auto connection.  
A list of devices, supported regions and applications that support the Android Auto connection can be found on the Google, Inc. website.
- ✓ The Android Auto application needs to be installed on the mobile device.
- ✓ Some applications require the data connection in the mobile device to be turned on.
- ✓ Connect the mobile device for the first time with the vehicle stationary.

### Conditions for Apple CarPlay

- ✓ The device to be connected supports the Apple CarPlay connection.  
A list of devices, supported regions and applications that support the Apple CarPlay connection can be found on the Apple Inc website.
- ✓ Siri voice control is on.
- ✓ The data connection in the mobile device is switched on.

## Restriction

### Restriction of SmartLink applications while driving

For reasons of safety, the operation of some SmartLink applications while driving is not possible or only limited.

## SmartLink settings

### Apple CarPlay - Connect via USB

- Turn on the Infotainment.
- Switch on the mobile device.

- Connect the mobile device to the USB input using a cable.
- Select connection via Apple CarPlay.

### Apple CarPlay - Disconnect

- In the menu Apple CarPlay, tap on the function area "Volkswagen".
- Tap on ⊙.

### Android Auto - Connect via USB

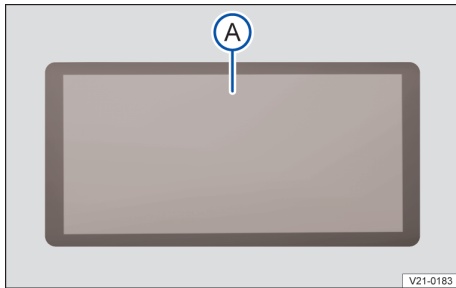
- Turn on the Infotainment.
- Switch on the mobile device.
- Connect the mobile device to the USB input using a cable.
- Select connection via Android Auto.

### Android Auto - Disconnect

- In the menu Android Auto ⊙ > tap "Exit".
- Tap on ⊙.

# 10" infotainment

## Infotainment overview



A Touchscreen

### NOTICE

Danger of screen damage!

- The Infotainment screen is operated by **touching it lightly with your finger.**

## System


### Restriction

For safety reasons, operation of some Infotainment functions while driving is not possible or is restricted.

The Infotainment system indicates this by means of a message in the screen.


### Basic settings

#### Setting basic functions

The following Infotainment functions are set by tapping on  > System:

- Units
- Language selection
- Time and Date
- System reset

#### Set sound

The Infotainment sound is set by tapping on  > System > Audio.

It is possible to adjust the volume of the individual Infotainment functions, e.g. one of the following menu items:

- Setting the maximum volume when Infotainment is turned on
- Speed-dependent volume setting
- Volume setting of the acoustic driving recommendations

#### First launch of the Infotainment

When the Infotainment is started for the first time or after resetting to factory settings, the Infotainment prompts you to set the basic functions.

- Follow the instructions on the screen for the correct setting.

#### Set up menu HOME

The HOME menu is used for the quick start of preferred functions.

Using the functional areas for the Quick Access functions, the arrangement can be changed.

The arrangement of the functional areas is adjusted as follows:


- Press and hold the desired functional surface until it is free.
- Select the desired arrangement.


#### Safely disconnect the connected USB device

### NOTICE

Risk of damage to the data on the connected USB device!

To safely disconnect a USB device, proceed as follows:

-  > Media > Unmount Safely .
- Select the desired device.
- Disconnect the USB device.


 If it is not possible to safely disconnect the device, switch off the infotainment and disconnect the device.

### System update

**We recommend you have the system updated by a specialist garage..**

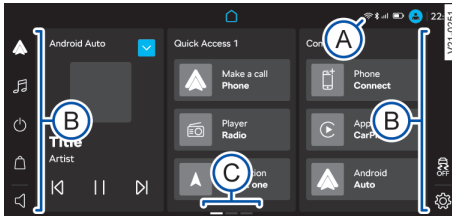
The software update ensures optimum operation of Infotainment e.g. compatibility with new phones.

#### Determine system version

-  > System > System information .

## Screen

### Overview



- (A) Status bar
- (B) Bar with functional surfaces
- (C) Other pages of the menu
- 🏠 HOME function area
- ⚙️ Settings

### Operation

#### ! NOTICE

Danger of screen damage!

- The Infotainment screen is operated **by touching it lightly with your finger**.

In principle, operation by touch is identical to the operation of a mobile phone.

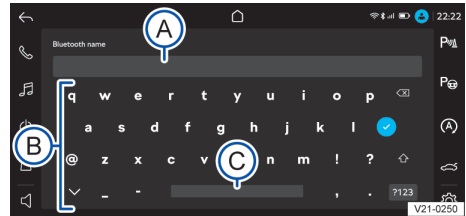
### Settings

The following basic screen functions are set in the menu ⚙️ > System > Display:

- Screen off (in 10s)
- Brightness
- Skins
- Touchscreen sound
- Automatic valet mode

## Infotainment keyboard

### Keypad overview



- (A) Input line
  - ☒ Delete characters before the cursor
  - **Tap**: delete the last character
  - **Hold**: delete all characters in sequence
- (B) Keypad functional surfaces
  - ⇐ Switch to lowercase/uppercase
  - 📄 Switch to other keyboard characters
  - 🌐 Show additional keypad languages
  - ⏹ Confirm the characters that have been entered
- (C) Enter spaces

### Operation

The infotainment keyboard is used to enter characters, letters and numbers.

The keyboard will be displayed automatically when the Infotainment prompts for characters.

#### Search

When entering characters, corresponding entries are searched for.

#### Show additional keypad languages

- To use the additional languages, tap on 🌐 and select the desired language keyboard.

## Radio

### Overview

#### Display menu

- Tap on 📄.

Or:

- Tap on > .

### Analog Radio



- Select source
- Select frequency range
- Preset buttons for preferred stations
- Enter station sequence manually
- Manual station search
- Settings

### List of available stations

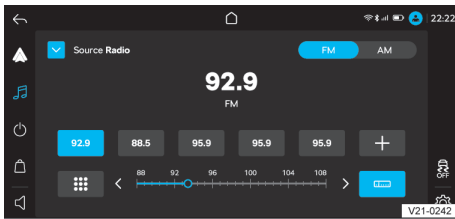
- Tap on .

Station stored on the presets

REFRESH Manual update of the station list

## Operation

### Select station



- or tap on .

Or:

- Tap on a station on a station key.

### SCAN function

The function plays receivable stations of the selected frequency range in succession for a few seconds each.

- To start the function, tap on > Media > Tuner settings > Scan stations .

### Find stations manually

- In the Radio main menu, tap .
- For sequential search tap on < or >.

Or:

- Hold down the scroll mark on the frequency range scale and move it to the desired value.

## Restriction

- Car parks, tunnels, tall buildings or mountains can restrict radio reception.
- Volkswagen does not accept any responsibility for the availability, correct functioning and broadcast information of the RDS service.

## Settings

### Store the current station to a preset button for stations

- Hold a finger at the desired station key for stations until the station is stored.

### Overwrite station key for station with the currently heard station

- Hold a finger on the desired station key for stations to be overwritten until the station is stored.

### Delete from station key for stations

- > Media > Tuner settings > Delete presets .
- Select the station to be deleted and tap on .

### Function surfaces

The variant for changing stations using the function surface in the Radio menu is set as follows:

- > Media > Tuner settings > Arrow buttons .
- Choose the change variant.

### Sort stations

The station sorting variant is set in the Radio menu as follows:

- > Tap on Media > Tuner settings > Sorting .
- Select the sorting variant

## Media

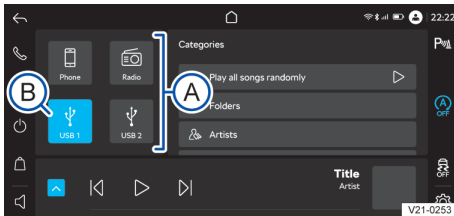
### What you should be mindful of

- Do not save any important data or that which has not been backed up on the connected audio sources. Volkswagen assumes no responsibility for lost or damaged files or connected audio sources.
- When changing or connecting an audio source, this may cause sudden changes in volume. Reduce the volume before changing or connecting an audio source.
- When connecting an audio source, the source information messages can be displayed. These messages must be observed and, if necessary, confirmed.
- The national copyright laws that apply in your country must be observed.

### Overview

#### Display menu

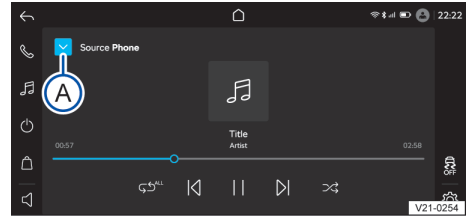
- and select a source to be played back.



- Menu with sources
- Played back source
- Display the player
- Settings

## Player controls

### Operation - Basics



- Selecting the source to be played back

▷ **Tap:** start playback

⏸ **Tap:** pause

◀ **Within 3 seconds of starting playback, tap:** play the previous song

◀ **After 3 seconds from the start of playback, tap:** to play the current title from the beginning

▶ **Tap:** play the next song

Movement within the title is also possible by dragging the finger over the timeline.

#### Advanced operation

Turn on / off repeat playback of the current track

Turn on / off repeat playback of the current album / folder

Turn on / off random playback of the current album / folder

#### Safely disconnect the connected USB device

### NOTICE

Risk of damage to the data on the connected USB device!

To safely disconnect a USB device, proceed as follows:

- > Media > Unmount Safely .
- Select the desired device.
- Disconnect the USB device.

## Restriction

The availability of some media operation functions is dependent on the connected source and the software being used.

## Supported sources and files

### Supported sources

Source	Interface	Type	Specification	File system
USB	USB 1.x; 2.x, 3.x or higher with USB 2.x support	MSC	USB stick	VFAT
			HDD (without special software)	FAT16 FAT32
			USB devices that support the USB Mass Storage protocol	exFAT NTFS
Bluetooth® player	Bluetooth®	-	Bluetooth® protocols A2DP and AVRCP (1.0 - 1.6)	-

### Compatibility of mobile devices

It is possible to check the Volkswagenweb pages to see if Infotainment is compatible with the selected mobile device being tested. This check is carried out by using the following reference or by reading the QR code:

<https://www.volkswagen.co.in/en/footer/software-compatibility.html>



All information given is incidental and is for information purposes.

The company Volkswagen cannot guarantee full functionality and compatibility, e.g. due to software update of infotainment and mobile devices.

### Supported audio files

Codec type	File extension
MPEG 1 Layer 2	mp2
MPEG 2 Layer 2	
MPEG 1 Layer 3	mp3
MPEG 2 Layer 3	
MPEG 2.5 Layer 3	
Windows Media Audio 7	wma
Windows Media Audio 8	
Windows Media Audio 9 and 9.1	
Windows Media Audio 9.2	
AAC LC	aac
AAC HE	
AAC HEv2	
M4A LC	m4a
M4A HE	
M4A HEv2	
OGG-Vorbis	ogg
FLAC	flac
WAV	wav
Monkey's	ape
Bluetooth® A2DP	-
OPUS	OPUS

Files that are protected by DRM and iTunes® technology cannot be played back by Infotainment.

## Supported video files

Codec type	File extension
MPEG 2	mpg mpeg
MPEG 4 (H.264)	mp4
MPEG 4 (ISO)	m4v mov
WMV9	wmv asf
Webm (VP9/VP8)	webm

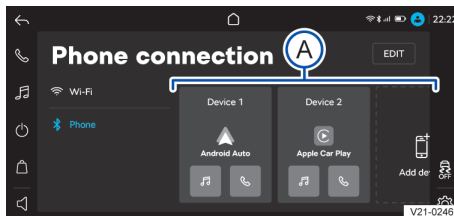
## Mobile device management

### Overview

With the aid of mobile device management, the devices can be connected, disconnected and exchanged with each other.

#### Display mobile device management

— ⚙️ > Quick settings > Connect > Devices .



- A** Available devices
- The device enables a connection via the Bluetooth®-“Freisprechprofil”
- The device is connected via the Bluetooth®-“Freisprechprofil”
- The device enables a connection via the Bluetooth® audio profile
- The device is connected via the Bluetooth® audio profile
- The device enables a SmartLink connection to be made via Android Auto
- The device enables a SmartLink connection to be made via Apple CarPlay

## Limitations of mobile devices and applications

### Function availability

The availability of some of the functions described in this Owner's Manual depends on the type of mobile device and the applications installed in it.

### Compatibility of mobile devices

It is possible to check the Volkswagenweb pages to see if Infotainment is compatible with the selected mobile device being tested. This check is carried out by using the following reference or by reading the QR code:

<https://www.volkswagen.co.in/en/footer/software-compatibility.html>



All information given is incidental and is for information purposes.

The company Volkswagen cannot guarantee full functionality and compatibility, e.g. due to software update of infotainment and mobile devices.

### Bluetooth® compatibility of mobile devices

Due to the large number of mobile devices, it is not possible to guarantee full Bluetooth® compatibility with infotainment. Die Bluetooth® compatibility depends on the Bluetooth® version and the implementation of the Bluetooth® protocols on the part of the manufacturer of the mobile device.

### Applications in mobile devices

Applications can be installed in external devices making it possible to display additional information on the Infotainment screen or to operate Infotainment.

Due to the variety of applications as well as their ongoing development, the available applications may not work in all external devices. Volkswagen assumes no liability for their proper function.

The range of available applications and their functionality is dependent on the Infotainment model, vehicle and region.

### Information about Volkswagen applications

For detailed information about Volkswagen applications, refer to the Volkswagen internet pages.

## Connection set-up

### Connect a mobile device to Infotainment

- Find available Bluetooth® devices in the mobile device.
- Select the Infotainment Bluetooth® unit.  
The name of the unit can be found in menu **System > Bluetooth > Bluetooth name**.

### Connect Infotainment to a non-paired mobile device

- **System > Quick settings > Connect > Devices > Add device**.
- Select the desired device from the list of available devices.
- Select the desired Bluetooth® profile.
- Confirm the PIN; enter it if necessary and then confirm.
- If two devices are connected to the Infotainment, select the device to be replaced.

### Connect Infotainment to a previously connected mobile device

- **System > Quick settings > Connect > Devices**.
- Select the desired device from the list of previously connected devices.  
The selected device is connected via the most recently used Bluetooth® profile.
- If two devices are connected to the Infotainment, select the device to be replaced.

### SmartLink connection

Infotainment provides the ability to connect SmartLink to compatible mobile devices using the following connection types:

- ▲ Android Auto
- Apple CarPlay

Mobile devices can be connected to the Infotainment via USB cable or Wi-Fi, as long as the mobile device supports it.

- Connect the mobile device to the Infotainment via a USB cable or browse and connect to a wireless network.
- Tap the icon of the supported connection. <

## Telephone

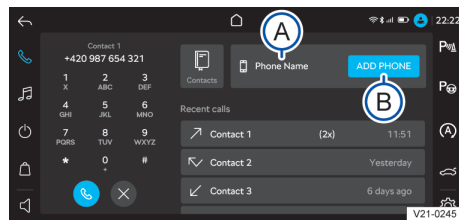
### Overview

#### Display menu

- Tap on .



If the menu Telephone is not displayed, check whether the mobile device is connected.



**A** Name of the connected telephone

**B** Change the main phone to the extension telephone

 Contact list <

### Conditions for connecting a telephone with Infotainment

- ✓ The Bluetooth® function of the Infotainment and the telephone needs to be switched on.
- ✓ Visibility of the Infotainment is switched on.  
The visibility of the Infotainment is switched on in the menu item **System > Bluetooth > Visibility**.
- ✓ The telephone is within signal range of the Infotainment's Bluetooth® unit.
- ✓ The telephone is compatible with Infotainment. <

## Telephone operation

### Enter telephone number

- Enter the phone number using the numeric keypad in the Phone menu.



The displayed numeric keypad can also be used for searching for contacts.

For example, if you enter 32, the unit will display contacts with the letter combination DA, FA, EB, etc. next to the numerical keypad.

### List of telephone contacts

The list of telephone contacts is imported from the connected main telephone.

- To display the contact list in the phone menu, tap on
- To search within the list, enter the search details.
- To connect to a contact, select the desired contact and tap on the number.

If a contact has multiple telephone numbers, select the telephone number from the displayed list.

- Tap on the desired contact to display the contact details.

### Telephone conversation

Depending on the context of the telephone conversation, the following functions can be selected:

- End connection / reject incoming call / end call
- Answer an incoming call / return to the held call
- Switching the loudspeakers off/on / Switching the call tone from the loudspeakers to the telephone
- Hold a call
- Switch the microphone off / on
- Display numeric keypad
- Establish connection for further call

## Settings for Infotainment telephone functions

### Telephone-Infotainment-Connection types

The way in which the telephone is connected depends on the number of phones currently connected to the Infotainment:

- No telephone - The telephone is connected as a main telephone.

- One telephone - The telephone is connected as an additional telephone.
- Two telephones - Select the telephone to be replaced.
- To switch between the main telephone and the additional telephone, tap on **Replace** in the Phone menu.

### Connect the telephone to Infotainment

- Find available Bluetooth® devices on the phone.
- Select the Infotainment Bluetooth® unit.

The name of the unit can be found in menu item > **System** > **Bluetooth** > **Bluetooth name** .

- Confirm the PIN; enter it if necessary and then confirm.

### Connect Infotainment to a previously paired telephone

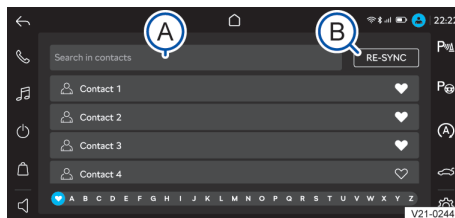
- > **Quick settings** > **Connect** > **Devices** > **Add device** .
- Select the desired device from the list of available devices.
- Select the desired Bluetooth® profile.
- Confirm the PIN; enter it if necessary and then confirm.
- If two devices are connected to the Infotainment, select the device to be replaced.

### Connect Infotainment to a previously paired telephone

- > **Quick settings** > **Connect** > **Devices** .
- Select the desired device from the list of previously connected devices.
- The selected device is connected via the most recently used Bluetooth® profile.
- If two devices are connected to the Infotainment, select the device to be replaced.



### Manage preset buttons for preferred contacts

- The preferred contact is displayed at the top of the contact list and is marked with the symbol.



- Search contacts

## B Update contacts

- Tap on  to save.
- Tap on  to delete from Favourites.

### Import telephone contacts

After connecting the phone to the Infotainment, the import of the phone contacts into the Infotainment memory starts.

Infotainment can import up to 1000 telephone contacts together with contact pictures. Each contact can include max. 10 telephone numbers.


Depending on the type of telephone, import confirmation may be required.

### Update telephone contacts

When the telephone connects with Infotainment, the list is automatically updated.


- For manual update of the list in the phone menu RE-SYNC .

### Sort contacts in the phone book

- In the  menu, tap on option System > Phone > Contacts sort order Tap and select the sorting type.

### Ringtone


Some phones do not allow the use of the telephone ringtone; instead, the Infotainment ringtone is used.

- To set the Infotainment ringtone in the  menu, tap on option System > Phone > Internal ringtones and select the ringtone.

## Wi-Fi

### Functionality

Wi-Fi can be used for the SmartLink connection.

 Connecting to another hotspot adds online functions, e.g. VW Play Apps, to the Infotainment functions.

### Restriction

#### Restriction of the Wi-Fi connection


In some countries, the Wi-Fi connection is restricted for legal reasons. When crossing the border of the country in question, the connection with a mobile device connected via Wi-Fi can be ended or restricted.



Find out about country-specific legal restrictions. If necessary, switch off the Wi-Fi manually.

## Settings

### Connect Infotainment to the mobile device hotspot

- Switch on the hotspot in the mobile device.
- Find available hotspots in the menu item  > System > Wi-Fi > Find hotspot .
- Select the hotspot of the mobile device and enter the required password.
- Confirm the connection.

### Generate password for connection to Infotainment hotspot

-  > System > Wi-Fi > Generate security key .

## SmartLink

### Functionality

SmartLink offers the ability to display and operate certified applications from a connected mobile device in the Infotainment screen.

Certification may be conditional upon the use of the latest update to the particular SmartLink application.

Applications include, for example, apps for route guidance, telephoning, listening to music, etc.

Mobile devices are connected via a USB cable or Wi-Fi.



### Supported connection types

SmartLink supports the following connection types:

- Android Auto
- Apple CarPlay

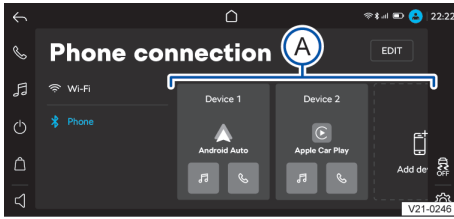
## Overview of the SmartLink connection

### Menu SmartLink

- Tap on .
- Or:
- Tap on .



If the SmartLink menu is not displayed, check whether the mobile device is connected.



**A** Connected device

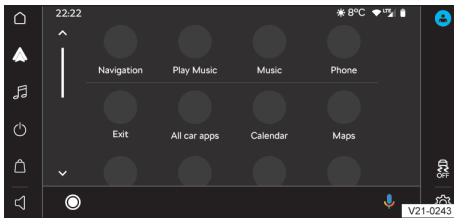
Connecting another device

The device enables an Android Auto connection

The device enables an Apple CarPlay connection

Settings

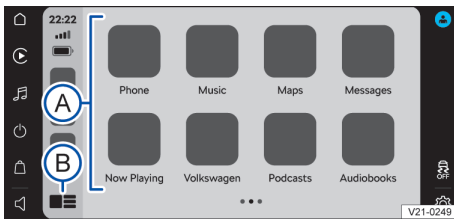
### Android Auto



Overview of running applications, phone calls, incoming text messages, and more.

Turn on voice control (Google Assistant)

### Apple CarPlay



**A** List of available applications

**B** Depending on the duration of operation:  
 – Tap: Return to the menu Apple CarPlay  
 – Hold: Turn on Siri voice control

## Connection conditions

### General connection conditions

- ✓ The mobile device supports the type of SmartLink connection Android Auto, Apple CarPlay.
- ✓ Mobile devices, as well as the type of SmartLink connection, are supported in the respective market.
- ✓ Some connected mobile devices require the mobile device to be “unlocked”.

### Conditions for Android Auto

- ✓ The device to be connected supports the Android Auto connection.

A list of devices, supported regions and applications that support the Android Auto connection can be found on the Google, Inc. website.

- ✓ The Android Auto application needs to be installed on the mobile device.
- ✓ Some applications require the data connection in the mobile device to be turned on.
- ✓ Connect the mobile device for the first time with the vehicle stationary.

### Conditions for Apple CarPlay

- ✓ The device to be connected supports the Apple CarPlay connection.

A list of devices, supported regions and applications that support the Apple CarPlay connection can be found on the Apple Inc website.

- ✓ Siri voice control is on.
- ✓ The data connection in the mobile device is switched on.

## Restriction

### Restriction of the Wi-Fi connection

**In some countries, the Wi-Fi connection is restricted for legal reasons. When crossing the border of the country in question, the connection with a mobile device connected via Wi-Fi can be ended or restricted.**



Find out about country-specific legal restrictions. If necessary, switch off the Wi-Fi manually.

## Restriction of SmartLink applications while driving

For reasons of safety, the operation of some SmartLink applications while driving is not possible or only limited. <

## SmartLink settings

### Apple CarPlay - Connect via USB

- Turn on the Infotainment.
- Switch on the mobile device.
- Connect the mobile device to the USB input using a cable.
- Select connection via Apple CarPlay.

### Apple CarPlay - Connect via Wi-Fi from Infotainment

- Turn on Bluetooth® and Bluetooth® visibility in the mobile device.
- ⌘ > Connect > 📶 > Add device .
- In the displayed list, look for the desired device and select it.
- Follow the instructions on the Infotainment screen and confirm the Bluetooth® pairing.
- From the list of known devices, select the desired device with the 📶 symbol.

### Apple CarPlay - Connect via Wi-Fi from mobile devices

To establish a connection, the following conditions must be met:

- ✓ The minimum iOS version is 9.
- ✓ Wi-Fi and Bluetooth® functionality is switched on in the Infotainment system.

- 
- In the mobile device, turn on the CarPlay function.
  - The Infotainment screen displays a connection message with the name of the Bluetooth® unit of the Infotainment.
  - Find available Bluetooth® devices on the phone.
  - Select the Infotainment Bluetooth® unit.
  - If necessary, confirm the PIN.
  - In the Infotainment screen, select the connection type Apple CarPlay.

### Apple CarPlay - Disconnect

- In the menu Apple CarPlay, tap on the function area "Volkswagen".
- Tap on ☺.

### Android Auto - Connect via USB

- Turn on the Infotainment.
- Switch on the mobile device.
- Connect the mobile device to the USB input using a cable.
- Select connection via Android Auto.

### Android Auto - Connect via Wi-Fi from Infotainment

- Turn on Bluetooth® and Bluetooth® visibility in the mobile device.
- ⌘ > Connect > 📶 > Add device .
- Look for the desired device from the list of available devices and select it.
- Select the Bluetooth®-Freisprechprofil.
- Confirm the PIN; enter it if necessary and then confirm.
- From the list of known devices, select the desired device with the 📶 symbol.

### Android Auto - Connect via Wi-Fi from mobile devices

To establish a connection, the following conditions must be met:

- ✓ The minimum Android version is 6.
- ✓ No other mobile device can be connected via SmartLink.
- ✓ Wi-Fi and Bluetooth® functionality is switched on in the Infotainment system.

- 
- Find available Bluetooth® devices on the phone.
  - Select the Infotainment Bluetooth® unit.
  - If necessary, confirm the PIN.
  - In the Infotainment screen, select the connection type Android Auto.

### Android Auto - Disconnect

- In the menu Android Auto ☺ > tap "Exit".
- Tap on ☺.

### Change to another device / connection type

Infotainment allows you to switch between currently connected devices and the connection type.

- ⌘ > Quick settings > Connect > Devices .
- Select the desired device or connection type. <

## Personalisation


### Usage

The personalisation service allows Infotainment settings to be set and saved.

The personalisation service is connected to the user accounts. Any change to the set personalised functions is automatically stored in the active user account.

### Settings

#### Create user account

To create a user account  > Quick settings > Profile > + and follow the instructions on the screen.


#### Edit security PIN

 > Quick settings > Profile > Edit security PIN .

#### Operation Valet mode on / off

When the function is switched on, the Infotainment screen is locked by means of a security lock.

The screen is unlocked again by entering the security PIN.

- To lock the screen, tap on  > Quick settings > Valet mode and enter the security PIN for confirmation.
- To unlock the screen, tap on the screen and enter the security PIN.

## VW Play Apps

### Usage

*Only valid for some countries.*

In the Infotainment in the VW Play Apps menu, new apps can be downloaded and installed in the Infotainment.

The installed applications are bound to the selected user profile.

### Overview

#### Display menu

*Only valid for some countries.*

-  > Tap on VW Play Apps.

### Requirements

*Only valid for some countries.*

The availability of the applications depends on the vehicle and Infotainment type as well as being country-specific.

The following conditions must be met for the installation of the new applications:

- ✓ The vehicle has an internet connection.
- ✓ The VW Play Apps function is available.
- ✓ The user is registered and has logged into VW Play Apps.
- ✓ The Infotainment supports the installation of the new applications.
- ✓ There is a free memory space in the Infotainment.
- ✓ The charge state of the 12-volt vehicle battery is sufficient.

### Restriction

*Only valid for some countries.*


The functions are linked to the vehicle, not to the user account. These cannot be transferred to any other vehicle in which the user logs on.

For reasons of safety, the operation of some applications while driving is not possible or only limited.

### Settings

#### Register user of VW Play Apps

*Only valid for some countries.*

-  > Tap on VW Play Apps.
- Scan the QR code with the mobile phone.

Or:

- Enter the reference given in the infotainment screen into the web browser.
- Follow the instructions on the mobile phone display and complete the registration.

After successfully completing your user registration, you will receive a confirming e-mail.

## Online Services

### My Volkswagen Connect

#### Regulations

*Only valid for some countries.*

Rights and obligations of the Parties in relation to the provision of the Services shall be governed by the Eula document. This can be found in the application developed for My Volkswagen Connect. <

#### Functionality

*Only valid for some countries.*

The My Volkswagen Connect online services allow you to connect to your vehicle. At the same time, these expand the vehicle functions with elements in terms of safety, comfort and entertainment.

The My Volkswagen Connect services are included in the equipment of the vehicle. <

#### Requirements

##### Using the My Volkswagen Connect service

*Only valid for some countries.*

- ✓ The My Volkswagen Connect services are available.
- ✓ The user has coupled the vehicle to the telephone number.

Availability depends on the following conditions:

- Cellular networks through which the connection to the My Volkswagen Connect services is ensured are available.
- The availability, functioning, connection speed and technology used in the mobile network can be different in the respective countries and are dependent on the mobile network operator.
- In areas where this is insufficient signal, e.g. in underground garages, etc., functionality may be limited.

## My Volkswagen Connect application

#### Functionality

##### My Volkswagen Connect application

*Only valid for some countries.*

The My Volkswagen Connect application provides the following functions, for instance: real-time vehicle monitoring, driving behaviour, safety & security, trip analysis, etc.

The application can be downloaded from the Google Playstore or the App Store to the mobile device. <

#### Requirements

*Only valid for some countries.*

- ✓ The My Volkswagen Connect services are available.
- ✓ The user has coupled the vehicle to the telephone number. <

#### Settings

##### User registration

*Only valid for some countries.*

- In the mobile device, call up the My Volkswagen Connect application and enter the telephone number.
- Enter the OTP code from the SMS received and log in. <

## Personal Data Protection

#### Functionality

*Only valid for some countries.*

When using the My Volkswagen Connect services, user and vehicle data is sent and collected. This data is protected by the service provider as per the notices laid down by the Government of India. <

## Personal data

Only valid for some countries.

Personal customer data is collected, processed and used by Volkswagen in accordance with the provisions of the generally binding legal provisions in the area of personal data protection.

The current declaration on the protection of personal data can be found in the My Volkswagen Connect application.

As a contracting party with regard to the use of the My Volkswagen Connect services, you must ensure the protection of personal data and the right to privacy.

Inform the vehicle user and passengers that the vehicle is transmitting user data and using localisation services. Failure to do so may violate the rights of vehicle users and passengers.

Localisation services include, for example, information on the last parking position, area notification or speed notification.

## Vehicle Status Report

### Usage

Only valid for some countries.

The vehicle health report function enables the vehicle status to be tracked online.

The service is in the My Volkswagen Connect application is available.

The available vehicle data includes the vehicle condition as well as the vehicle health.

### Requirements

Only valid for some countries.

The service and the coupled functions are available depending on the following conditions:

- ✓ The My Volkswagen Connect services are available.
- ✓ The user has paired the vehicle with the telephone number.

## Starting and driving

### Starting with the key

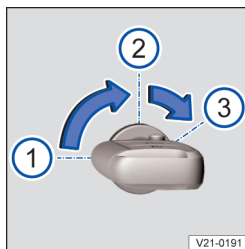
#### Notes on starting

#### **⚠ DANGER**

Danger of poisoning by exhaust gases!

- Do not run the engine in an enclosed space.

#### Positions of the key in the ignition lock



- ① Ignition off
- ② Ignition on
- ③ Start the engine

#### Starting the vehicle with manual transmission

- Secure the vehicle with the parking brake.
- Move the shift lever to the neutral position.
- Keep the clutch pedal depressed.
- Turn key to position ③.
- Release the key.

#### Starting the vehicle with automatic transmission

- Secure the vehicle with the parking brake.
- Keep the brake pedal depressed.
- Move the selector lever to position **P** or **N**.
- Turn key to position ③.
- Release the key.

#### **⚠ CAUTION**

Danger of unexpected vehicle movement!

- At temperatures below -10°C, start the vehicle with the selector lever in the **P** position.

#### Stopping the engine

- Secure the vehicle with the parking brake.
- Turn key to position ①.

On vehicles with automatic transmission, the key can only be removed when the selector lever is in the **P** position.

### **WARNING**

Steering lock hazard!

- During a journey with the engine stopped, the ignition must always be switched on.

### **NOTICE**

Risk of engine overheating!

- Do not switch the engine off immediately at the end of your journey after the engine has been running at high loads. Leave it to run at an idling speed for about 1 minute.

## Start at the push of a button

### Notes on starting

### **DANGER**

Danger of poisoning by exhaust gases!

- Do not run the engine in an enclosed space.

### Operating conditions

- ✓ The vehicle key is located in the vehicle interior.

### **NOTICE**

Risk of key loss, possibly of key damage!

The system can detect the key even if it has been forgotten on the vehicle roof.

- Always keep the key with you.

### Switching the ignition on and off



- Press the starter button.

### Starting the vehicle with manual transmission

- Secure the vehicle with the parking brake.
- Move the shift lever to the neutral position.
- Keep the clutch pedal depressed.
- Press the starter button.

### Starting the vehicle with automatic transmission

- Secure the vehicle with the parking brake.
- Keep the brake pedal depressed.
- Move the selector lever to position **P** or **N**.
- Press the starter button.

### **CAUTION**

Danger of unexpected vehicle movement!

- At temperatures below -10°C, start the vehicle with the selector lever in the **P** position.

### Stopping the engine

- Secure the vehicle with the parking brake.
- Press the starter button.

### **WARNING**

Steering lock hazard!

- During a journey with the engine stopped, the ignition must always be switched on.

### **NOTICE**

Risk of engine overheating!

- Do not switch the engine off immediately at the end of your journey after the engine has been running at high loads. Leave it to run at an idling speed for about 1 minute.

## Starting issues

### Troubleshooting

### **NOTICE**

Danger of engine damage!

- Do not start the vehicle by towing.

### The engine does not start

- Switch off the ignition.
- Wait 30 seconds and repeat the starting procedure.
- If the engine does not start, use the jump start cables with the 12 volt vehicle battery of another vehicle » page 108 or seek the help of a specialist garage.

### The engine does not start, the display shows a message regarding the immobilizer

- Use the other vehicle key.

- If the engine does not start, seek the help of a specialist garage.

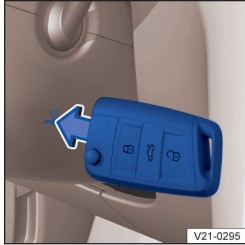
#### The key cannot be turned in the ignition

- Move the steering wheel back and forth while turning the key.

#### Starting is not possible with the starter button, the system did not detect the key



illuminates



- Place the key against the plastic cover under the right-hand control lever.
- Press the starter button.
- If the engine does not start, seek the help of a specialist garage.

**i** The key might not be detected if the battery in the key is nearly discharged or the signal is faulty.

#### The engine cannot be turned off with the starter button

- Hold the starter button or press twice.

#### The radiator fan keeps running even after the engine has stopped

The radiator fan can continue to run for approximately 10 minutes after the engine is stopped. This is not a defect.

#### The engine makes noises after the cold start

The increased running noise is due to the briefly increased engine speed. This is not a defect.

## START STOP

### Usage

The START-STOPP system reduces polluting emissions and the CO<sub>2</sub> emissions and saves fuel.

### Functionality

If the system determine that the engine is not needed when the vehicle stops, it turns off the engine and starts it again when moving off.

#### Vehicle with manual transmission

A system-related engine switch-off occurs when stopping, when switching the gear lever into the neutral position, and when releasing the clutch pedal.


A system-related engine start occurs when the clutch pedal is pressed down.


#### Vehicle with automatic transmission

A system-related engine switch-off occurs when the brake pedal is actuated and the engine is stopped.

A system-related engine start takes place after releasing the brake pedal.

#### Status display in the instrument cluster display

 – Engine is switched off via the START-STOPP system

 – Engine is not switched off via the START-STOPP system due to operating conditions that are not met

### Operating conditions

Some conditions are systemic and can neither be influenced nor recognised. Therefore, the system may react differently in situations which seem identical from the driver's perspective.

The driver must fulfil the following conditions:

- ✓ The driver's door is closed.
- ✓ The driver has fastened the seat belt.
- ✓ The driving speed was higher than 4 km/h after the last stop.


### Settings


#### Automatic activation

- Upon start-up of the engine.

#### Deactivate/activate system


- Press the  button.

When the system is deactivated, the symbol illuminates in the button .

If a system-related engine switch-off occurs and the system is deactivated, the engine will start. 

## Troubleshooting

The engine does not switch off when stopping, or it starts before starting up

The system has detected that the engine is running. 

## Manual gearbox

### Operation

#### NOTICE

Danger of engine damage!

- Shift into higher gear before reaching the red area of the rev counter scale.

#### NOTICE

Danger of gearbox damage!

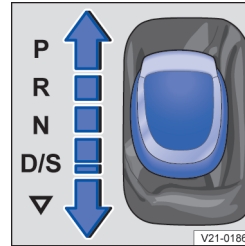
- Depress the clutch pedal all the way down.
- If not in the process of changing gear, do not leave your hand on the gearshift lever.

#### Engaging reverse gear

- Stop the vehicle.
- Depress the clutch pedal completely.
- Move the shift lever to the neutral position.
- Push the gearshift lever down.
- Set this completely to the left.
- Wait briefly.
- Engage reverse gear.

## Automatic gearbox

### Lever positions



#### **P** Parked vehicle

The drive wheels are locked.

**P** Only set the position when the vehicle is stationary.

#### **R** Reverse gear

**R** Only set the position when the vehicle is stationary.

#### **N** Neutral

There is no transmission of engine power to the wheels.


#### **D/S** Forward drive / sports program

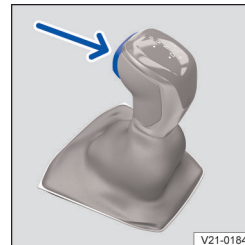
The gear is changed automatically.

In **S** mode, the gear is changed at higher speeds than in **D** mode.

#### Choose between **D** and **S** (spring-loaded position)

#### Moving the selector lever out of the **P** or **N** position

 lights up - the selector lever is locked



- Press the brake pedal, and at the same time, press the button in the selector lever.

## ⚠ WARNING

Risk of the stationary vehicle rolling away automatically!

- When the selector lever is in the **D/S** position, **R** position or in manual shift mode, secure the vehicle with the brake.

## Operation

### Starting up

- Keep the brake pedal depressed.
- Start the engine.
- Press the button in the selector lever and set it to the desired position.
- Release the brake pedal and press the accelerator pedal lightly.

### Speeding up while driving (kick-down) (Kick-down)

- Fully depress the accelerator.

### Stopping temporarily (e.g. at a junction)

- Leave the selector lever in the **D/S** position and secure the vehicle with the brake pedal.

### Stopping

- Keep the brake pedal depressed.
- Secure the vehicle with the parking brake.
- Press the button in the selector lever and set it to the **P** position.
- Turn off the engine.

### Driving in neutral

If the system detects that no gear is engaged while driving, it automatically switches to neutral position.

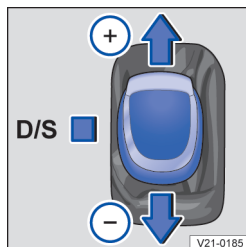
Ⓝ will be displayed in the instrument cluster.

### Requirements for driving in neutral position

- ✓ **D** mode is chosen.
- ✓ Neither the accelerator nor the brake pedal is pressed.
- ✓ The vehicle speed is 20-130 km/h.

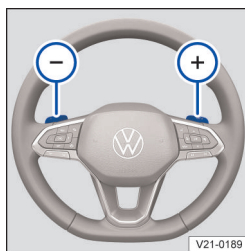
### Manually switching gear with the selector lever

- To **turn on**, put the selector lever in the **D/S** position to the right.
- To **turn off**, put the selector lever back in the **D/S** position.



- + Changing up a gear
- Changing down a gear

### Manually changing gear with the shift paddles on the steering wheel



- Changing down a gear
- + Changing up a gear

- To **switch on** the shift paddle, press **-** or **+**.
- To **turn off** the shift paddle, hold **+**.

If none of the shift paddles are pressed for a certain time, manual shift mode turns off automatically.

### If the engine threatens to over-rev

- The gearbox automatically changes to the next higher gear.
- The transmission prevents changing to the next lower gear.

## Troubleshooting

### The selector lever cannot be moved out of position **P** in the normal way

- Manually unlock the selector lever » page 80.

### Gearbox overheated

- ⚠ illuminates together with ⚠

or

- illuminates together with Message regarding the gearbox overheating
- You may continue driving, exercising appropriate caution.

- illuminates together with

or

- illuminates together with Message regarding the gearbox overheating
- Stop driving! Stop the vehicle and stop the engine.
- After the indicator light goes out, your journey can continue.
- If the warning light does not go out, stop driving! Seek the help of a specialist garage.

### Gearbox impaired

- illuminates together with

or

- illuminates together with Message regarding the gearbox in emergency mode
- You may continue driving, exercising appropriate caution.
- Immediately seek the help of a specialist garage.

- illuminates together with

or

- illuminates together with Message regarding a gearbox fault
- Stop driving! Seek the help of a specialist garage.

### Starting up a vehicle that is stuck

- Adjust the selector lever between **D/S** and **R**. The vehicle will then start to rock and be easier to free.

## Manual release of automatic gearbox

- Secure the vehicle with the parking brake.



- Insert a flat-head screwdriver or push a similar tool into the gap in the area of arrow .
- Carefully loosen and lift the quadrant cover.
- Push the foam insert away until the yellow release lever is visible.



- Press with the vehicle key on the release lever, and at the same time, press the key in the selector lever.
- Put the selector lever in **N** position.

## Economical driving style

### Tips for economical driving

- Avoid unnecessary acceleration and braking.
- Follow the gear recommendation in the display of the instrument cluster.
- Avoid full acceleration and too high speeds.
- Avoid engine idling during longer periods of stationary time.
- Do not warm up the engine while the vehicle is stationary. If possible, start your journey as soon as the engine starts.
- Observe the prescribed tyre pressure » page 116.
- Remove unnecessary ballast.
- Remove the roof rack when it is not needed.
- Switch on electric consumers only for as long as necessary.

- Do not leave the windows open while driving.

## Towing eye and towing procedure

### Conditions for towing

- ✓ The technical condition of the vehicle enables the towing process.
- ✓ The ignition is switched on.
- ✓ The shift lever is in the neutral position or the selector lever is in the **N** position.

### Restriction

- Towing speed max. 50 km/h
- Towing distance max. 50 km

### Towing lug

#### Removing the front cap



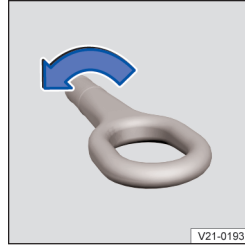
- Press on the cap and remove it.

#### Removing the rear cap



- Press on the cap and remove it.

### Installing the towing eye



- Screw in the towing eye.
- Insert the wheel wrench or similar object through the towing eye.
- Tighten the towing eye.

### After the towing process

- Unscrew the towing eye.
- Insert the cover cap.

### Towing the vehicle

When towing, observe the country-specific legal regulations.

Towing takes practice. Both drivers should be familiar with the specific features of the towing process.

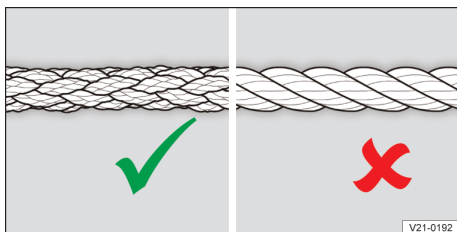
#### **! WARNING**

When the ignition is switched off, the brake booster and the power steering do not work. In addition, there is a risk that the steering lock will engage.

- If it is not possible to start the engine, switch on the ignition!

#### **! WARNING**

- The tow rope must not be twisted.
- Use a braided synthetic fibre rope for towing. Do not use a twisted tow rope.



### NOTICE

- Always keep the tow rope taut during the towing procedure.

### NOTICE

Danger of gearbox damage!

- If the gearbox no longer contains any oil, the vehicle must only be towed with the front axle raised clear of the ground or transported on a special breakdown vehicle.
- Vehicles with automatic transmission must not be towed without the ignition switched on or with the rear axle raised.

**Where should the tow rope or the tow bar be secured?**

- At the front towing eye
- At the rear towing eye

**Information for the driver of the towing vehicle**

- Drive slowly and smoothly.
- Only accelerate once the rope is taut.

**Information for the driver of the towed vehicle**

- Move the shift lever to the neutral position or the selector lever to the **N** position.

## Brakes

### What you should be mindful of

#### WARNING

Problems and faults with the brake system can extend the braking distance of the vehicle!

#### DANGER

Danger of a functional restriction of the brake booster!

- When braking in a vehicle with manual transmission, when the vehicle is in gear and at low revs, depress the clutch pedal.

#### DANGER

Danger of the brakes overheating!

- Do not depress the brake pedal unless braking is required.
- If the original front spoiler is damaged, ensure the air supply to the front brakes is guaranteed.

## Inspecting the brake fluid level

**Test conditions**


- ✓ The vehicle is on a horizontal surface
- ✓ The engine is off

**Checking**



The fill level must be within the marked range.

- If the level is below the mark **MIN**, do not continue.
- Do not refill liquid.
- Seek the help of a specialist garage.

If the brake fluid level is too low, this will be indicated in the instrument cluster by the illumination of  is displayed in the status bar. Nevertheless, we recommend checking the brake fluid level regularly directly at the reservoir.

#### WARNING

Danger of brake failure!

If the fluid level falls significantly within a short time or drops below the mark **MIN**, the brake system may have become leaky.

- Stop driving! Seek the help of a specialist garage.

### Specification

The brake fluid must comply with standard VW 501 14. This standard complies with the requirements of the FMVSS 116 DOT4 standard.

### Changing

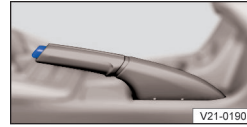
Have the brake fluid replaced by a specialist garage.


#### **⚠ WARNING**

Danger of brake failure!

If the brake fluid change date is exceeded, heavy braking may cause vapour bubbles to form in the brake system.

### Applying



- Pull the lever up to the stop position.  
Illuminates  from the isolation box.

### Loosening

- Pull the lever up a little and push in the lock button.
- Press and hold the lock button and pull the lever completely down.

## Troubleshooting

### Brake fluid level is too low



illuminates

- Stop driving! Seek the help of a specialist garage.

### Brake system and anti-lock braking system faulty



illuminates together with 

- Stop driving! Seek the help of a specialist garage.

### Reduced braking effect

Damp, frozen, salt-affected or corroded brakes can impair the braking effect.

- Clean the brakes by braking several times if traffic conditions allow it.

### When the engine is stopped, the brake booster does not work

- Depress the brake pedal more forcefully.

## Handbrake

### Operation

#### **⚠ WARNING**

Risk of an accident!

An insufficiently released parking brake will impair the function of the brake system.

- Fully release the parking brake before driving.

# Driver assist systems

## Braking and stabilising systems

### Overview

#### Electronic Stability Control (ESC)

ESC helps to stabilise the vehicle in borderline situations (e.g. when the vehicle starts to skid). ESC brakes the individual wheels to maintain the direction of travel.



Flashes – ESC is engaged

#### Traction control (ASR)

ASR helps to stabilise the vehicle when accelerating or driving on low-grip roads. ASR reduces the drive power transmitted to the wheels when the wheels spin.



Flashes – ASR is engaged

#### Anti-lock brake system (ABS)

ABS helps to maintain control of the vehicle during emergency braking. An ABS intervention is noticeable by pulsating movements of the brake pedal.

#### Engine drag torque control (MSR)

MSR helps to maintain control of the vehicle in the event of a sudden reduction in speed, e.g. on icy roads. If the wheels of the driven axle lock, the MSR MSR increases the engine speed. This reduces the braking effect of the engine and the wheels can rotate freely again.

#### Electronic Differential Lock (EDS)

EDS helps to stabilise the vehicle when driving on road surfaces with different grip under the individual wheels. EDS brakes a spinning wheel and transmits power to a different drive wheel.

#### Electronic Differential Lock (XDS+)

XDS+ helps to keep the vehicle in the curve by effectively braking the inside wheels.

#### Hill Hold Control (HHC)

HHC helps when starting off on uphill gradients by braking the vehicle for about 2 seconds after the brake pedal is released.

#### Operating conditions

- ✓ The gradient is at least 5%.

- ✓ The driver's door is closed.

#### Multi-collision brake (MCB)


MCB helps to decelerate and stabilize the vehicle after a collision with an obstacle. This reduces the risk of further collisions.

#### Operating conditions

- ✓ There has been a frontal, side and rear collision of a certain severity.
- ✓ The impact speed was greater than 10 km/h.
- ✓ The brakes, ESC and other required systems remained functional after the impact.
- ✓ The accelerator pedal is not pressed.



### Settings

#### Deactivate/Activate ASR

- Press the  button under the Infotainment.

Or:

*Applies to 10 ~ Infotainment:*

-  > Car > tap. 

When deactivated,  lights up in the instrument cluster.

 goes out on renewed activation.

Deactivating the ASR may be helpful in the following situations:

- Driving with snow chains
- Driving in deep snow or on very loose ground
- Starting up a vehicle that is stuck

### Troubleshooting

#### ESC or ASR faulty/deactivated by the system



illuminates

- Stop the engine and start again.
- If the indicator light does not go out after covering a short distance, seek the help of a specialist garage.

#### ABS faulty



illuminates

- You may continue driving, exercising appropriate caution. Seek the help of a specialist garage.

## Brake system and Antilockbrake system faulty



- illuminates together with
- Stop driving! Seek the help of a specialist garage.

## Front Assist

### Functionality

Front Assist monitors the distance to the vehicle ahead and points out when the safety distance is exceeded. In borderline situations, it helps to avoid a collision by braking interventions.

### Status display in the instrument cluster display



illuminates – safety distance too small



or illuminates – warning in case of collision

### Automatic braking if there is a risk of a collision

If there is a risk of a collision, the following symbol is illuminated as a warning or from the isolation box. If you do not respond to the warning, the vehicle will slow down.

At a driving speed of up to 30 km / h, the vehicle is braked without prior warning.

Automatic braking can be stopped by pressing the accelerator pedal or by a steering intervention.

With automatic braking, the pressure in the brake system increases. The brake pedal cannot be operated by using the pedal as normal.

### WARNING

Risk of an accident!

Front Assist does not respond to crossing or oncoming vehicles.

### Operating conditions

- ✓ The ASR is active.
- ✓ The driving speed is higher than 5 km/h.

## Function restriction

The function may be restricted or unavailable in the following cases:

- About 30 seconds after starting ( lights up in the instrument cluster)
- When driving around a sharp bend
- During an ESC intervention

## Settings

### Automatic activation

Front Assist is automatically activated when the ignition is switched on.

### Activation/deactivation in the instrument cluster

- Press the button on the multifunction steering wheel.
- Select Front Assist .

### Activation/deactivation in Infotainment

Applies to 10 ~ Infotainment:

In the menu > Car > Assistance Systems.

### Show system deactivation in the display of the instrument cluster



illuminates together with

or



illuminates together with



Front Assist when on a truck or a car ferry service or similar.

## Troubleshooting

### Front Assist system is not available



illuminates together with

Or:



illuminates together with

- Clean the front radar sensor.
- Stop the engine and start again.
- If Front Assist is still unavailable, check the brake lights on the vehicle or on the attached trailer.

- If the brake lights are working and Front Assist is still unavailable, seek the help of a specialist garage.

#### There was an unfounded warning or system intervention



- Clean the front radar sensor.
- If the system is not working properly, disable Front Assist and seek the help of a specialist garage.

## Pedestrian detection system

### Functionality

Pedestrian recognition helps to prevent a collision with crossing or lengthwise moving pedestrians by enabling automatic braking interventions.

#### Status display in the instrument cluster display

 or  lights up – Danger of collision

#### Risk of collision in a speed range of 5-30 km/h

The system triggers automatic braking.

#### Risk of collision in a speed range of 30-60 km/h

The system warns of a collision hazard first. If the driver does not respond, the vehicle is automatically braked.

### Operating conditions

- ✓ Front Assist is activated.
- ✓ The vehicle speed is 5-60 km/h.

## Speed limiter


### Functionality


The speed limiter controls the maximum driving speed according to the set speed limit.

If the limit is exceeded when driving downhill, brake the vehicle with the brake pedal.


#### Status display in the instrument cluster display




*Applies to the digital instrument cluster.*


 illuminates – cruise control is activated

 illuminates - cruise control is activated  
flashes - the set limit is exceeded  
When cruise control is started, the set limit value is displayed.

*Applies to the analogue instrument cluster.*

◀  illuminates – speed limiter is activated

 illuminates together with  - cruise control is active  
When speed control is started,  is high-lighted and the set limit value is displayed.

 flashes - the set limit is exceeded

### Operating conditions

- ✓ The driving speed is higher than 30 km/h.



### Operation

#### Operation via the multifunction steering wheel



#### Activate speed limiters


*Applies to vehicles with cruise control.*

- First activate the cruise control system by pressing the  button.
- Activate the speed limiter by pressing the  button.

When the governor is activated, there is no speed control.

#### Activate speed limiters

*Applies to vehicles without cruise control.*

- Press the  button.

When the governor is activated, there is no speed control.

#### Start speed control

- Press the **SET** button.

#### Setting the speed limit

- RES** Increase limit in steps of 1 km/h
- SET** Decrease limit in steps of 1 km/h
- +/-** Increase/decrease limit in steps of 10 km/h

#### Interrupting cruise control

- Press button **CNCL** or .

#### Resume speed control

- Press the **RES** button.

If no speed limit is set, the current speed is set as the speed limit.

#### Deactivate speed limiter

- Keep the  button pressed down.

#### Switch between overspeed governor and cruise control system

- Press the  button.

Switching to cruise control interrupts the cruise control.

#### Exceeding the speed limit

- **Fully depress** the accelerator.

Cruise control continues as soon as the vehicle decelerates below the set speed limit.

## Troubleshooting

#### Speed limiter faulty

- LIM** illuminates
  - Seek the help of a specialist garage.

## Cruise control system

### Functionality

The cruise control system maintains the set speed without the accelerator pedal having to be operated.

This, however, is only possible to the extent permitted by the engine output and braking power of the vehicle.


### WARNING


Risk of the cruise control system starting unintentionally!

- Deactivate cruise control after use.

#### Status display in the instrument cluster display


*Applies to the digital instrument cluster.*



-  illuminated - the cruise control system is activated


-  illuminated - cruise control is active

When cruise control starts, the set speed is displayed.

*Applies to the analogue instrument cluster.*

-  illuminated - the cruise control system is activated

-  illuminates together with  - cruise control is active

When the cruise control is started, it is  highlighted and the set speed is displayed

### Operating conditions


- ✓ The driving speed is higher than 20 km/h.

### Operation

#### Operation via the multifunction steering wheel



#### Activate/deactivate cruise control system

- Press the  button.

When cruise control is activated, there is no cruise control.


#### Start speed control

- Press the **SET** button.

### Set speed

- RES** Increase speed in steps of 1 km/h
- SET** Reduce speed in steps of 1 km/h
- +/-** Increase/Decrease speed in steps of 10 km/h

### Interrupting cruise control

- Press button **CNCL** or .
- Or:
- Depress the brake pedal.

The control automatically stops after the intervention of the ESC, ASR or Front Assist system.

### Resume speed control

- Press the **RES** button.


If no speed is set, the current speed is adopted.

### Switching between cruise control and speed limiter

- Press the  button.

### Accelerate temporarily

- Depress the accelerator pedal.


Releasing the accelerator pedal will cause the speed to drop again to the set speed. 

## Troubleshooting

### Cruise control system faulty



illuminates


- Seek the help of a specialist garage. 

## Park Assist systems


### Park Pilot parking aid

#### Functionality

When an obstacle is detected, an acoustic signal sounds.

The interval between the signals becomes shorter as the clearance is reduced. At a distance of less than 30 cm from the obstacle, a continuous tone sounds. 

#### Operating conditions


- ✓ The driving speed is lower than 15 km/h. 

#### Turn on/turn off


##### Switching on


- Engage reverse gear. 

##### Switching off

- Disengage reverse gear. 


#### Function restriction

In the following cases, the system does not have to issue a warning of an obstacle, or the warning may be issued incorrectly: 

- If the weather conditions are unfavourable.
- The detected obstacles are moving.
- Sensor signals are not reflected by the surface of the obstacles.
- It is a small obstacle, e.g. a stone or a pillar.
- A max. 30 cm high obstacle is too close behind the vehicle (about 50 cm and less). 

#### Troubleshooting

**After switching on, an audible signal sounds for 3 seconds and there is no obstacle near the vehicle**

- Seek the help of a specialist garage. 

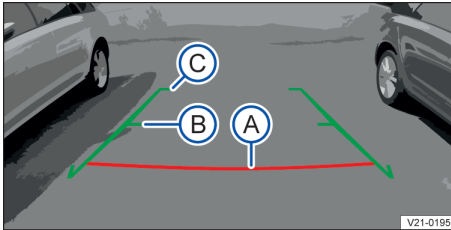
## Rear view camera

Some items may not be displayed properly on the screen. These include narrow columns, wire mesh fences, grids or road bumps.

### Functionality

When reversing, the area behind the vehicle is displayed in the Infotainment screen complete with orientation lines.

### Orientation lines



- Ⓐ Distance about 40 cm
- Ⓑ Distance about 100 cm
- Ⓒ Distance about 200 cm

The distance between the side lines corresponds approximately to the vehicle width including mirrors.

### Operating conditions

- ✓ Boot lid closed
- ✓ Ignition on
- ✓ Driving speed less than 15 km/h

### Operation

#### Switching on

- Engage reverse gear.

#### Switching off

- Disengage reverse gear.

### Restriction

The camera image is distorted in contrast to the naked eye. The display may only be used to estimate the distance.

# Engine, exhaust system and fuel

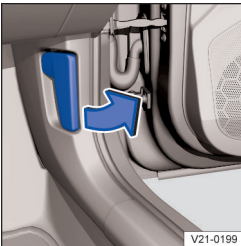
## Bonnet

### Opening the bonnet

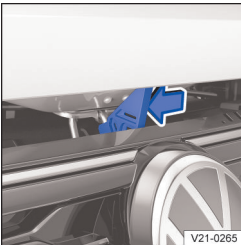
#### Before opening

- Make sure the windscreen wiper arms are folded down onto the windscreen.
- Keep everyone away from the engine compartment.

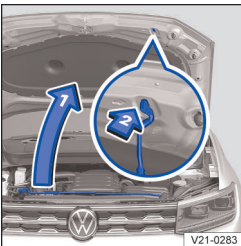
#### Opening



- Pull the release lever underneath the dash panel.



- Release the lock.



- Open the bonnet.

- Remove the bonnet stay from the holder and insert the end of the stay into the opening in the bonnet.

#### Closing

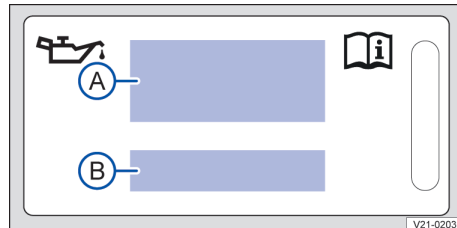
- Lift the bonnet.
- Unhook the bonnet stay and insert it into the holder.
- Fold the bonnet down and release it with a distance of 30 cm remaining.
- Check that the bonnet is closed.

#### NOTICE

- Do not press down on an unclosed bonnet.
- Open and close the flap again.

## Engine oil

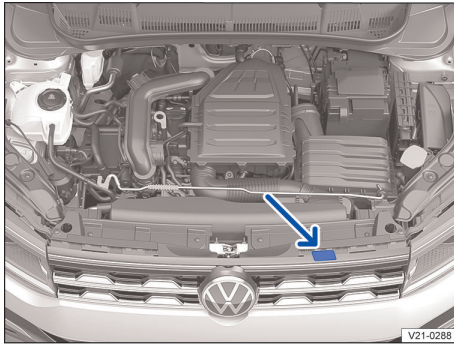
### Specification



#### Engine oil sticker

- Ⓐ Engine oil specifications
- Ⓑ Engine oil viscosity

The engine oil sticker is located in the front of the engine compartment.




*Applies to vehicles with an engine oil sticker:*

If the engine oil needs to be topped up, use the oil mentioned on the sticker at the front of the engine compartment.

*Applies to vehicles without an engine oil sticker:*

You can obtain information about the engine oil specification prescribed for your vehicle from a specialist garage. If the engine oil needs to be topped up, use this oil.

 When using the prescribed engine oil, the engine oil level can be adjusted as often as required.

#### In an emergency

If engine oil of the prescribed specification is not available, engine oil with following specifications can be topped up once up to **max. 0.5 l** until the next regular oil change:

- VW 504 00, ACEA C3 and API SP, viscosity 0W-30

Volkswagen recommends that the **oil change** be carried out by a specialist company » page 5.

## Checking the fill level and topping up

Depending on driving style and operating conditions, the engine consumes some oil, up to 0.5 l/1000 km. Consumption may be higher over the next 5000 km.

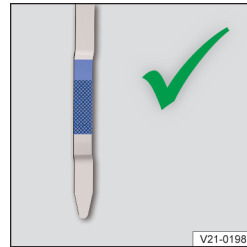
- Check the oil level at regular intervals.

#### Test conditions

- ✓ The vehicle is on a horizontal surface
- ✓ The parked engine is warm

#### Checking the level

- Wait a few minutes for the engine oil to flow back into the oil sump.
- Remove the dipstick and wipe with a clean cloth.
- Insert the dipstick as far as it will go and pull it out again.
- Read the oil level and push the dipstick back in again.



- ✓ The oil level must be within the marked range.

### NOTICE

Risk of damage to the engine and the exhaust system!

- The oil level must not be outside the marked range. If it is not possible to top up the engine oil or if the oil level is above the marked range, do not continue driving. Stop the engine and seek the help of a specialist garage.
- Do not use any oil additives.

#### Refilling

- Unscrew the cover of the engine oil filler opening.
- Top up the oil to the correct specification » page 100 in 0.5 litre portions.
- Check the oil level.
- Screw on the cover of the engine oil filler opening.

### NOTICE

Volkswagen recommends use of approved engine oils in accordance with the relevant VW standard. Use of engine oils that do not comply with this regulation could damage the engine.


 Volkswagen recommends engine oils from the product range of Volkswagen original parts.

#### Changing


Volkswagen recommends that **oil change** be carried out by a specialist company » page 5.

## Troubleshooting

### Engine oil pressure too low

 flashes, lights up at the same time ⚠

or


 flashes, lights up at the same time ⚠

— Check the engine oil level.


The oil level is OK, the warning light continues to flash:

— Stop the engine and seek the help of a specialist garage.

### Engine oil level too low


 illuminates together with ⚠

or


 illuminates together with ⚠  
Message regarding required engine oil top up

— Check the engine oil level, top up with oil if required.

### Engine oil level too high

 illuminates together with ⚠

or


 illuminates together with ⚠  
Message regarding the need to reduce the engine oil level

— Check the engine oil level.


The oil level is too high:

- Drive on, exercising appropriate caution.
- Seek the help of a specialist garage.

### Engine oil level sensor impaired

 illuminates together with ⚠

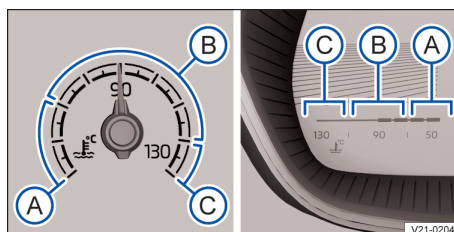
or

 illuminates together with ⚠  
Message regarding the engine oil sensor

- Drive on, exercising appropriate caution.
- Seek the help of a specialist garage.

## Coolant

### Coolant temperature gauge



- Ⓐ Cold area
  - Avoid high engine speed.
- Ⓑ Operating range
- Ⓒ High temperature range
  - Avoid high engine speed.

### Checking the fill level and topping up

#### Test conditions

- ✓ The vehicle is on a horizontal surface
- ✓ The engine is turned off and cooled

#### Checking the level



The fill level must be within the marked range.

- If the fill level is below the mark **MIN**, top up the coolant.

#### ⚠ NOTICE

- ⚠ Danger of damage to the engine compartment!
  - Do not top up the coolant above the marked area. The coolant could be forced out of the cooling system when heated.

## NOTICE

There must be a small quantity of coolant in the tank.

- Do not add coolant when the tank is empty.
- Stop driving! Seek the help of a specialist garage.

### Refilling

## CAUTION

Risk of scalding!

The cooling system is pressurised.

- Do not open the cap of the coolant expansion tank while the engine is warm. Let the engine cool down.
- Place a wipe on the lid of the tank and carefully unscrew the lid.
  - Refill with coolant of the correct specification.
  - Screw on the cap until it clicks into place.

### Specification

To refill the coolant additive use G12evo (TL 774 L).

## NOTICE

Risk of damage to the cooling system and the engine!

Adding coolant that does not conform to the correct specification can reduce the corrosion protection of the cooling system.

## Troubleshooting

### Coolant level is too low



illuminates together with

or



illuminates together with   
Message concerning the required coolant check

- Check the coolant level.

If the coolant level is OK:

- Check the fuse for radiator fan, replace if required » page 109, *Replacing a fuse*.

If the fuse is OK but the indicator light lights up again:

- Stop driving! Seek the help of a specialist garage.

### Coolant temperature too high



illuminates together with

or



illuminates together with   
Report regarding the engine overheating

- Stop driving.
- Stop the engine and allow it to cool.
- Drive on after the indicator light goes out.

### Engine fault



illuminates together with

or



illuminates together with

- Stop driving!
- Stop the engine and seek the help of a specialist garage.

### There is no coolant of the correct specification available

- Top up with distilled or demineralised water.
- Have the correct coolant mixing ratio corrected by a specialist garage as soon as possible.

Another substance was used for topping up, other than distilled or demineralised water:

- Have the coolant changed by a specialist garage.

### It is not possible to top up with a sufficient amount of coolant

- Stop driving.
- Stop the engine and seek the help of a specialist garage.

### There is a loss of coolant

- Top up the coolant and seek the help of a specialist garage.

## Engine electronics

### Troubleshooting

#### Fault in the engine control system



illuminates  
Driving in emergency mode is possible - a noticeable reduction in engine performance may occur.

- Continue driving, exercising appropriate caution, and seek the help of a specialist garage.

## Particle filter

### Troubleshooting

#### Clogged particle filter



illuminates together with

or



illuminates together with

- Clean the filter.

When the indicator light is on, it must be assumed that fuel consumption will be higher, engine power will be reduced, and the START-STOP function will not be available.

### Filter cleaning

#### Conditions for cleaning

- ✓ The engine is warm.
- ✓ For vehicles with manual transmission, observe the gear recommendation shown in the display of the instrument cluster.

#### Procedure for vehicles with petrol engines

- Drive at a speed of at least 80 km/h at engine speeds between 3000-5000 rpm.
- Release the accelerator pedal and let the vehicle roll with the gear engaged for a few seconds.
- Repeat this procedure several times.

If the filter is successfully cleaned, the indicator light goes off. or .

If the indicator light or does not go off within 30 minutes, no filter cleaning was performed.

- Continue driving, exercising appropriate caution, and seek the help of a specialist garage.

## Exhaust control system

### Troubleshooting

#### Emission control system faulty



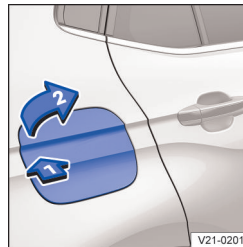
illuminates

Driving in emergency mode is possible - a noticeable reduction in engine performance may occur.

- Continue driving, exercising appropriate caution, and seek the help of a specialist garage.

## Fuel filler flap

### Opening the fuel filler flap



- Press the flap and open it.

## Petrol

### What you should be mindful of

#### DANGER

Risk of death!

Fuel and fuel vapours are explosive.

#### NOTICE

**Risk of serious damage to the engine and the exhaust system!**

- **Never run the fuel tank completely empty!**


If you would like to operate your vehicle in countries other than those with the intended weather conditions, please contact a Volkswagen partner. They will let you know whether a suitable fuel is offered in the associated country.

## Regulations

### Standards

The petrol must comply with EN 228 or NOM-016-CRE-2016.

Only use **unleaded petrol** that contains a **maximum** of 10% of bioethanol (**E10**) or a **maximum** 5% of bioethanol (**E5**) according to the information on the sticker» page 106, *Technical data*.

 We recommend using petrol with additives, which is available at petrol stations at the petrol pumps.

### Octane number

Use the petrol with the octane number prescribed for your vehicle.

Petrol with an octane number that is one **higher** than the one prescribed for your vehicle can be used without restriction.

### NOTICE

Risk of damage to the engine and the exhaust system!

- When petrol with a lower than the prescribed octane is used, only continue driving at mid-range engine speeds and with minimal strain on the engine.
- Refuel using petrol of the prescribed octane number as soon as possible.
- **Do not use petrol with an octane number that is lower than 91.**

### Prescribed petrol 95 / min. 92 or 93 RON / ROZ

We recommend using petrol 95 ROZ.

Optionally, the petrol 92 or 93 ROZ can be used (slight power loss, a slightly increased fuel consumption).

In an **emergency**, 91 RON petrol may be used (low power loss, slightly increased fuel consumption).

### Specified petrol is unleaded, min. 95 RON / ROZ

Use min. 95 ROZ petrol.

Using higher octane petrol than 95 RON may result in improved performance and lower fuel consumption.

In an **emergency** 91. 92 or. 93 RON may be used (low power loss, slightly increased fuel consumption).

### Prescribed petrol 98 / (95) RON / ROZ

We recommend using petrol 98 ROZ.

95 RON petrol may be used as an option (low power loss, slightly increased fuel consumption).

In an **emergency** 91. 92 or. 93 RON may be used (low power loss, slightly increased fuel consumption).

### Additive

#### NOTICE

Risk of damage to the engine and the exhaust system!

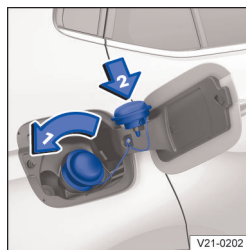
- Do not use petrol containing metal-based additives, e.g. manganese, iron, lead, and do not use, for example, any LRP petrol - lead replacement petrol.
- Do not add any additional additives to the petrol in accordance with EN 228 or NOM-016-CRE-2016.
- If petrol is not used in accordance with EN 228 or NOM-016-CRE-2016, we recommend obtaining information from a specialist company regarding the possible use of petrol additives approved by Volkswagen.

## Requirements for refuelling

- ✓ Vehicle unlocked
- ✓ Ignition off

## Refilling

- Open the tank flap.



- Turn the tank cap in the direction of the arrow and remove it.
- Place the tank cap on the tank flap.
- Insert the fuel nozzle into the fuel filler neck up to the stop and refuel.

- Do not continue refuelling after the fuel nozzle switches off.
- Remove the fuel nozzle and put it back on the petrol pump.
- Place the fuel cap on the fuel filler neck and turn it in the opposite direction to the arrow until it clicks into place.
- Close the tank flap and click into place.

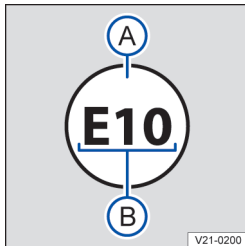
## Troubleshooting

### If fuel other than unleaded petrol has been used as per standards applicable to your vehicle

- Neither start the engine nor switch on the ignition.
- Seek the help of a specialist garage.

## Technical data


The fuel prescribed for your vehicle is indicated on a sticker on the inside of the fuel filler flap.



Example of a fuel sticker

- A** Unleaded petrol
- B** Organic share as a percentage

The fuel tank has a capacity of about 50 litres, including a reserve of approx. 7 litres.







 illuminates – the fuel level has reached the reserve area.

# 12 volt vehicle battery and fuses

## 12 volt vehicle battery

### What you should be mindful of

#### Explanation of the warning symbols on the 12-volt vehicle battery

-  Wear safety goggles!
-  The battery acid of the 12-volt vehicle battery is very caustic. Wear gloves and eye protection.
-  Keep fire, sparks and open light away from the 12 volt vehicle battery! Do not smoke!
-  When charging the 12 volt vehicle battery, a highly explosive gas mixture is produced!
-  Keep children away from the 12 volt vehicle battery!
-  Refer to the owner's manual!

### Functionality - Protection against discharge of the 12 volt vehicle battery

#### Possible causes for the discharge of the 12 volt vehicle battery

- Worn 12 volt vehicle battery
- Frequent short journeys
- Low temperatures
- Vehicle stationary for a long period of time

#### Automatic system-related discharge protection measure with regard to the 12 volt vehicle battery

- Increasing the engine idling speed
- Switching off certain consumers or limiting their power

#### Recommended measure to be taken when vehicle is stationary for more than three weeks

- Disconnect the  $\ominus$  terminal of the 12 volt vehicle battery.

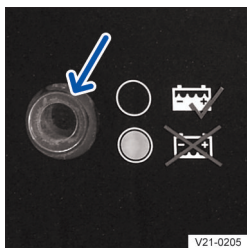
## Checking and charging the 12 volt vehicle battery

### Checking the condition

The condition of the 12 volt vehicle battery is checked by a specialist garage during servicing.

### Checking the acid level

Applies to a 12 volt vehicle battery with an acid level indicator.



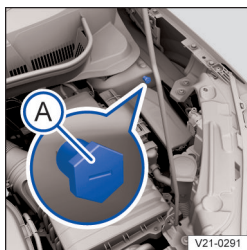
- Tap on the indicator before testing, to clear air bubbles.
- Black colour - the acid level is OK.
- Colourless or pale yellow colour - acid level is too low, the 12 volt vehicle battery must be replaced.

### Requirements for charging a 12 volt vehicle battery

- ✓ Ignition off
- ✓ Power consumers switched off

### 12 volt vehicle battery charging

To charge the 12 volt vehicle battery fully, set a charging current of max. of 0.1 times the battery capacity.



#### Earth point

- Connect the ⊕ terminal of the charger to the ⊕ terminal of the 12 volt vehicle battery.
- Connect the ⊖ terminal of the charger to the earth point (A).

- Plug the charger's power cable into the socket and switch on the device.
- After charging, switch off the charger and unplug the power cable from the socket.
- Disconnect the charger terminals from the 12 volt vehicle battery.

### ⚠ WARNING

Risk of explosion!

- During charging, hydrogen is released. An explosion can also be caused by sparks, for example, when disconnecting or loosening the cable connector.
- Never charge a frozen or thawed 12 volt vehicle battery.
- Do not carry out the so-called quick charging of the 12 volt vehicle battery yourself, but have it carried out by a specialist garage.

### ⚠ NOTICE

A flat 12 volt vehicle battery can freeze easily!

## Troubleshooting

The 12 volt vehicle battery does not charge while the engine is running

- ⚡ or ⚡⚠ illuminates
- Seek the help of a specialist garage.

### Engine fault

- ⚡ or ⚡⚡⚠ illuminates
- Stop driving!

- Stop the engine and seek the help of a specialist garage.

## Disconnecting, connecting and replacing

### ⚠ CAUTION

Risk of fire!

- Do not mix up the connection cables.


### Disconnecting

- Close all electrically operated windows.
- Switch off the ignition and any connected power consumers.

- Disconnect the ⊖ terminal and then the ⊕ terminal.

### Connecting

- Connect the ⊕ terminal and then the ⊖ terminal.

After switching on the ignition, the indicator lights light up  from the isolation box.

- If, after a short distance, one of the above-mentioned indicator lights does not go out, seek the help of a specialist garage.

### Operate these vehicle functions after disconnecting and connecting the 12 volt vehicle battery

- Time setting of the analogue instrument cluster » page 59.
- Analogue combination instrument display » page 60.
- Window operation » page 27.

### Changing

The new 12 volt vehicle battery must have the same parameters as the original battery. Have the replacement carried out by a specialist garage.

## Using the jump-starting cable

### Usage

With the help of jump start cables, a vehicle with a discharged or defective 12-volt vehicle battery can be started using the 12-volt vehicle battery of another vehicle.

### What you should be mindful of

#### WARNING

Risk of explosion and chemical burns!

- Do not jump start with the 12 volt vehicle battery of another vehicle under the following conditions:
  - The discharged 12 volt vehicle battery is frozen. A discharged 12 volt vehicle battery may already freeze at temperatures just below 0 °C.
  - The acid level of the 12-volt vehicle battery is too low » page 107.

Use jump leads with a sufficient cross section and insulated terminal clamps.

The rated voltage of both batteries must be 12V. The capacity (in Ah) of the 12 volt charging vehicle battery must not be significantly lower than the capacity of the discharged 12 volt vehicle battery.

### Use another vehicle's 12 volt vehicle battery to operate the vehicle

#### WARNING

Risk of injury! Danger of damage to vehicle!

- Lay the jump start cables so that they cannot become caught by rotating parts in the engine compartment.

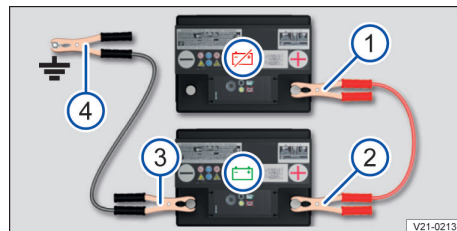
#### NOTICE


Short circuit!


- The non-insulated parts of the terminal clamps must not touch each other.
- The cable connected to the positive pole of the 12 volt vehicle battery must not come into contact with electrically conductive vehicle parts.
- The vehicles must not touch each other.

### Connect the jump start cable

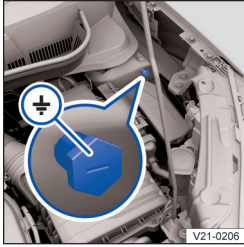
- Switch off the ignition.
- Connect the terminal clamps of the jump start cables in the order shown in the legend.



 discharged 12 volt vehicle battery

 current-supplying 12 volt vehicle battery

- ① ⊕-pole of the discharged 12-volt vehicle battery
- ② ⊕-pole of the current-supplying 12 volt vehicle battery
- ③ ⊖-pole of the current-supplying 12 volt vehicle battery (or earth point)
- ④ ↓ Earth point of the vehicle with discharged 12 volt vehicle battery



Earth point

### Start the engine

- Start the engine of the current-giving vehicle and let it idle.
- Start up the vehicle with the discharged 12 volt vehicle battery.
- If the engine of the vehicle with the discharged 12 volt vehicle battery does not start within 10 seconds, repeat the starting procedure after approximately 30 seconds.

### Disconnecting the cable

- Disconnect the cables in the reverse order from connection.

## Fuses

### What you should be mindful of

#### ! NOTICE

Fire hazard and risk of damage to the electrical system.

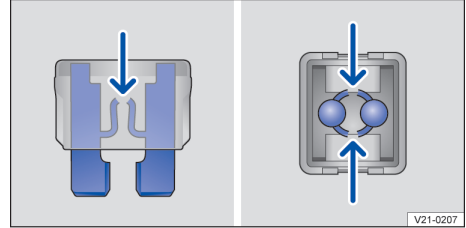
- Do not repair fuses or replace them with stronger fuses.
- Replace the defective fuse with a new fuse with the same amperage.
- We recommend using replacement fuses from the Volkswagen Genuine Accessories range. These guarantee reliable and safe protection of the vehicle's electric system.
- If a newly inserted fuse blows again, seek the help of a specialist garage.



One fuse may belong to several consumers. One consumer may have several fuses.

### Functionality

Fuses protect the vehicle systems from damage caused by excessive current. The fuse blows when the current is exceeded.

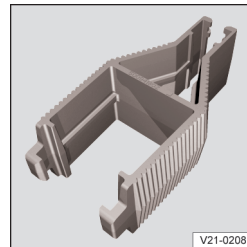


Blown fuse

### Conditions for replacing a fuse

- ✓ Ignition key removed (vehicle without starter button)
- ✓ Ignition switched off and driver's door open (vehicle with starter button)
- ✓ All consumers switched off

### Replacing a fuse



- Replace the fuse with the clamp located on the inside of the fuse box cover in the engine compartment.
- Use the appropriate end of the clamp according to the fuse dimensions.

## Fuses in the dash panel

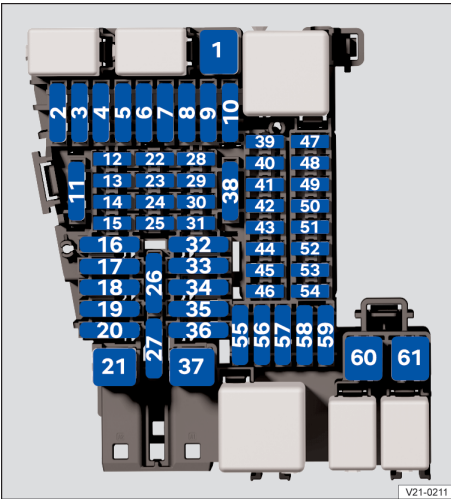
### Overview

#### Access to the fuses



- Loosen the cover of the storage compartment on the driver's side and open it.
- Change the fuse.
- Insert the storage compartment cover in its original place and snap it into place.

#### Fuses overview

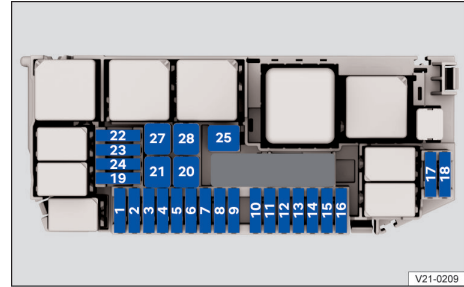


Fuse number	Consumer
1	Not used
2	Not used
3	Music amplifier
4	Not used
5	Sliding/tilting roof
6	Central locking
7	Seat ventilation
8	Not used

Fuse number	Consumer
9	Not used
10	Not used
11	Not used
12	Not used
13	Light switch, diagnosis connection, rain sensor, control lever under the steering wheel
14	Windscreen wipers and washers
15	Instrument cluster
16	Light
17	Power windows - window right front + rear
18	Windscreen wiper
19	Infotainment
20	Heated rear window
21	Not used
22	Not used
23	Rear view camera
24	USB connections
25	Control lever under the steering wheel
26	Databus
27	Not used
28	Not used
29	Not used
30	Ignition (ignition lock, starter button)
31	Air conditioning, heating
32	Not used
33	Power windows - window left front + rear
34	Not used
35	Light
36	Horn
37	Not used
38	Interior lighting, button lighting, ambient lighting, manual air conditioning, heating
39	Parking aid, cruise control
40	Light switch, headlights, headlight levelling, diagnostic connection, reversing light switch, control lever under the steering wheel, interior mirror dimming,
41	Exterior mirror adjustment, power windows - driver
42	Clutch pedal switch
43	Rear window wiper
44	Airbag system, airbag control lamp
45	Sliding/tilting roof
46	Cooling system
47	Diagnostic connection, radio
48	Electric steering column lock, keyless lock and start system
49	Not used
50	USB connections

Fuse number	Consumer
51	Diagnostic connection
52	12 volt socket
53	Ignition key trigger lock, automatic transmission
54	Not used
55	Not used
56	Not used
57	Not used
58	Windscreen washer system
59	Not used
60	Ventilation
61	Air conditioning

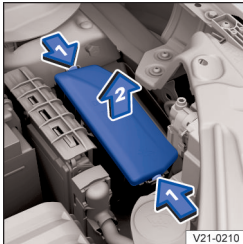
## Fuses overview



## Fuses in the engine compartment

### Overview

#### Access to the fuses



- Simultaneously press the locking buttons on the fuse box cover and remove the cover.
- Change the fuse.
- Fit the cover and click into place.

### ! NOTICE

Danger of water entering the fuse box.

- Fit the cover correctly and click into place securely.

Fuse number	Consumer
1	Engine control unit
2	Coolant pump
3	Lambda probes
4	Fuel pump
5	Radiator fan, oil level and oil temperature sensor
6	Ignition coils
7	Brake system (vacuum pump)
8	Fuel injection
9	Brake light switch
10	Battery data module
11	Not used
12	Air conditioning
13	Not used
14	ESC, engine control system, engine components
15	Automatic gearbox
16	Not used
17	Engine control system
18	Starter
19	Not used
20	ESC
21	ESC
22	Not used
23	Not used
24	Not used
25	Not used
27	Not used
28	Not used

# Wheels

## Tyres and rims

These and other details about your vehicle can be obtained from a Volkswagen (applies to some countries and some model variants). <

### What you should be mindful of

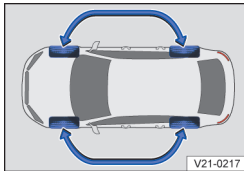
#### NOTICE

- Protect tyres from contact with lubricants and fuel.
- Always store wheels or tyres in a cool, dry and, where possible, dark place. Tyres without rims should be stored in an upright position.
- Alloy rims can be damaged by grit.
- Do not use light alloy rims with a polished surface in wintry weather conditions or with snow chains

#### Causes of uneven tyre wear

- Improper tyre pressure
- Driving style (e.g. fast cornering, rapid acceleration and deceleration)
- Wheel alignment errors
- Incorrect wheel balancing

#### Wheel changes



For uniform wear on all tyres, we recommend that you change the wheels every 10,000 km according to the schedule.

#### Advice for tyre assembly

- With directional tyres, the correct direction of rotation must be observed. The direction of rotation of the tyres is marked by arrows on the wall of the tyre. The directional tread pattern usually exists on winter and all-season tyres.
- Always replace the tyres by the axle.

#### Additional information

Only fit radial tyres of the same type, size (rolling circumference) and the same tread pattern on one axle.

Approved tyre sizes are listed in the technical vehicle documentation.

### Overview of tyre labelling

#### Explanation of tyre markings

e.g. 205/55 R 17 91 H

- 205 Tyre width in mm
- 55 Height/width ratio in %
- R Code letter for the type of tyre - Radial
- 17 Diameter of wheel in inches
- 91 Load index
- H Speed symbol

#### Load index

The load index indicates the maximum permissible load for each individual tyre.

- 91 615 kg
- 92 630 kg

#### Speed symbol

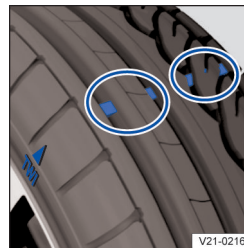
The speed symbol indicates the maximum permissible speed for a vehicle fitted with tyres in the category concerned.

- H 210 km/h

#### WARNING

- Do not exceed the maximum permissible load and speed for the mounted tyres.

#### Tread wear indicators



Wear indicators are located in the profile of the tyres that display the permissible minimum tread depth.

Markings on the walls of the tyres with the letters TWI or other symbols (e.g. Δ) indicate the position of the wear indicators.

A tyre is to be regarded as worn out when this wear indicator is flush with the tread.

## WARNING

Risk of accident!

- Do not use worn tyres.

### Tyre manufacturing date

The date of manufacture is indicated on the tyre sidewall.

E.g. DOT ... 33 21 means that the tyre was manufactured in the 33rd week of 2021.

## WARNING

Risk of an accident!

- Do not use tyres that are older than 6 years.

## Troubleshooting

### Help with a flat tyre

- Spare wheel » page 113
- Changing the wheel and raising the vehicle » page 114

### Change of tyre pressure




illuminates

- Stop the vehicle.
- Check the tyres and tyre pressures.


### Show tyres with modified pressure


Applies to 10 ~ Infotainment:


- Tap on .
- By moving your finger sideways, choose the screen with the menu item for the vehicle status.
- Select the menu item for the vehicle status.
- Select the menu item for the tyres.

## All-season or winter tires

### Usage

All-season or winter tyres improve handling in winter weather conditions. They are characterised by 'M+S' and a mountaintop and snowflake symbol .

The  symbol on the tyre informs about the grip on snow.

The  symbol on the tyre manufacturer's sticker informs about the adhesion on ice.

## What you should be mindful of

For the best possible handling, use tyres on all four wheels with a minimum tread depth of 4 mm.

Change winter tyres to summer tyres at the appropriate time. Summer tyres have better driving and braking characteristics on snow- and ice-free roads and at temperatures above 7 °C.

## Usage conditions

If all-season or winter tyres are installed that have a lower speed category than the actual specified maximum vehicle speed, then proceed as follows:

- In Infotainment, set the speed limit according to the category of tyres fitted.
- In the driver's field of view, affix a warning label with the maximum value of the speed category intended for the tyres fitted (applies only to certain countries).

## Settings

The speed limit setting for tyres is set in the Infotainment in the following menu item:

Applies to 10 ~ Infotainment:  > Car > Tyres

## Spare wheel

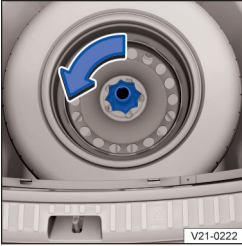
### Overview

The dimensions of a standard spare wheel correspond to the dimensions of the wheels mounted on the vehicle.

## Remove the wheel on vehicles without sound system and replace

The spare wheel is fixed in a trough under the floor covering.

## Removing



- Unscrew the lock nut.
- Take out the wheel.

## Inserting

- Insert the wheel into the wheel well with the outside facing downwards.
- Screw in the locknut until it stops.

# Changing the wheel and raising the vehicle

## What you should be mindful of

### Before changing

- Park the vehicle securely and secure it from rolling away.  
Block the wheel that is diagonally opposite the wheel to be changed at the front and rear with suitable means.
- Turn off the engine.
- Let all of the occupants get out. During the wheel change they should not stand on the road, e.g. behind the crash barriers.
- Close all doors, the boot and bonnet.

### Raise vehicle

#### ⚠ WARNING

Always ensure the base plate of the lifting jack cannot slip!

- Provide a wide and firm base under the jack on loose surfaces.
- Create a non-slip base (e.g. a rubber floor mat) under the jack on a smooth surface.
- Always raise the vehicle with the doors closed.
- Do not insert any body parts under the raised vehicle.

- Do not start the engine of the lifted vehicle.

#### ⚠ NOTICE

Danger of damage to vehicle!

- Make sure that the jack is attached correctly to the bridge of the sill.

### After having been changed

- Check the tyre pressure on the mounted wheel and adjust if necessary.
- In vehicles with a tyre indicator, save the tyre pressure values in the system.
- Have the tightening torque of the wheel bolts of the mounted tyres checked with a torque wrench as soon as possible.

The specified tightening torque is 140 Nm.

Drive carefully until the tightening torque is checked.

Replace the damaged tyre. It is not recommended to repair the tyre.

#### ⚠ WARNING

Risk of an accident!

- Too low a tightening torque may cause the wheel to disengage while driving.
- Too high a tightening torque can damage the threads and cause the rim to deform.

#### ⚠ WARNING

Risk of an accident!

- Do not grease or lubricate screws.
- Do not use corroded or damaged screws.

## Changing the wheel and raising the vehicle

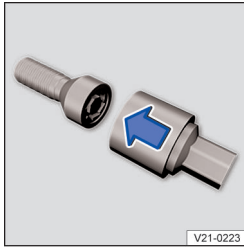
### Release screws

- If the vehicle has covers over the wheel bolts or wheel trims, remove them.

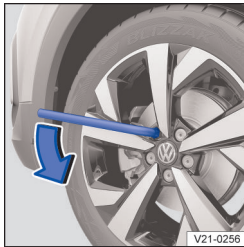
#### ⚠ WARNING

- If you step on the key end when loosening the screw, hold on to the vehicle for better stability.

Some vehicles may have anti-theft wheel bolts that protect the wheels from theft.



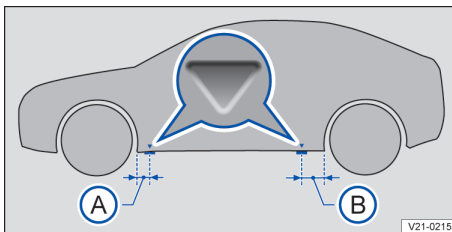
- Insert the upper section on the anti-theft wheel bolt until it stops.



- Place the key on the wheel bolt or on the attachment piece.
- Turn the screw a maximum of half a turn so that the wheel does not come loose and fall off.

#### Jacking points for the jack

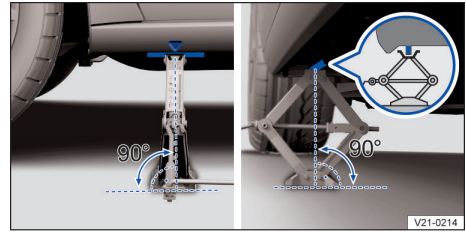
The mounting bars are located on the underside of the vehicle's undercarriage.



- Ⓐ 15 cm
- Ⓑ 26 cm

#### Position the jack and lift the vehicle

- Use the jack from the tool kit.



- Position the jack at the jacking point closest to the wheel to be replaced.
- Support the base plate of the jack with its full area resting on level ground and ensure that the jack is located in a vertical position at the jacking point.
- Use the crank to raise the jack until its claw encloses the bar.
- Continue to lift the vehicle until the wheel is just off the floor.

#### Changing a wheel

- Unscrew the screws and place them on a clean surface.
- Remove the original wheel carefully.
- Attach the new wheel.
- Slightly screw in the screws.
- Lower the vehicle.

#### ! NOTICE

Applies to an anti-theft wheel bolt fitted at the factory or supplied from Volkswagen original accessories.

- Install the anti-theft wheel bolt according to the position marked on the back of the wheel cover.

#### Tighten screws

- Tighten the opposite wheel bolts including the anti-theft wheel bolt one after the other.
- Reinstall the cover caps of the wheel bolts or the full wheel covers.

**i** Keep the label with the code number of the anti-theft wheel bolts. A replacement upper section can be acquired from Volkswagen original parts based on this.

## Tyre pressure

### What you should be mindful of

#### ! NOTICE

- Always adjust the tyre pressure to the load.
- Check the pressure in all tyres at least once a month and before each longer ride.
- Check the pressure when the tyres are cold. Do not reduce the higher pressure of warm tyres.
- After each change in tyre pressure, save the new values in the tyre control display.

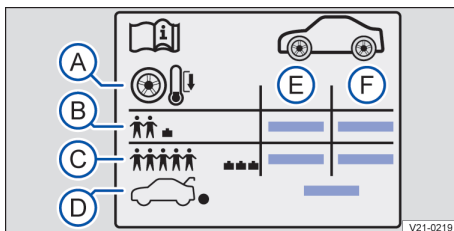
#### ! WARNING

Risk of an accident!

- If tyre pressure loss is very quick, try to stop the vehicle carefully without heavy steering or heavy braking.

### Sticker with prescribed tyre pressures

The sticker with the prescribed tyre pressure values is located in the centre body pillar on the driver's side.



- A Information on pressure measurement with cold tyres » page 116, *What you should be mindful of*
- B Tyre pressure value with partial load
- C Tyre pressure value with full load
- D Prescribed tyre pressure value for the spare wheel
- E Tyre pressure reading for the front axle tyres
- F Tyre pressure reading for the rear axle tyres

## Tyre pressure monitor

### Functionality

The tyre pressure monitoring indicator indicates a change in tyre pressure.

#### Warning when pressure changes




illuminates

- Stop the vehicle.
- Check the tyres and tyre pressures.

#### Show tyres with modified pressure

Applies to 10 ~ Infotainment:

- Tap on .
- By moving your finger sideways, choose the screen with the menu item for the vehicle status.
- Select the menu item for the vehicle status.
- Select the menu item for the tyres.

### Function restriction

The system is unable to provide a warning in the event of a very rapid tyre pressure loss, e.g. sudden puncture.

The system function may be restricted in the following cases:


- Uneven load on the wheels
- Sporty driving style
- Driving on dirt roads


### Saving tyre pressure values

- Inflate the tyres to the prescribed inflation pressure.
- Turn on the ignition.
- Store the tyre pressure values in one of the following ways.

#### Save tyre pressures with the button

- Press and hold the  button on the button bar.


The warning light in the instrument cluster illuminates  from the isolation box. After storing the tyre pressure values, an acoustic signal sounds and the warning light goes out.

- Release the button .

## Store the tyre pressure values in the infotainment

Applies to 10 ~ Infotainment:

In the following menu, select the menu item for displaying the vehicle condition:

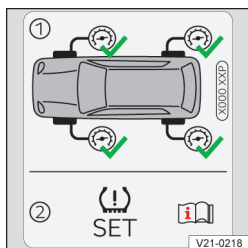
- Tap on .
- By moving your finger sideways, choose the screen with the menu item for the vehicle status.
- Select the menu item for the vehicle status.
- Select the menu item for the tyres.
- Press the **SET** button.
- Then follow the instructions on the screen.

### In which case the tyre pressure values are to be stored

- Change of tyre pressure
- Change of one or more wheels
- Change of position of a wheel on the vehicle
- Always after covering a distance of 10,000 km or once a year

### Sticker for storing the tyre pressure values

The procedure for storing the tyre pressure values is also shown on a sticker. It is located on the centre body pillar on the driver's side.



- ① Inflating the tyre to the prescribed inflation pressure
- ② Saving the values


## Troubleshooting

### Functional restriction / system fault



flashes for about 1 minute and stays on

- Stop the vehicle, switch off the ignition and start the engine.

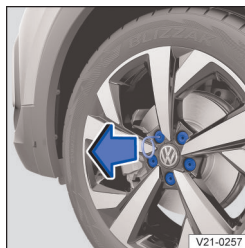
If the indicator light  flashes again after starting the engine, there is a system error.

- Continue driving, exercising appropriate caution, and seek the help of a specialist garage.

## Wheel bolt cover caps

### Remove cover caps and install

#### Disconnecting



- Insert the bracket from the tool kit into the recess in the cover cap.
- Remove the cover cap.

#### Installing

- Push the cover cap onto the wheel bolt to the stop.

## Full wheel frame

### Removing and installing the trim

Applies to factory built or original accessory trims from Volkswagen.

#### Disconnecting

- Hang the clamps for removing the wheel trims at the edge of one of the openings in the trim.
- Push the wheel wrench through the clamp, support on the tyre and pull off the wheel trim.

#### Installing

- Press the wheel trim onto the wheel rim at the designated valve opening.

When using an anti-theft wheel bolt, it must be located at the location indicated on the bezel.

- Press the trim, starting at the valve, into the rim on both sides until it engages around the entire circumference.

## NOTICE

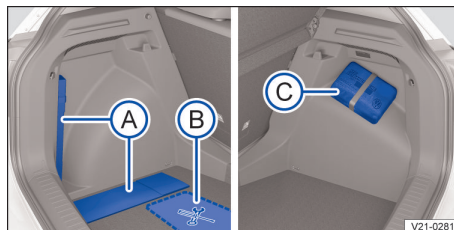
- Use hand pressure, do not hit the wheel cover. ◀

# Storage space and interior equipment

## Emergency equipment

### Overview

#### Emergency equipment in the luggage compartment



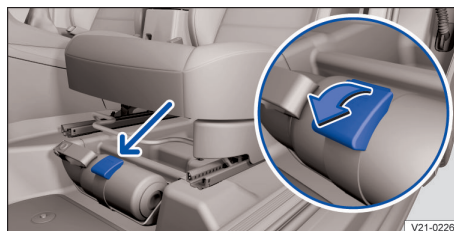
- (A) Positioning of the warning triangle (depending on equipment)
- (B) Tool kit
- (C) Placing of the first-aid kit

#### Storage compartment for the reflective vest

The storage compartment for the reflective vest is in the storage compartment of the front door.

#### Fire extinguisher under the passenger seat

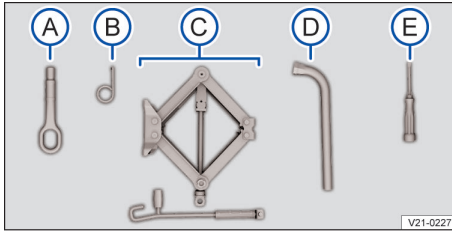
*Only valid for some countries.*



## Tool kit

### Overview

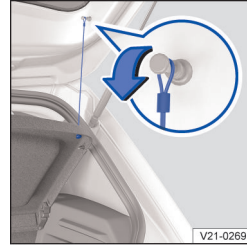
Depending on the equipment, not all of the following components may be included in the tool kit.



- A Towing lug
- B Bracket for removing the full wheel covers
- C Jack with sign and crank
- D Wheel wrench
- E Screwdriver

The declaration of conformity is enclosed with the jack or the logbook folder.

### Removing



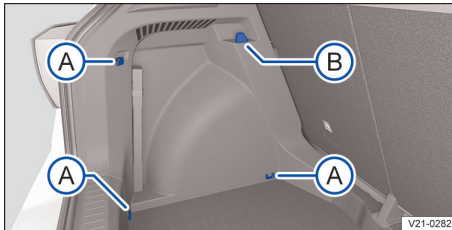
- Unhook the straps.



- Hold the raised cover in place and press the underside of the cover on both sides.
- Remove the cover.

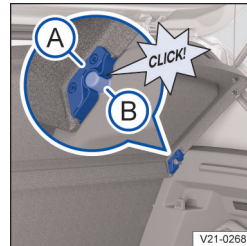
## Fasteners in the boot

### Overview



- A Hook for securing the fastening nets  
Max. load 1.5 kg
- B Bag hooks  
Max. load 3.5 kg

### Inserting



- Insert the mount (A) opposite the holder (B) on both sides of the boot.
- Press on the cover from above until it engages.
- Hook in the retaining straps.

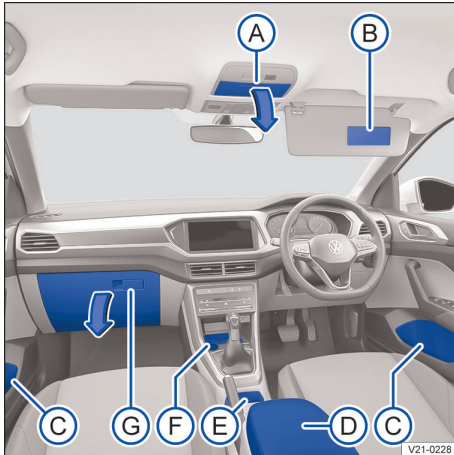
## Rigid boot cover


### Removing and inserting

The maximum load of the other fastening nets is 1 kg.

## Interior equipment front

### Overview



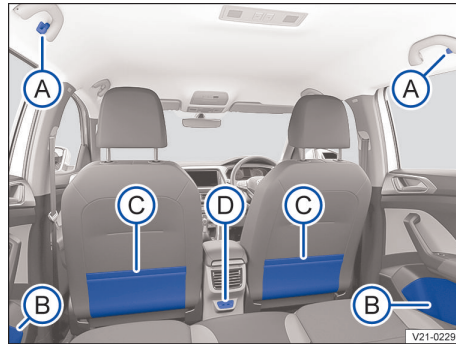
- A** Glasses compartment  
Max. load 0.25 kg  
— Press on the lid to open.
- B** Make up mirror
- C** Storage tray  
— Bottle holder with a capacity of max. 1.5 l  
— Storage compartment for the reflective vest
- D** Openable and adjustable armrest with storage compartment  
— To open the compartment, lift the armrest.
- E** Storage tray
- F** Storage compartment (depending on vehicle equipment):  
12-volt socket, USB ports, compartment for wireless phone charging.  
The USB connections can be used for charging and for data transfer.
- G** Storage compartment with air outlet nozzle  
Max. load 3 kg  
— Pull the handle to open the compartment.  
— Turn the knob to position  to open the air outlet nozzle.

### NOTICE

- Do not leave heat-sensitive objects behind in the glasses compartment **A**.

## Interior equipment rear

### Overview



- A** Coat hook  
Max. load 2 kg
- B** Storage tray  
— Bottle holder with a capacity of max. 1 l  
— Storage compartment for the reflective vest
- C** Storage pocket
- D** USB-connections  
The USB connections are for charging only.

### WARNING

- Only hang light clothing on the hooks. Do not leave heavy and sharp objects in the pockets of the clothing.
- Do not use hangers to hang clothes.

## Charging your phone wirelessly

### What you should be mindful of

### CAUTION

Risk of burns during charging!

- The phone may get warm, remove it carefully from the storage compartment.
- Do not leave any metal objects in the compartment under the phone. If there is a metallic object in the storage compartment, which has become hot, remove the phone and let it cool down in the storage compartment!

- ✓ There is no object between the pad and the phone.

## Functionality

### Wireless charging function


Depending on the phone type, wireless charging is possible at a standard or higher speed.

The space for wireless charging is in the storage compartment in the front centre console.

Insert a telephone with a maximum size of 158x83 mm into the storage compartment.

### Start the charging process

- Place the phone in the tray.
- Confirm the start of the charging process in the Infotainment screen.

 If the selection on the screen is not confirmed within 30 s, the charging process starts automatically.

### Charging Indicator

The charging status is indicated by a symbol in the status bar on the infotainment screen.

- (⚡) – the telephone is in the storage compartment, is recognised and is charging at standard speed.
- **FAST** – the phone is in the storage compartment, is recognised and is charging at a higher speed.

### Recommendations for optimal function

- The phone is positioned with the screen facing up.
- Insert the phone without the protective case.
- Position the phone centrally on the phone symbol on the pad.

## Operating conditions

### Conditions for wireless charging

- ✓ The ignition is switched on.
- ✓ The phone supports the Qi standard.

## Troubleshooting

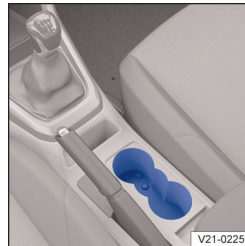
The phone is not charging.

- Check that there is no object between the support and the phone to be charged. If this is the case, remove the phone and the item. Place the phone centrally on the phone symbol on the pad again.
- Check that the position of the phone to be charged has not changed. If this is the case, remove the phone and put it back in the centre of the phone symbol on the pad.

## Cup holder

### Overview

#### Cup holder at the front



In the front holder area, a bottle can be opened with one hand.

- Press the bottle into the holder and unscrew the cap.

#### Rear cup holder



### CAUTION

Risk of scalding!

- Never put hot beverage containers in the drinks holder.

### ! NOTICE

Danger of damage to the electrical system and the panels from spilled drinks.

## 12-Volt power socket

### What you should be mindful of

### ! NOTICE

Risk of damage to the electrical system of the vehicle!

- Use the sockets only for the connection of approved electrical accessories with a total power consumption of up to 120 watts.

### ! NOTICE

Danger of damage to the connected consumers!

- Switch off the consumers before switching the ignition on or off and before starting the engine.

## Storage compartment with air outlet nozzle

### Overview

The maximum load for the compartment is 3 kg.

- Turn the knob in the compartment to position ☆ to open the air outlet nozzle.

## Roof rack

### Overview

- ◀ The maximum weight of the load incl. roof rack is 50 kg.



The roof cross beams are attached to the roof rail.




# Maintaining and cleaning

## Service events

### service intervals

Compliance with service intervals is crucial for the life and value of the vehicle.

You will be notified of the due date for service with the symbol  and the corresponding message on the display of the instrument cluster.

The specialist garage will inform you of the type of service interval, the option of changing this and the scope of service.

### Displaying the service due date in the Infotainment system

— In Infotainment, select the following menu:

*Applies to 10 ~ Infotainment:*  > Car > Service Settings.

### Resetting information

We recommend that you do not reset the information regarding service events on your own. It can lead to incorrect setting of the service intervals and thus also to possible faults in the vehicle.


For vehicles with a variable service interval, new service interval values calculated according to the previous operating conditions will be displayed after the oil change service indicator is reset. These values will then continue to be adjusted according to the current operating conditions.

### Saving the service work carried out ("digital service plan")

The service records are stored in a central system by your qualified specialist company. Volkswagen re4commends using the services of a Volkswagen partner. This transparent documentation of the service history means that the service work you have carried out can be reproduced at any time. Volkswagen recommends having a printed service record handed out after every service carried out, which contains the service work stored in the system..

With each new service, the previous service record is replaced by a current printout. In this case, your qualified specialist company will inform you about the documentation of the service work.

Volkswagen re4commends using the services of a Volkswagen partner.

 In some markets the digital service plan is not available. In this case, your qualified specialist company will inform you about the documentation of the service work.

### Service work

The following information is documented in the digital service plan by the qualified specialist workshop or Volkswagen partner:

- When which service was performed.
- Whether a repair recommendation has been made, e.g. a brake pad replacement.
- Whether there were special requests for or in maintenance.
  - The specialist company notes this on the order.
- Which components and operating fluids have been changed.
- When the next service appointment is.

The LongLife mobility warranty, available in some markets, is only valid until the next inspection due. Documentation is done at each inspection due.

The type and scope of service work may vary from vehicle to vehicle. The vehicle-specific activities can be requested from one of the qualified specialist companies.

Volkswagen re4commends using the services of a Volkswagen partner.


### WARNING

Danger of accident, possibly danger of being stranded in road traffic!

- Pay attention to regular service intervals.
- Have service work carried out by a qualified specialist company.

### NOTICE

Volkswagen is not responsible for damage to the vehicle caused by inadequate service or defective parts.

 Regular service work on the vehicle not only helps to maintain the value of your vehicle, but also contributes to operational and road safety. Therefore, have service work carried out in accordance with Volkswagen guidelines.

### Fixed service or flexible service

The service events differ in **oil change service** or **inspection**. The service interval indicator in the instrument cluster display serves as a reminder that the next service event is due.

Depending on the vehicle equipment, the engine and the operating conditions, either the **fixed service interval** or the **flexible service interval** is applied.

The type of service can be requested from a qualified specialist company. Volkswagen therefore recommends a Volkswagen partner.

With the flexible service interval, you only need to have your oil changed when your vehicle needs it. The individual operating conditions and personal driving style are taken into account to determine the time. An integral part of the flexible service is the use of LongLife LongLife engine oil instead of conventional engine oil. Observe the information on the engine oil specification according to VW standard » page 100.

If you do not want the flexible service interval, you can also opt for the fixed service interval. However, a fixed service interval can have an impact on service costs. You can obtain more information from a specialist company.

Service appointments for your vehicle can be shown via the service interval display in the instrument cluster display, depending on the vehicle equipment. The service interval display informs about the service appointments that include an engine oil change or inspection. When the respective service is due, additional work that is due can then also be carried out, e.g. brake fluid and spark plug changes.

#### **Information on the operating conditions**

The preset service intervals are tailored to normal operating conditions. In the case of aggravated conditions, it will be necessary to have some activities carried out before the date of the next regular service or between the specified service intervals.

Difficult operating conditions are e.g.:

- Fuel with sulphur content
- Frequent short journeys
- Longer periods of engine idling, e.g. taxis
- Operation in areas with heavy dust pollution
- Frequent trailer operation
- Predominant Stop-and-go operation, e.g. in the city
- Operation predominantly during winter

This applies, in particular, to the following components (depending on equipment):

- Active combination filter
- Air filter
- Toothed belt
- Particle filter
- Engine oil

The specialist garage will be happy to advise you whether work may be necessary between the normal service intervals given the operating conditions of your vehicle.

#### **Service scopes**

The service scope includes all maintenance work necessary to keep your vehicle operational and road-worthy (depending on the operating conditions and vehicle equipment, e.g. engine, transmission or operating fluids). You can find out which activities are necessary for your vehicle at a qualified specialist workshop. Volkswagen recommends using the services of a Volkswagen partner. If necessary, enquire in the electronic repair and workshop information system erWin.

For example, the following can be tested:

- 12-volt vehicle battery (replace if necessary)
- Lighting
- Horn
- Headlight adjustment
- Resetting the service interval display
- Exhaust System
- Gearbox and axle drive
- V-ribbed belt
- Cooling system
- Engine and components in the engine compartment
- Engine oil level
- Axle joints and tie rods
- Tyres
- Brake system
- Joint boots
- Coupling rod and stabiliser bearing
- Breakdown set
- Steering
- Shock absorbers and coil springs
- Roof systems
- Windscreen
- Corrosion of the car body
- Windscreen wipers and washers
- Door arrester
- Underbody
- Water drains
- 1. Road test

#### **Maintenance work**

In addition to the inspection work, further maintenance work must be carried out on your vehicle depending on the operating conditions and vehicle equipment, e.g. engine, transmission or operating fluids. These are time-dependent and mileage-de-

pendent or only time-dependent or mileage-dependent.

Depending on the vehicle equipment, the following operating fluids and components can be changed, for example:

- Additive
- Active combination filter
- Brake fluid
- Fuel filter
- Gear oil or oil filter
- Air filter
- Engine oil or engine oil filter
- Oil in axle drive and differential
- Particle filter
- Timing belt and tensioner pulley
- Spark plugs

It is also possible to have maintenance work carried out outside of the displayed service events.

For technical reasons, e.g. constant further development of components, the scope of service may change. Your qualified specialist company is always up to date on changes.

Volkswagen recommends using the services of a Volkswagen partner.

## Service work, adjustments and technical changes

The instructions and guidelines from Volkswagen must be observed when carrying out any modifications, repairs or technical alterations to the vehicle.

Adhering to these instructions and guidelines helps ensure road safety and helps keep the vehicle in a good technical condition.

We recommend using only Volkswagen accessories and Volkswagen Original parts. Reliability, safety and suitability for your vehicle are guaranteed with these.

### Volkswagen Service partner

All Volkswagen service partners work according to the instructions and guidelines from Volkswagen. Service and repair work is therefore carried out on time and at the appropriate quality. Adhering to these instructions and guidelines helps ensure road safety and helps keep the vehicle in a good technical condition.

We therefore advise having all modifications, repairs and technical alterations to the vehicle carried out by a Volkswagen Service Partner.

### Volkswagen original parts

We recommend the use of Volkswagen Genuine Parts for your vehicle, as these parts are approved by Volkswagen. These parts comply wholly with Volkswagen regulations and are identical to the parts used in series production.

Volkswagen is able to warrant the safety, suitability, and long life of these products.

### Volkswagen original accessories

We recommend that you use Volkswagen Genuine Accessories in your vehicle. With these accessories, Volkswagen stands for safety, reliability and the suitability for your vehicle type.

### Spoiler

#### WARNING

Risk of an accident!

- Only use the original spoiler on the front bumper in combination with the original spoiler on the boot lid.
- The original spoiler on the front bumper cannot be left on its own without the spoiler on the luggage compartment lid or in combination with an unsuitable spoiler on the luggage compartment lid.
- We recommend that you consult the Volkswagen Service Partner for any repairs to or replacement, addition or removal of spoilers.

### Component protection

Some electronic vehicle components (such as the instrument cluster) are factory-equipped with component protection. This component protection ensures the functional limitation of these components in a non-legitimate installation in another vehicle (e.g. after a theft) or operation outside the vehicle.

## Interior

### What you should be mindful of

#### NOTICE

- Use cleaning agents intended for cleaning and care of the individual materials.
- Do not use aggressive cleaning agents or chemical solvents.

## Natural leather / Faux leather / Alcantara® / Suedia / material


### ! NOTICE

- Remove impurities as soon as possible.
- Do not use solvents, floor wax, shoe cream, stain remover or similar agents on Alcantara® and Suedia suede seat upholstery.
- Make sure that natural leather is not moistened when cleaning and that no water seeps into the seams.
- Do not clean the roof cladding with a brush.

### ! NOTICE

Risk of fading to the cover fabric!

- If necessary, do not leave the covers for long periods in the blazing sun.

-  — During use, the leather and Alcantara® - and Suedia and materials may show minor changes (e.g. folds or discolouration). This does not constitute a material defect.
- Some clothing fabrics, e.g. dark denim, sometimes do not have sufficient colour fastness. As a result, discolouration that is clearly visible on the seat upholstery can occur. This is not a defect in the fabric.
- Sharp-edged zippers, rivets, clamps and similar garments can damage the upholstery in the vehicle. Such damages cannot be subsequently recognised as a justified complaint.

## Plastic parts

### ! NOTICE

Risk of damaging the dash panel!

- Do not attach fragrances and air fresheners to the dash panel.

## Windows

### ! NOTICE

Risk of damage to the filaments or the glass antenna!

- Do not stick stickers on the heating filaments.
- Do not use sharp objects (such as pot scrapers, etc.) to clean the windows.

## Seat belts

### ! NOTICE

Risk of damage to the seat belts!

- Do not dry clean the seat belts.
- Allow cleaned belts to dry before rolling up. <

## Instructions for cleaning

### Natural leather / Faux leather / Alcantara® / Suedia / material

- Remove dust and dirt on the surface with a vacuum cleaner.
- Remove fresh impurities with water, slightly moistened cotton cloth or woollen cloth; if necessary, use a mild soap solution<sup>1)</sup> and wipe with a dry cloth.
- Remove stubborn stains with a suitable cleaning agent.
- For regular care of natural leather, use the equipment provided for this purpose. After each clean, use a care cream with light protection and impregnation effect.
- When looking after Alcantara®, Suedia and fabric surfaces, remove stubborn hair with a cleaning brush. Remove pills from materials with a brush.

## Plastic parts

- Remove impurities with water, slightly moistened cloth or sponge with a suitable cleaning agent if necessary.

## Windows

- Remove impurities with clean water and dry with a cloth provided for this purpose.

## Infotainment screen

- Remove any impurities on the screen using the cleaning agents provided.

### ! NOTICE

Danger of screen damage!

- When removing dirt, do not press on the screen.

## Seat belts

- Remove impurities with a soft cloth and mild soap solution<sup>1)</sup>. <

<sup>1)</sup> A mild soap solution consisting of 2 tablespoons of white neutral soap to 1 litre of lukewarm water.

## Exterior

### What you should be mindful of

#### WARNING

Risk of accident!

After washing the vehicle, the functionality of the brake system may be affected by moisture and, in winter, by ice.

- Dry and clean the brakes by braking several times.

#### NOTICE

- Bird droppings, insect residues, litter and sea salt residues, overflowed fuel etc. are to be removed as soon as possible.
- Do not use rough sponges, scourers or similar to remove dirt.
- Use cleaning agents intended for cleaning and care of the individual materials.
- Do not use aggressive cleaning agents or chemical solvents.
- Do not polish the vehicle in a dusty environment.

#### NOTICE

- Paint damage should be repaired as soon as possible.
- Do not treat painted parts with or hard waxes.
- Do not polish panels.
- We recommend treating door seals and window guides with the appropriate materials from Volkswagen original accessories. These ensure that the protective lacquer layer of the seals and window guides is not attacked.
- Do not use abrasive cleaners to clean the reversing camera.

#### Before driving through a car wash

- Observe the usual specifications of the car wash, e.g. close all windows, fold the mirrors, unscrew the antenna rod, etc.
- Move the windscreen wiper lever to position **OFF** to adjust.
- If there are special attachments on your vehicle, observe the instructions of the car wash operator.

#### After washing with a wax preservation

- Wipe off the windscreen wiper blades with a dry cloth.

#### Wash with a pressure washer

#### NOTICE

- Follow the operating instructions for the high-pressure cleaner, in particular the instructions relating to the pressure and the spray distance to the vehicle surface.
- Do not direct the water jet directly at the following vehicle parts:
  - Films
  - Lock cylinder
  - Columns on the vehicle
  - Camera lenses and sensors
  - Plastic, chromed and anodised parts

#### Remove snow and ice

#### NOTICE

- Remove snow and ice with a plastic scraper or a suitable deicing agent.
- Clean the cameras with a hand brush.
- Only move the scraper in one direction.
- Do not use scratchers or other sharp objects for foils.
- Do not remove snow and ice with hot or warm water.
- Do not remove snow and ice from surfaces with coarse dirt.

## Instructions for cleaning

#### Handwash

- Wash the vehicle from top to bottom with a soft sponge or wash glove and plenty of water, if necessary with additional suitable cleaning agents.
- Use a mild soap solution for foils and headlights<sup>1)</sup>.
- Use a glass cleaner for the windscreen wiper blades.
- Wash the cameras with clean water and dry with a suitable clean wipe.

<sup>1)</sup> A mild soap solution consisting of 2 tablespoons of white neutral soap to 1 litre of lukewarm water.

## ! NOTICE

- Wash out the sponge or wash mitt regularly.
- Use a different sponge for wheels, sills and the lower part of the vehicle than that used for the other vehicle parts.
- Do not wash the vehicle in the blazing sun.
- Do not dry the headlights or use sharp objects.
- Do not put pressure on the bodywork when washing.
- The temperature of the washing water may be a max. 60 °C.

### After hand washing

- Rinse the vehicle and wipe it with a suitable clean cloth.

### Vehicle paint

- Preserve the varnish at least twice a year with hard wax.
- Use a polish for matt lacquers.

### Films

Films will age and become brittle – this is entirely normal: this is not an error.

The following factors have a negative effect on the life or colour fastness of the films:

- Sun rays
- moisture
- Air pollution
- Stones, e.g. due to the rebound of the cargo during transport on the roof rack

### Protection of hollow spaces

Corrosion-prone cavities of the vehicle are permanently protected by preservative wax at the factory.

- Remove spilled wax with a plastic scraper, clean stains with mineral spirits.

### Underseal

The underside is permanently protected by the factory against chemical and mechanical influences.

- Have the protective coating checked by a specialist garage before starting and at the end of the cold season.

### Wheels

- After washing, preserve the wheels with suitable means.

## ! WARNING

Risk of an accident!

- Severe dirt on the wheels can result in the wheels unbalancing.

### Car jack

- If necessary, treat moving parts with suitable grease.

# Technical data and specifications

## Requirements for the technical data

The exhaust emission standard, fuel consumption data and other information about your vehicle are listed in the technical vehicle documentation.

The information listed was determined in accordance with rules and under conditions that are stipulated by legal or technical regulations.

These and other details about your vehicle can be obtained from a Volkswagen partner.

The information in the technical vehicle documentation takes precedence over the information given in the operating instructions. These specifications and values apply to your vehicle in its condition and configuration at the time of delivery from the manufacturer. Retrofitting an accessory can have a negative impact on this information and values, in particular the values regarding fuel consumption and carbon dioxide (CO<sub>2</sub>), which are specified in the vehicle documentation.

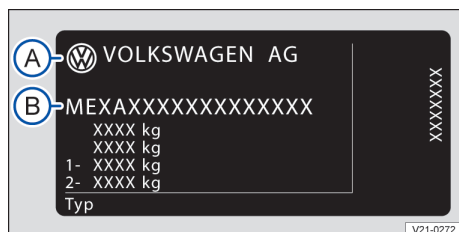
The performance values listed were determined without performance-reducing equipment, e.g. air conditioning system.

## Vehicle identification data

### Vehicle identification number (VIN)

The vehicle identification number is found at the following locations:

- on right in engine compartment
- On a plate under the windscreen in the lower left corner
- On the type plate at the bottom of the right middle body pillar of the vehicle



Type plate

- A Vehicle manufacturers
- B Vehicle identification number (VIN)

### VIN display

The display of the VIN takes place in the infotainment in the following menu item:

Applies to 10<sup>th</sup> Infotainment: > Car > Service Settings

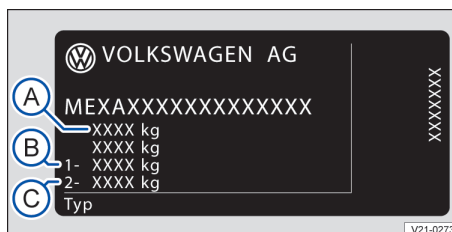
### Engine number

The engine number is embossed on the engine block.

## Maximum permissible weights

The maximum permissible weights are listed on the nameplate.

The type plate is located at the bottom of the right middle body pillar of the vehicle.



- A Maximum permissible gross weight
- B Maximum permissible front axle load
- C Maximum permissible rear axle load

### Payloads

It is possible to calculate the approximate maximum payload from the difference between the permissible total weight and the operating weight.

The payload consists of the following components:

- The weight of the passenger
- The weight of all luggage and other loads
- The weight of the roof, including the roof rack system
- The weight of the equipment that is excluded from the operating weight

### WARNING

Risk of accident and danger of vehicle damage!

- Do not exceed the specified values for the maximum permissible weights.

## Operating weight

### Information about the operating weight

The specification corresponds to the lowest possible operating weight without additional weight-increas-

ing equipment. This includes 75 kg driver's weight, the weight of the operating fluids and the on-board tool kit and a fuel tank filled to min. 90%. <

### Operating weight

Engine type	Gearbox	Operating weight (kg)
1.0 l/85 kW TSI	Manual gearbox	1268/1263 <sup>a)</sup>
	Automatic gearbox	1319/1298 <sup>a)</sup>
1.5 l/110 kW TSI	Manual gearbox	1347
	DSG <sup>b)</sup>	1383
1.6 l/81 kW MPI	Manual gearbox	1256
	Automatic gearbox	1306

a) Applies to cars with the EU4 emission standard.

b) Automatic dual-clutch transmission.



Ask for the exact vehicle weight in a specialist garage. <

## Vehicle dimensions

### Dimensions

Specification	Value (in mm)
Vehicle height	1612
Vehicle width with folded-in mirrors	1760
Vehicle width with folded-out mirrors	1975
Ground clearance of the vehicle	188
Vehicle length	4221 <

## Accident data memory (Event Data Recorder)

The vehicle is equipped with an accident data memory, hereinafter called as "EDR". The purpose of the EDR lies in the data recording during a traffic accident or another extraordinary traffic situation, hereinafter called as "accident".

Data is only recorded in the event of an accident in which the restraint systems are triggered.

The EDR records the accident in a short time (approximately 10 s), by showing the following information, for example:

- The function of certain systems in the vehicle.
- The seat belt status of the driver and front passenger.
- The actuation of the brake and accelerator pedals.
- The speed of the vehicle at the time of the accident.

The recorded data support the analysis of how the vehicle systems behaved shortly before, during and

after the accident. This enables them to clarify the circumstances of the accident.

The data relating to assist systems in the vehicle is also recorded. Whether for instance the affected systems were switched on or off at the corresponding time, whether they were only partially available or were inactive. There is also the possibility of tracking whether these vehicle functions controlled, accelerated or decelerated the vehicle during the accident. Depending on the equipment, these functions are, e.g.:

- Adaptive Cruise Control (ACC)
- Lane Assist (Lane Assist)
- Park steering assistant
- Emergency braking function (Front Assist)

Under normal driving conditions, data is not recorded. There is no audio or video recording from the vehicle interior or surroundings. Personal data such as name, gender, age or place where the accident occurred is not stored in the EDR. However, third parties such as law enforcement authorities may use certain resources to connect EDR content to other data sources, and therefore deduce the identification of some of the people involved in the accident when investigating the causes of the accident.

For reading the EDR-Data, special equipment is required and the ignition switched on.

Volkswagen will not read or otherwise process any accident data from the EDR without the approval of the vehicle owner or other person authorised for use of the vehicle. Exceptions are specified in the contractual arrangements, or these are subject to generally binding regulations.

## Personal data

### Data memory and services

Applicable in countries in the EU, where General Data Protection Regulation of the European Union is effective.

### Data processing in the vehicle

Your vehicle is equipped with electronic control units. Control units process data that is received from vehicle sensors for instance, that is generated by these units or exchanged from other units. Some of the control units are necessary for the secure functioning of your vehicle, some support you while driving (driver assistance system), and others facilitate comfort or Infotainment functions.

### Personal reference

Every vehicle is marked with a distinct Vehicle Identification Number (VIN). This Vehicle Identification Number can be traced to the current and previous owner of the vehicle, for instance, through information from the Federal Motor Transport Authority in Germany. There are also other possibilities to trace the owner or the driver from data collected from the vehicle, for instance, using the license number.

Therefore, data generated from or processed in control units could be of personal nature or could be treated as personal data under certain conditions. Based on what kind of vehicle data is available, it may be possible to trace your driving behaviour, your location or your driving route or your usage.

### Your rights with respect to data protection

As per the applicable data protection act, you have specific rights vis-à-vis Volkswagen, when it comes to processing of your personal data.

Under this, you are entitled to gratuitous and comprehensive right to information vis-à-vis Volkswagen and third parties, e.g. Hired breakdown service or workshops, online service providers, if these have stored your personal data. In this case, you may request information about the purpose of saving your personal data and the source of these data. Your right to information also includes communication of data to other bodies.

More information on your statutory rights, e.g. your right to delete or correct data, can be found in the corresponding applicable data protection instructions on the webpage of Volkswagen, including contact data and reference of the data protection officer.

Data, that are stored only locally in the vehicle, can be exported with the help of expert support, for instance in a specialist company, by paying a charge if need be.

### Statutory requirements for publishing data

As far as there are legal requirements, Volkswagen is obligated, in principle, to give out stored data in specific cases such as investigation of an offence when requested by government bodies to the extent required from Volkswagen.

Government bodies, are also authorized to export data from the vehicles on their own within the scope of the applicable right in a particular case. For instance, information may be exported from the air-bag control unit in case of an accident, which could be useful for the investigation.

## Operating data in the vehicle

Data on operation of the vehicle is processed by control units.

These include for instance:

- Vehicle status information
  - e.g. speed, movement delay, lateral acceleration, number of wheel revolutions, display of fastened seat belts
- Ambient conditions
  - e.g. temperature, rain/light sensor, distance control sensors

In principle, this data is volatile and is not saved for the entire period of the operating time and only processed in the vehicle. Control units mostly have data memory. It is used to document information on vehicle status, component load, maintenance requirements and technical events and error temporarily or for a longer period.

Following is saved based on technical configuration:

- Operating conditions of system components
  - e.g. Filling levels, tyre pressure, status of the 12-volt vehicle battery
- Malfunctions and defects in important system components
  - e.g. light, brakes
- Reactions of the systems in special driving situations
  - e.g. Airbag deployment, use of stability control systems
- Information on events causing damage to the vehicle

In special cases, e.g. when the vehicle has detected malfunction, it could be necessary to save data that is volatile in the first place.

When servicing, e.g. repair work or maintenance work has to be carried out, if required, saved operating data can be exported and used by means of the vehicle identification number. An employee of the service centre, e.g. specialist garage, or third parties, such as breakdown service, could export data from the vehicle. The same applies to warranty claims and quality assurance measures.

The data is exported using the OBD-connection (“On-Board-Diagnose”) in the vehicle as per legal requirements. The exported operating data documents technical states of the vehicle or individual components. This data helps with error diagnosis, complying with the warranty obligations and helps with quality improvement. This data, especially information about component load, technical events, faulty operation and other errors, are communicated along

with the vehicle identification number to Volkswagen, if required. Apart from that the product liability is subject to the manufacturer. Also here, Volkswagen uses operational data from vehicles, for product recalls for instance. This data can also be used to investigate warranty and guarantee claims filed by the customer.

Error memory in the vehicle can be reset during repair or service work or by a service company as per your wish.

## Reprogramming control units

In principle, all data for controlling components is stored in control units. Some of the convenience functions such as convenience turn signal, single door opening and displays can be reprogrammed using special workshop tools. When the convenience functions are reprogrammed, the relevant details and descriptions in this owner’s manual do not correspond to the original functions. Ask a qualified specialist company to enter the reprogramming in the digital service plan.

A qualified specialist company has information on possible reprogramming.

Volkswagen recommends engaging a Volkswagen partner.

## Infotainment system

Within the scope of the selected configuration, you can enter data in the Infotainment system on your own.

Based on the corresponding configuration, these include:

- Media data for music, films or photos
- Address book data to be used for a hands-free system or a navigation system
- Entered navigation destinations
- Data on the utilization of online services

This data can be stored in the vehicle locally or it is available on a device that you have connected to the vehicle, e.g. mobile phone, USB-stick or MP3 player. As long as this data is stored in the vehicle, you can delete it any time.

Transferring this data to a third party is completely up to you, especially when it comes to using online services based on the settings made by you.

## Use of mobile telephone

If the configuration of your vehicle allows it, you can connect your mobile phone or another mobile end-device with the vehicle, so that you can operate it using the control elements integrated in the vehicle, if the configuration permits. The screen and audio of the mobile telephone can be projected to the Info-

tainment system. At the same time, certain information is also transmitted to your mobile device. This includes – based on the type of integration – position data and other general vehicle information. To use this, find out more about the display of applications on the Infotainment system.

This will help use selected mobile Apps, e.g. navigation or music. There is no further interaction between the mobile phone and the vehicle, especially in terms of actively accessing vehicle data. The type of further data processing is determined by the provider of the corresponding App being used. If and which settings can be made by you, depends on the corresponding App and the operating system of your mobile telephone.

### Online Services

If your vehicle has a wireless network connection, this makes it possible to exchange data between your vehicle and other systems. The wireless network connection is established using an internal vehicle transmission and reception unit or through the mobile devices carried by you in the vehicle, e.g. mobile phones. Online functions can be accessed using this wireless network connection. These include online services and applications (Apps), which have been provided to you by Volkswagen or other providers.

### Manufacturer-specific services

In case of online services of Volkswagen, the respective functions are described at the suitable place, e.g. in a separate service description or on a webpage by Volkswagen and the corresponding data protection related information is also given. Personal data could be used for carrying out online services. The data transfer for this purpose is done through a secured connection, e.g. Using the IT systems or the manufacturer developed for this. Data collection beyond the scope of provision of these services, processing or use of personal data is only permitted with a legal permission, a contractual agreement or consent.

You can activate or deactivate partially chargeable services and functions, and in few cases also the entire data connection of the vehicle. Functions and services e.g. emergency systems required by the law are excluded.

### Third party services

If there is a possibility to use online-services from providers other than the manufacturer, these become the sole responsibility of of the respective provider also in terms of data protection and terms of use. Volkswagen shall have no control over the information exchanged using these services.

Therefore, with respect to the services provided by third parties, it is recommended to learn from the respective third party about the type, scope and purpose of collection and use of personal data. <

## Radio systems – declaration of conformity

### Simple declaration of conformity

Your vehicle has various radio systems. The manufacturers of these radio systems declare that these radio systems comply with the requirements of Directive 2014/53/EU, as far as legally necessary. Full text of EU-declaration of conformity is available on the following webpage: [www.volkswagen.com/generalinfo](http://www.volkswagen.com/generalinfo).

*Ukraine* Your vehicle has various radio systems. The manufacturers of these radio systems declare that these radio systems comply with the requirements of Directive TR-355, as far as legally necessary. Full text of declaration of conformity is available on the following webpage: [www.volkswagen.com/generalinfo](http://www.volkswagen.com/generalinfo).

### Manufacturer address

The manufacturer address of components, on which a sticker cannot be pasted due to their size of type, are listed here as far as necessary legally.

### Door handle with NFC technology

HELLA GmbH & Co. KGaA

Rixbecker Straße 75

59552 Lippstadt

GERMANY

WITTE VELBERT GmbH & Co. KG

Höferstraße 3-15

42551 Velbert

GERMANY

### Radio remote control (auxiliary heating), auxiliary heating (transmission and reception units)

Digades GmbH

Äußere Weberstraße 20

02763 Zittau

GERMANY

Webasto Thermo & Comfort SE

Friedrichshafener Straße 9

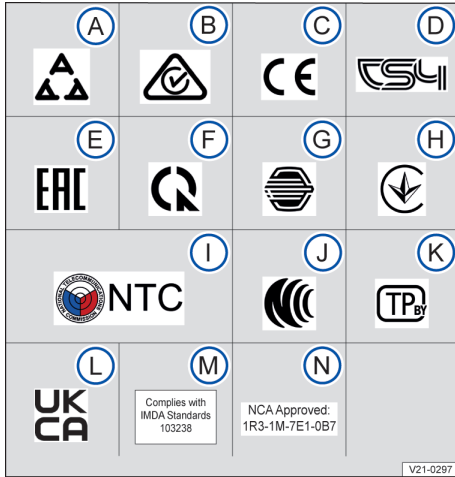
82205 Gilching

GERMANY

## Tyre pressure sensors

HUF Baolong Electronics Bretten GmbH  
 Gewerbestraße 40  
 75015 Bretten  
 GERMANY

### Examples of labelling of radio systems



- A** Serbia
- B** Australia and New Zealand
- C** Europe (countries that approve radio equipment as per EU guidelines)
- D** Armenia
- E** Russia
- F** Vietnam
- G** Mongolia
- H** Ukraine
- I** Philippines
- J** Taiwan
- K** Belarus
- L** Great Britain
- M** Singapore
- N** Ghana

The respective manufacturer declares herewith that the radio systems described below comply with the fundamental requirements and other relevant regulations and laws at the time of production of the vehicle.

The radio systems described below are not available for all markets and all vehicles.

- Connection with the exterior antenna, antenna, aerial booster, Bluetooth®, radio remote control (auxiliary heating), remote key (vehicle), garage door opener, driver information system, Infotainment system, Keyless Access, instrument cluster, electronic immobilizer, radar sensors for assistance systems, tyre pressure sensors, auxiliary heating (Transmission and reception unit), Control units with in-built eSIM-card, telephone interface, Volkswagen Car-Net control unit, WLAN-hotspot, central control unit.

### Approval numbers

*Egypt:* TAC.07021815923.WIR,  
 TAC.24061918671.WIR, TAC.24061918672.WIR

*Algeria:* 31.AF/528/DT/DG/ARPT/18

*Argentina:* C-13277, C-13393, C-13823, C-14387, C-15807, C-16345, C-17908, C-18053, C-20288, C-20323, C-21797, C-22036, C-22292, C-22394, C-23301, C-24233, C-24447, C-25101, C-25102, H-15700, H-16681, H-17001, H-17562, H-17563, H-17567, H-17568, H-20369, H-20370, H-20497, H-20731, H-20732, H-20733, H-21049, H-21050, H-21796, H-21901, H-21902, H-21961, H-21962, H-22190, H-22191, H-22192, H-22240, H-22301, H-22302, H-22362, H-22363, H-22364, H-22377, H-22378, H-22379, H-22380, H-22381, H-22382, H-22383, H-22524, H-22793, H-22794, H-22855, H-22856, H-22961, H-23129, H-23480, H-23481, H-24442, H-24559, H-24598, H-24931

*Australia:* ACN/ARBN 004 528 778 / 58004528778, ABN 81 145 810 206, N11042, RCMA020050903, 2150-01, 2152-01

*Bahrain:* Ref\_3002, Ref\_3003, DLM\_1405, DLM\_1416, Ref\_3489

*Benin:* AGREE PAR L'ARCEP BENIN: Numéro d'agrément, Date d'agrément 016ARCEPSEDRAJRC-GU2021\_2021\_02\_04, 069ARCEPSEDRAJRC-GU2019\_2019\_04\_16, 115ARCEPSEDRAJRC-GU2019\_2019\_07\_03, 123ARCEPSEDRAJRC-GU2018\_2018\_06\_27, 124ARCEPSEDRAJRC-GU2018\_2018\_06\_27, 124ARCEPSEDRAJRC-GU2019\_2019\_07\_12, 173ARCEPSEDRAJRC-GU2018\_2018\_09\_12

*Botswana:* BOCRA/TA/REGISTERED No: 3372, 2018/2026, 2018/3012, 2018/3941, 2018/3991, 2018/3992, 2018/4129, 2018/4130, 2018/4131, 2018/4132, 2018/4133, 2018/4134, 2018/4135, 2018/4136, 2018/4193, 2018/4194, 2018/4195, 2018/4196, 2019/2174, 2019/4311, 2019/4701, 2019/4997, 2019/4998, 2019/5045, 2019/5046, 2020/3991, 2020/3992, 2020/5158, 2020/5159, 2020/5191, 2020/5470

*Brazil:* 05674-15-06830, 05674-16-06830, 07084-18-03745, 0263-16-9946, 0456-15-9946,

0716-15-3745, 0850-13-3745, 0918-14-53640939-14-2856, 0940-14-2856, 1140-12-2856, 1140-14-2856, 1497-14-9946, 1498-14-9946, 1690-15-5364, 1711-12-5364, 2220-14-3745, 2230-14-3745, 2294-15-3616, 3002-09-3745, 3080-14-6828, 3557-15-5364, 4057-14-6068. Este equipamento opera em caráter secundário, isto é, não tem direito à proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.00231-20-09215, 00720-19-05364, 00939-19-06673, 01812-19-05364, 01813-19-05364, 01814-19-05364, 01834-18-02856, 02018-18-04557, 02393-19-05364, 02450-17-02010, 02452-17-02010, 02992-14-06673, 03184-18-05364, 03323-18-02930, 03563-17-05364, 03595-17-06828, 03604-16-05364, 03764-17-05386, 03833-18-06353, 03834-18-06353, 04057-14-06068, 04282-19-01925, 04383-18-06673, 04708-15-05364, 04998-19-02405, 04999-19-02405, 05031-16-06324, 05273-18-02496, 05292-18-06353, 05293-18-06353, 05296-18-06353, 05297-18-06353, 05505-18-06353, 05506-18-06353, 05507-18-06353, 05508-18-06353, 05509-18-06353, 05511-18-06353, 05512-18-06353, 05531-16-02149, 05674-16-06830, 05676-19-01925, 06215-16-03430, 06763-18-06353, 06950-18-10457, 06962-18-06353, 0716-15-3745, 07084-18-03745, 07183-18-06353, 07184-18-06353, 07185-18-06353, 07186-18-06353, 07189-18-06353, 07188-18-06353, 07189-18-06353, 07191-18-06353, 07830-17-08001, 08057-19-05179, 09275-19-06353, 10313-20-06353, 12001-20-10944, 13806-20-09215. Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados. Para maiores informações, consulte o site da ANATEL - [www.anatel.gov.br](http://www.anatel.gov.br).

**Brunei:** AA-000081, DTA-001794, DTA-001795, DTA-001977, DTA-001978, DTA-001983, DTA-001985, DTA-001986, DTA-002302, DTA-002306, DTA-002307, DTA-004928, DTA-004929, DTA-005273, DTA-005532 DRQ-D-MAJU-02-2011-111083; DTA-001793, DTA-001981, DTA-001982, DTA-002433, DTA-003220, DTA-005975 LPD-37256

**Chile:** 3458/DO N°45141/f26, 12190/DO N° 48994/F26 58798, 58799

**Dominican Republic:** DE-0000320-Cc-17445, DE-0001203-19, DE-0001204-19, 183507

Europe and countries, that approve radio systems in accordance with the European regulations: See EU-declaration of conformity under the address [www.volkswagen.com/generalinfo](http://www.volkswagen.com/generalinfo).

**Ghana:** NCA APPROVED: BR3-1M-GE2-... X72, X69, 087, 088, 089, 09E, 0AF, 0BA, 0BB, 0BC, 0BO, 0B3, 0B4, 0B7, 0D2, 0BA, 0BC, 0EC, 0ED, 0EE, 10A, 10B, 130. NCA APPROVED: 1R3-1M-7E1-0B7, 1R3-1M-7E1-160, 2R9-1H-7E0-XAC, 2R9-1H-7E0-X71, 2R9-1H-7E0-ODA, 3R8-8M-7DF-2AA, 6X6-4H-7E0-OF3, 7E5-7M-XOB-RDR. BRE-1M-GE2-15A, EX6-6M-GE2-17B, SRO-1M-7E4-2A9, ZROM8- 7E3-X43, ZRO-M8-7E3-X90, ZRO-M8-7E3-X92, ZRO-M8-7E3- X96, ZRO-M8-7E3-11B, ZRO-M8-7E3-20B, ZRO-M8-7E3-229, ZROM8- 7E3-27B, ZRO-1H-7E3-14E

**Hong Kong:** US0031800001, HK0011902060, HK0011902061, HK0022000048

**India:** ETA-920/2016/ERLO, ETA-1609/17-RLO(NE), ETA-SD-20190500531, ETA-SD-20190500547, ETA-SD-20190702496, ETASD- 20190702597, ETA-SD-20190702602, ETA-SD-20200503318. NR-ETA/ 1215, NR-ETA/2015, NR-ETA/7218-RLO(NR), NR-ETA/7219- RLO(NR), NR-ETA/7220-RLO(NR)

**Indonesia:** The certificates are available on the following internet address [www.volkswagen.com/generalinfo](http://www.volkswagen.com/generalinfo).

Dilarang melakukan perubahan spesifikasi yang dapat menimbulkan gangguan fisik dan/atau elektromagnetik terhadap lingkungan sekitarnya.

57027/SDPPI/2018, PLG ID: 7696 57482/SDPPI/2018, PLG ID: 2208 61642/SDPPI/2019, PLG ID: 4334 61855/SDPPI/2019, PLG ID: 4334 61981/SDPPI/2019, PLG ID: 4334 62404/SDPPI/2019, PLG ID: 4334 64520/SDPPI/2019, PLG ID: 4334 67149/SDPPI/2020, PLG ID: 4334 72586/SDPPI/2021, PLG ID: 4334 72663/SDPPI/2021, PLG ID: 4334 73094/SDPPI/2021, PLG ID: 4334 32143/SDPPI/2013, PLG ID:3073, 32144/SDPPI/2013, PLG ID:3073, 32221/SDPPI/2013, PLG ID:3073, 33651/SDPPI/2017, PLG ID: 2181, 33652/SDPPI/2017, PLG ID: 2181, 34468/SDPPI/2017; PLG ID: 2879, 34539/SDPPI/2017, PLG ID: 4211, 34691/SDPPI/2014, PLG ID: 4604, 38132/SDPPI/2017, PLG ID: 2130, 38296/SDPPI/2017, PLG ID: 4976, 44153/SDPPI/2016, PLG ID: 4211, 47817/SDPPI/2016, PLG ID: 6094, 50459/SDPPI/2017, PLG ID: 6051, 53856/SDPPI/2017, PLG ID: 4211, 55438/SDPPI/2018, PLG ID: 6051, 55776/SDPPI/2018, PLG ID: 7205, 56625/SDPPI/2018, PLG ID: 7708, 57406/SDPPI/2018, PLG ID: 7708, 57647/SDPPI/2018, PLG ID: 7708, 57687/SDPPI/2018, PLG ID: 7708, 58206/SDPPI/2018, PLG ID: 5834, 62361/SDPPI/2019, PLG ID: 8837, 67688/SDPPI/2020, PLG

ID: 3813 57059/SDPPI/2018, PLG ID: 7696 PLG ID: 4334: 58849/SDPPI/2018, 60924/SDPPI/2019, 62637/SDPPI/2019, 62638/SDPPI/2019, 62825/SDPPI/2019, 62826/SDPPI/2019, 62827/SDPPI/2019, 62828/SDPPI/2019, 63076/SDPPI/2019, 63077/SDPPI/2019, 63078/SDPPI/2019, 63079/SDPPI/2019, 63080/SDPPI/2019, 63081/SDPPI/2019, 63082/SDPPI/2019, 63128/SDPPI/2019, 63129/SDPPI/2019, 63130/SDPPI/2019, 63131/SDPPI/2019, 63132/SDPPI/2019, 63133/SDPPI/2019, 63134/SDPPI/2019, 63135/SDPPI/2019, 63136/SDPPI/2019, 63137/SDPPI/2019, 63138/SDPPI/2019, 63139/SDPPI/2019, 63140/SDPPI/2019, 63147/SDPPI/2019, 63160/SDPPI/2019, 63161/SDPPI/2019, 63162/SDPPI/2019, 63577/SDPPI/2019, 63578/SDPPI/2019, 63579/SDPPI/2019, 63580/SDPPI/2019, 63581/SDPPI/2019, 63582/SDPPI/2019, 63583/SDPPI/2019, 64639/SDPPI/2019, 64640/SDPPI/2019, 66006/SDPPI/2020, 66074/SDPPI/2020, 67154/SDPPI/2020, 67359/SDPPI/2020, 67495/SDPPI/2020, 67512/SDPPI/2020, 71563/SDPPI/2020, 72556/SDPPI/2021, 72557/SDPPI/2021, 62443/SDPPI/2019

*Israel:* 51-41889, 51-42830, 51-42841, 51-43949, 51-46980, 51-54730, 51-55347, 51-63653, 51-69416, 51-69417, 55-02626, 63-63304, 63-66687

*Jordan:* TRC/LPD/... 2010/91, 2014/9, 2014/241, 2014/248, 2014/258, 2014/274, 2015/387, 2016/252, 2016/538, 2016/584, 2016/591, 2017/63, 2017/254, 2018/1, 2018/162, 2018/381, 2019/152, 2019/153, 2019/155, 2019/233, 2019/234. TRC/31/7615/2020, TRC/SS/2014/127, TRC/SS/2016/476, TRC/SS/2019/212 TRC No.: T/4/11/11/... 3680, 3681, 4387, 4555, 5621, 5649, 5653, 5896, 5898, 9851

*Colombia:* 2018300044, 2019802791, 2019802792

*Kuwait:* Ref 2410, Ref 3399, Ref 3421, Ref 3437

*Lebanon:* 2665/E&M/2018, 11372, 04/12-1234

*Malaysia:* CIDF15000490, CIDF15000578, CIDF17000143, MRR14F, ARS4-B, MIB3 OI RAA/44A/0219/S(19-0487), RAAU/05C/0415/S(14-3022), RAAU/33C/1015/S(15-0535), RAAU/35C/1115/S(15-0536), RAAU/57A/0111/S(10-2112), RAA/84A/0618/S(18-2241), RAA/85A/0618/S(18-2242), RAA/86A/0618/S(18-2378), RAA/87A/0718/S(18-2596), RAA/89A/0718/S(18-3107), RAA/92A/1218/S(18-4731), RALM/69A/1018/S(18-3829), RDDC/72A/0518/S(18-1697), RDDK/22A/1016/S(16-3306), RDDK/72A/0518/S(18-1697) RFCL/09A/0218/S(18-0609), RFCL/13A/0618/S(18-2379), RFCL/14A/0618/S(18-2543), RFCL/15A/0718/S(18-2544), RFCL/18A/0718/S(18-2529), RFCL/19A/0718/S(18-2545), RFCL/20A/0718/S(18-2718), RFCL/21A/

0718/S(18-2717), RCFL/22A/0818/S(18-3109), RFCL/23A/0818/S(18-3153), RCFL/24A/0818/S(18-3152), RFCL/26A/0918/S(18-3810), RFCL/27A/0918/S(18-3812), RFCL/28A/1018/S(18-3977), RFCL/29A/1018/S(18-4127), RFCL/30A/1018/S(18-4129), RFCL/31A/1018/S(18-3976), RFCL/33A/0619/S(19-2422), RFCL/35A/0719/S(19-2874), RFCL/34A/0619/S(19-2421), RFCL/36A/0719/S(19-2875), RFCL/41A/0220/S(20-0390), RFCL/42A/0220/S(20-0391), RFCL/44A/0320/S(20-1385)

*Morocco:* AGREE PAR L'ANRT MAROC : Numéro d'agrément, Date d'agrément MR 5835 ANRT 2010, MR 7906 ANRT 2013, 06/03/2013, MR 9102 ANRT 2014, MR 9107 ANRT 2014, 18/03/2014MR 9778 ANRT 2014, 11/11/2014, MR 9918 ANRT 2014, 22/12/2014, MR 11030 ANRT 2015, MR 12089 ANRT 2016, 15/06/2016, MR 12123 ANRT 2016, 22/06/2016, MR 12623 ANRT 2016, 11/10/2016, MR 12901 ANRT 2016, 30/11/2016, MR 13255 ANRT 2017, 09/02/2017, MR 13576 ANRT 2017, MR 13900 ANRT 2017, 04/05/2017, MR 14830 ANRT 2017, 2017/09/28, MR 15669 ANRT 2018, 31/01/2018, MR 15674 ANRT 2018, 31/01/2018, MR 15675 ANRT 2018, 31/01/2018, MR 16263 ANRT 2018, 06/04/2018, MR 16606 ANRT 2018, 17.05.2018, MR 16657 ANRT 2018, 23.05.2018, MR 16726 ANRT 2018, 30.05.2018, MR 16794 ANRT 2018, 05.06.2018, MR 16860 ANRT 2018, 18.06.2018, MR 16861 ANRT 2018, 18.06.2018, MR 16905 ANRT 2018, 21.06.2018, MR 16906 ANRT 2018, 21.06.2018, MR 16907 ANRT 2018, 21.06.2018, MR 16908 ANRT 2018, 21.06.2018, MR 17015 ANRT 2018, 03.07.2018, MR 17016 ANRT 2018, 03.07.2018, MR 17079 ANRT 2018, 11.07.2018, MR 17080 ANRT 2018, 11.07.2018, MR 17201 ANRT 2018, 06.08.2018, MR 17202 ANRT 2018, 06.08.2018, MR 17203 ANRT 2018, 06.08.2018, MR 17204 ANRT 2018, 06.08.2018, MR 17505 ANRT 2018, 2018/09/14, MR 17528 ANRT 2018, 19/09/2018, MR 17576 ANRT 2018, 26/09/2018, MR 17678 ANRT 2018, 11.10.2018, MR 17679 ANRT 2018, 11.10.2018, MR 18103 ANRT 2018, 30.11.2018, MR 18928 ANRT, 2019\_02\_25 MR 19106 ANRT 2019, 14.03.2019, MR 19108 ANRT 2019, 14.03.2019, MR 19315 ANRT 2019, 04.04.2019, MR 19338 ANRT 2019, 09.04.2019, MR 19339 ANRT 2019, 09.04.2019, MR 19767 ANRT 2019, 15.05.2019, MR 19768 ANRT 2019, 15.05.2019, MR 19769 ANRT 2019, 15.05.2019, MR 20859 ANRT 2019, 11.09.2019, MR 21473 ANRT 2019, 28.11.2019, MR 21807 ANRT 2019, 23.12.2019, MR 23231 ANRT 2020, 26.05.2020

*Mauritius:* TA/2018/0084, TA/2019/0509, TA/2019/0510

*Mexico:* IFT/223/UCS/DG-AUSE/0311/2018, IFT-008-2015 RCPAPR318-2005, RCPBOFR18-1885, RCPBOLR09-0828, RCPBOLR16-0518,

RCPBOMR12-1538, RCPBOMR14-0766, RCPBOMR14-0922, RCPCOAR18-1800, RCPHEBS14-0180, RCPHEBC18-2099, RCPHEFS19-1702, RCPHEFS20-1469, RCPHERS19-1678, RCPPLGLG16-0952, RCPLGMI19-1163, RCPVIVW20-0478, RCPVOHT13-1485, RCPVOMI15-0115, RCPVWL414-0775-A1, RCPVWL617-0023, RCPVWMM17-1053, RLVBHST19-1995, RLVCO1820-0821, RLVCOAR15-0008, RLVCOBC16-1823, RLVDER316-1666, RLVDER316-2005, RLVHEO119-0720, RLVHEBC15-0293, RLVHEFS18-1288, RLVHEFS18-1565, RLVHEFS19-1298, RLVHEFS20-0533, RLVHEFS20-1335, RLVHEFS20-1336, RLVHEFS20-1420, RLVHERS17-0286, RLVHMABN18-1512, RLVHMABN18-1512-A1, RLVVIFP20-1412, RLVVI-KO18-0155, RLVVIME19-1022, RLVVIME19-1023, RLVVWFS17-2122, RLVVWFS17-2122-A1, RLVVW1718-1092, RLVVW1718-1169, RLVVW1718-1170, RLVVW1718-1171, RLVVW1718-1314, RLVVW1718-1315, RLVVW1718-1316, RLVVW1718-1317, RLVVW1718-1507, RLVVW1718-1508, RLVVW1718-1509, RLVVW1718-1517, RLVVW1718-1518, RLVVW1718-1519, RLVVW1718-1567, RLVVW1718-1568, RLVVW1718-1789, RLVVW1718-1790, RLVVW1718-1928, RLVVW1718-1929, RLVVW1719-1795, RLVVW1818-1248, RLVVW1818-1249, RLVVW1818-1258, RLVVW1819-0009, RLVVW1819-0023, RTIVW-CO19-1185, RTILGTL19-0483

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

*Moldova:* 24, 024, 1014, 1024, 8526, MD OC TIP 024 A674-19, MD OC TIP 024 A675-19

*Mozambique:* 450/DECH/DRI/INCM/2020

*New Zealand:* R-NZ ABN 81 145 810 206, 2151-01, 2153-01

*Nigeria:* Connection and use of this communications equipment is permitted by the Nigerian Communications Commission. NCC/TSNi/WN/TA/CERT/: 3137/2019, 3138/2019

*Oman:* TRA/TA: R/1630/13, R/1697/14, R/1733/14\_D080134, R/1743/14\_D090016, R/1995/14, R/2210/14\_D080134, R/2289/14\_D080134, R/2609/15\_D100428, R/2903/15\_D080134, R/3315/16\_DA80134, R/3331/16\_D080134, R/3370/16, R/

3621/16\_D080134, R/3701/16\_D080134, R/3848/17\_D080134, R/3957/17\_D080134, R/5130/18\_23/01/2018, R/5442/18\_D100428, R/5443/18\_D100428, R/5617/18\_D100428, R/6132/18\_D172249, R/6696/18, R/7145/19\_D172338, R/7481/19\_D172338, R/7604/19\_D100428, R/7704/19, R/7752/19 R/8052/19\_D090024, R/8056/19\_D090024, R/8649/19\_D090024, R/8749/19\_D172338, R/9347/20\_D172338, R/9675/20\_D192564, R/9676/20\_D192564. D100428: R/5725/18, R/5772/18, R/5774/18, R/5819/18, R/5820/18, R/5884/18, R/5886/18, R/5887/18, R/6021/18, R/6022/18, R/6023/18, R/6024/18, R/6166/18, R/6366/18, R/6372/18, R/6535/18, R/6616/18, R/6695/18, R/7244/19, R/7383/19, R/7384/19, R/8171/19, R/10363/20, TA-R/7240/19, TA-R/7604/19

*Pakistan:* Pakistan Telecom Authority (TAC No:) Approved by PTA... 9.1048/2018, 9.245/2020, 9.3012/2018, 9.9112/2019, 9.652/2016, 9.929/2018.

*Paraguay:* 216-11-I-000311, 2015-02-I-000054, 2016-02-I-0000036, 2016-5-I-000138, 2016-7-I-000174, 2016-7-I-000186, 2016-10-I-000256, 2016-11-I-000293, 2018-05-I-000192, 2018-06-I-000212, 2018-07-I-000353, 2018-09-I-000419, 2018-10-I-000480, 2018-10-I-000481, 2018-10-I-000492, 2018-11-I-000612, 2019-01-I-000071, 2019-05-I-000243, 2019-05-I-000245, 2019-05-I-000253, 2019-06-I-0289, 2019-07-I-0353, 2019-07-I-0396, 2019-08-I-0442, 2019-11-I-0640, 2020-02-I-0111, 2020-03-I-00198. 1297/2019, 1298/2019. Este vehículo posee el siguiente componente de radiofrecuencias, homologado por la CONATEL – Paraguay.

*Philippines:* ESD-1408668C, ESD-1409181C, ESD-1510139C, ESD-1613057C, ESD-1816419C, ESD-1816997C, ESD-1817335C, ESD-1817369C, ESD-1817501C, ESD-1818098C, ESD-1919228C, ESD-1919230C, ESD-1919232C, ESD-1919559C, ESD-1919803C, ESD-1919804C

*Qatar:* CRA/SA/2015/R-4714, CRA/SA/2016/R-5808, CRA/SA/2018/R-6820, CRA/SM/2018/R-7447, CRA/SM/2019/R-8053, CRA/SM/2019/R-8054

*Zambia:* ZMB/ZICTA/TA/: 2016/11/1, 2017/9/27, 2018/5/23, 2018/6/20, 2018/8/38, 2018/8/39, 2018/8/40, 2018/8/41, 2018/9/10, 2018/10/10, 2018/10/15, 2018/10/16, 2018/10/17, 2018/10/18, 2018/10/19, 2018/10/20, 2018/10/21, 2018/10/24, 2018/10/25, 2018/10/26, 2018/10/27, 2018/12/16, 2019/3/23, 2019/3/37, 2019/04/08, 2019/5/13, 2019/6/13, 2019/7/7, 2019/11/47, 2019/11/48, 2020/2/35, 2020/10/51

*Saudi Arabia:* 29563, 2019-1205, 2019-1221

*Serbia:* P1617197200, P1619073700, P1619073800, P1619095800, P1620069300, 34540-768/18-5, 34540-1313/16-3, I005 12, I005 13, I011 13-4, I005 14, I005 15, I005 16, I005 17, I005 18, I005 19, I005 20, I011 14, I011 15, I011 17, I011 18, I011 19, IH005 19

*Singapore:* Complies with IMDA Standards: 103238, DA103787, DA104328, DA104682, DA104682 (N0688-15), DA105282, DA107248, DA107974, DB103858, DB106879, DB106879 (N3083-18), DB107220. G1594-19, N2152-20, N2404-19, N2405-19, N3688-18, N4975-17

*South Africa:* TA-2005/614, TA-2009/464, TA-2010/1235, TA-2012/1747, TA-2012/1821, TA-2013/2085, TA-2013/2465, TA-2013/2503, TA-2014/176, TA-2014/212, TA-2014/1783, TA-2014/2108, TA-2014/2597, TA-2015/2011, TA-2015/2084, TA-2016/169, TA-2016/501, TA-2016/820, TA-2016/863, TA-2016/1449, TA-2016/2568, TA-2016/2601, TA-2016/2759, TA-2016-3407, TA-2016/3539, TA-2017/2824, TA-2018/175, TA-2018/732, TA-2018/998, TA-2018/1205, TA-2018/2868, TA-2018/3466, TA-2018/3974, TA-2018/5159, TA-2019/115, TA-2019/348, TA-2019/582, TA-2019/583, TA-2019/5101, TA-2019/5116, TA-2019/5167, TA-2020/5217, TA-2020/7390

*Thailand:* Class A NBTC ID: 5700619-XXXX, A57004-17-xxxx, A57019-16-xxxx. RT 1751, RT 1752, 255.A.2560, FPK8IMMO5DMRRe14FCR. Class B NBTC ID: B38038-20-1814, B38166-20-1814. 1) เครื่องโทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตาม - มาตรฐานหรือข้อกำหนดของ กททช. 2) เครื่องวิทยุคมนาคมนี้มีระดับ การแผ่คลื่นแม่เหล็กไฟฟ้า - สอดคล้องตาม- มาตรฐานความปลอดภัย ต่อสุขภาพของมนุษย์ - จากการ ใช้- เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการ - โทรคมนาคม- แห่งชาติประกาศกำหนด

*Tunisia:* AHO-0177-18 AHO-0991-19 AHO-0278-20 (RS4)

*Turkey:* See EU-declaration of conformity under the address [www.volkswagen.com/generalinfo](http://www.volkswagen.com/generalinfo)

Countries outside USA, that approve and allow radio systems as per the American FCC guideline:

FCC ID: 2AOUZ17101001, 2AOUZ17101002, 2AOUZ17101010, 2AOUZ17101022, 2AOUZ17101023, 2AOUZ17101031, 2AOUZ17101032, 2AOUZ17101033, 2AOUZ17101034, 2AOUZ17101041, 2AOUZ17101042, 2AOUZ17101043, 2AOUZ17101051, 2AOUZ17101052, 2AOUZ17101053, 2AOUZ17101054, 2AOUZ17101055, 2AOUZ17101056, 2AOUZ17101057, 2AOUZ17101071, 2AOUZ17101072, 2AOUZ18020531, 2AOUZ18020532, 2AOUZ18020533,

2AOUZ18020534, 2AOUZ18100931 2AVXWWSBRC001, 2AA98, 2AA98A, 2AA98-COL-OUR5C, 2AA98-MEDIUM5C, 772C-LB1FD, BEJLWCW05-VWE5, BEJMIB2, BEJMIB2PQ, BEJ-MEBI-CAS3, BEJ-MIBPQMIN, BEJ-MIB301, BEJTLVM3IU-N, BEJTUVM01IU, BEJTLVHW3IU-E, CWTUGZZF1, CWTUGZZF2, IYZVK2, KR5-BCMEVOC, LTQR3TR, NBG011719A, NBG013854, NBG01RS4, NBGBCME-VO, NBGBCMEVO5, NBGFS12PM, NBGFS12P01M, NBGFS125C, NBGFS125C1, NBGFS125C5, NBGFS173NP, NBGFS173NPM, NBGFS173NR, NBGFS1744M, NBGFS19, NBGFS191, NBGFS93N, NBGMQBBB, NBGMQBBH, NBGRSB19, NBG011719A, NBG013854, NF3-FR5CPEC, NF3-LRR4, NF3-MRR1PLUS, NF3-MRR1REAR, NF3MRREVO14F, NF3-LRR3SCU, NT8-VWMIBREGIO, NZLADHL5D, OAYARS4B, OAYARS5B, OYGTSSRE4UD, QIPA-LAS6AUS, RK7MBC-NAR, RX2BNFHL, RX2BNFLL, VPYLB1KD, WJLHT-5. NT8-FPK8IMMO5D, RK7185-00, QZ9-KA3

This device complies with part 15 (and Part 18) of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment. This equipment complies with FCC RF Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 (and to Part 18) of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. CAUTION TO USERS: Changes or modifications not expressly approved by the party responsible for compliance may void the FCC authorization to operate the equipment. Radiation Exposure: This device (RK7185-00, QZ9-KA3) has been tested for human exposure limits and found compliant at a minimum distance of 5 cm during operation. Thus during the operation of device a distance of 5 cm must be respected in every direction.

*Ukraine:* BSD 3.0 24,05 - 24,25 GHz 20 dBm LCA 2.0 24,05 - 24,25 GHz 20 dBm RS4 24,05 - 24,25 GHz 20

dВтповний текст декларації про відповідність доступний на веб-сайті за такою адресою: [www.volkswagen.com/generalinfo](http://www.volkswagen.com/generalinfo).

1APTV R3TR, 1BOSCO001, 1HELARS40, 10094.007280-19, 1.001.021241-20-TE, 0848, TLAHW3IU-E, TLVHM3IU-E, TLVLM3IU-E, TLAHW3IU-W, TLVHM3IU-W 1.001.017067-18-TE, 1.001.018566-19-TE, 1.001.018601-19-TE, 1.001.018646-19-TE, 1.001.019275-19-TE, 1.001.019287-19-TE, 1.001.020220-19-TE, 1.001.020355-19-TE, 1.001.020702-19-TE, 1.001.020853-19-TE, 1.001.020929-19-TE, 1.001.021241-20-TE, 1.001.021295-20-TE UA.R.TR.052.081-20, UA.R.TR.052.088-19, UA.R.TR.052.089-19, UA.R.TR.052.161-19, UA.R.TR.052.187-19, UA.R.TR.052.189-19, UA.R.TR.052.190-19, UA.R.TR.052.194-19, UA.R.TR.052.598-19, UA.R.TR.052.613-19 UA.TR.028: 680.13-CET, 680.14-CET, 680.15-CET, 2423.21-CET, 2423.31-CET, 2423.32-CET, 2423.33-CET, 2423.44-CET, 2423.49-CET, 2423.50-CET, 2423.51-CET, 2539.9-CET, 2539.10-CET, 2539.12-CET, 2539.13-CET, 2539.15-CET, 2539.17-CET, 2539.19-CET, 2539.20-CET, 2539.21-CET, 2539.22-CET, 2539.23-CET, 2539.30-CET, 2539.31-CET, 2580.4-CET, 2580.5-CET, 2610.2-CET UA.TR.030.026039-19, UA.TR.030.028039-19, UA.TR.109.R.0009-18, UA.TR.109.R.0016-19, UA.TR.109.R.0021-19, UA.TR.109.R.0026-19, UA.TR.109.R.0029-19, UA.TR.109.R.0030-19, UA.TR.109.R.0032-19, UA.TR.109.R.0082-20, UA.TR.109.R.0133-19, UA.TR.109.R.0155-18, UA.TR.109.R.0162-19, UA.TR.109.R.0168-19, UA.TR.109.R.0179-18, UA.TR.109.R.0187-18, UA.TR.109.R.0201-19, UA.TR.109.R.0212-19, UA.TR.109.R.0214-18, UA.TR.109.R.0249-18, UA.TR.109.R.0259-18, UA.TR.109.R.0281-18, UA.TR.109.R.0282-18, UA.TR.109.R.0304-18, UA.TR.109.R.0305-18, UA.TR.109.R.0307-18, UA.TR.109.R.0336-19, UA.TR.109.R.0337-19, UA.TR.109.R.0344-18, UA.TR.109.R.0345-18, UA.TR.109.R.0375-18, UA.TR.109.R.0389-18, UA.TR.109.R.0394-18, UA.TR.109.R.0411-18, UA.TR.109.R.0425-18, UA.TR.109.R.0438-18, UA.TR.109.R.0467-18, UA.TR.109.R.0598-18 UA RF: 1BOSCO001, UA RF: 1CONTO001, UA RF: 1CONTO002, UA RF: 1HELABSD3, UA RF: 1HELARS40 UA.032.CT.0026-19, UA.032.CT.0030-18, UA.032.CT.0083-19, UA.032.CT.0084-19, UA.032.CT.0107-19, UA.032.CT.0188-18, UA.032.CT.0221-20, UA.032.CT.0224-19, UA.032.CT.0225-19, UA.032.CT.0226-19, UA.032.CT.0227-19, UA.032.CT.0313-19, UA.032.CT.0527-19 920697B

*United Arab Emirates:* TRA, REGISTERED No\_DEAL-ER No ER0109760/13\_DA0043253/10, ER0126849/14\_DA0127935/14,

ER34947/14\_DA0043252/10, ER35423/14\_DA35176/14, ER37807/15\_DA38660/15, ER45520\_DA44932, ER46672/16\_DA38660/15, ER48223\_DA44932, ER49378/16\_DA38660/15, ER49719/16\_DA0062437/11, ER49796/16\_DA35176/14, ER50430/16, ER51643/17, ER53878/17\_DA44932/15, ER54754/17\_DA0043253/10, ER55421/17\_DA36758/14, ER61136/18\_DA40068, ER61137/18\_DA0089862/12, ER62570\_DA44932, ER63911\_DA44932, ER66801/18\_DA77281/18, ER66978/18\_DA36758/14, ER68006/18\_DA40068/15, ER69987/19\_DA44932/15 ER70009/19\_DA44932, ER70046/19\_DA44932, ER70554/19\_DA0043253/10, ER70659/19\_DA44932, ER70659/19\_DA44932/15, ER71148/19\_DA0043253/10, ER71355/19\_DA38660/15, ER71413/19\_DA0089862/12, ER71414/19, ER73393/19, ER74095/19ER76324/19\_DA56674/16, ER77956/20\_DA76153/18, ER89638/20\_DA36975/14, ER90294/20\_DA0043253/10

*Vietnam:* A0858170820AF04A3, B1189140520AF04A2 C00082015, C0080180319AF04A2, C010121051BAF04A2, C0101230419AF04A2, C0118220519AF04A2, C0119220519AF04A2, C0163150719AF04A2, C0197111217AF04A2, C0314061219AF04A2, C0438061120AF04A3

*Belarus:* BY/112 11.01.TP024 020 00007 BY/112 11.01.TP024 020 00008 BY/112 11.01.TP024 020 00047 BY/112 11.01.TP024 020 00059 BY/112 11.01.TP024 030 00140 Ra.RU.21IP01

## Information on trademarks

Specific terms in this guide are marked with the symbol ® or ™. These denote trademarks or registered brands. If this symbol is missing, it still does not warrant free use of these terms.

Other product names are registered brands or trademarks of the respective copyright holder.

Manufactured under license from Dolby Laboratories.

Dolby and the double-D symbol are trademarks of Dolby Laboratories.

Manufactured under license from Dolby Laboratories.

Dolby, Pro Logic and the double-D symbol are trademarks of Dolby Laboratories.

All SiriusXM services require a subscription. See the SiriusXM Customer Agreement for complete terms on the website [siriusxm.com](http://siriusxm.com) (US) or [siriusxm.ca](http://siriusxm.ca) (Canada). All fees, content and features are subject to change. Satellite and steaming lineups may vary. SiriusXM, Pandora and all related logos are trademarks of Sirius XM Radio Inc. and its respective subsidiaries. All rights reserved.

HD Radio Technology manufactured under license from iBiquity Digital Corporation. U.S. and Foreign Patents.

For patents see the website [dts.com/patents](http://dts.com/patents). HD Radio, Artist Experience, and the HD, HD Radio, and "ARC" logos are registered trademarks or trademarks of iBiquity Digital Corporation in the United States and/or other countries.

Android Auto™ is a certified brand of Google Inc.

Apple CarPlay™ is a certified brand of Apple Inc.

Bluetooth® **technology** Is a registered trademark of Bluetooth SIG, Inc.

HDMI, HDMI **logo** and High-Definition Multimedia Interface

are brands or registered trademarks of HDMI Licensing LLC.

iPod®, iPad® and iPhone® are protected trademarks of Apple Inc.

Gracernote® is a registered trademark of Gracernote, Inc.

MirrorLink® and the MirrorLink® **logo** are certified brands of Car Connectivity Consortium LLC.

MPEG-4 HE-AAC **Audio coding technology and patents**

are licensed products of Fraunhofer IIS.

SD® and SDHC® are brands or registered trademarks of SD-3C, LLC in USA and other countries.

Windows® Is a registered trademark of Microsoft Corporation, Redmond, USA.

These products are protected under property rights and copyrights of Microsoft Corporation. The use or sales of comparable technology independent of this product, without license from Microsoft or an authorized Microsoft-subsi-dary is prohibited.

QR-Code is a registered trademark of "DENSO WAVE INCORPORATED".

## Guarantee

### Ensuring the Volkswagen partner

Volkswagen Partners guarantee that the vehicles they sell are free from defects and meet warranty claims. For details on the warranty conditions, please refer to the sales contract or contact your Volkswagen Partner.

This owner's manual is a globally used booklet Certain features / warranty / guarantee benefits referred in this manual may not be available for your market. Please contact your nearest Volkswagen Authorized Dealer, for further details.

*For India:* The term ""Guarantee"" shall not be applicable for Indian Market.

Vehicles in India Only have a limited warranty of 4 year/100,000 kilometers. Please contact your Dealer for details on warranty terms and conditions.

### Paint and bodywork warranty

Volkswagen Partners guarantee the paintwork and bodywork for the vehicles they sell.

In addition to the warranty conditions for brand new ones Volkswagen Automobile - according to the sales contract - perform Volkswagen Partner for the vehicles they sell guarantee that no paint defects and rust perforations will occur on the body for a certain period of time:

- A three-year warranty against paint defects
- Applies to Russia. A twelve-year warranty against rust perforation<sup>1)</sup>
- Construction year (only applies for India): A six year warranty against rust perforation<sup>1)</sup>
- *Applies to the US only:* A seven year warranty against rust perforation<sup>1)</sup>

If such damage does occur, it will be repaired by anyone without calculating the wage and material costs Volkswagen Service partner eliminated.

There are no warranty claims in the following cases:

- In the case of damage that can be traced back to external influences or insufficient care.
- If there are defects in the bodywork or paintwork that are not remedied in accordance with the manufacturer's instructions in good time.
- In the case of rust perforations, which are causally related to the fact that body repairs were not carried out according to the manufacturer's instructions.

<sup>1)</sup> A perforation in this sense is a sheet metal perforation on the body that has progressed from the inside (cavity) to the outside.

After the body repairs or painting have been carried out, the will confirm to you Volkswagen Partner guarantee against rust perforation for the repaired area.

### **LongLife Mobility guarantee**

In many European markets, the selling Volkswagen Partner for new vehicles an extensive LongLife Mobility guarantee ready. This applies from delivery to the first due inspection.

If you can get the new vehicle directly from the Volkswagen AG acquire, represents the Volkswagen AG from delivery to the first inspection due LongLife Mobility guarantee ready.

your Volkswagen Partner renews the LongLife Mobility guarantee until the next inspection, if you let him carry out the inspection that is due. The service costs cover the costs for the entire service package.

Details on the services, conditions and deadlines of the LongLife For mobility guarantee, please contact your Volkswagen Partner. <

# Engine specifications

## 1.0 l/85 kW TSI engine

Output (kW at rpm)	85/5000-5500	
Highest torque (Nm at rpm)	178/1750-4500	
Number of cylinders/displacement (cm <sup>3</sup> )	3/999	
Gearbox	Manual gearbox	Automatic gearbox
Maximum speed (km/h)	187	184
With specified gear engaged	5	5
Acceleration 0-100 km/h (s)	10.6/10.5 <sup>a)</sup>	11.6/11.4 <sup>a)</sup>

<sup>a)</sup> Applies to cars with the EU4 emission standard.



## 1.5 l/110 kW TSI engine

Output (kW at rpm)	110/5000-6000	
Highest torque (Nm at rpm)	250/1600-3500	
Number of cylinders/displacement (cm <sup>3</sup> )	4/1498	
Gearbox	Manual gearbox	DSG <sup>a)</sup>
Maximum speed (km/h)	190	190
With specified gear engaged	4	5
Acceleration 0-100 km/h (s)	8.6	8.7

<sup>a)</sup> Automatic dual-clutch transmission.



## 1.6 l/81 kW MPI engine

Output (kW at rpm)	81/5800	
Highest torque (Nm at rpm)	152/3850-4100	
Number of cylinders/displacement (cm <sup>3</sup> )	4/1598	
Gearbox	Manual gearbox	Automatic gearbox
Maximum speed (km/h)	- <sup>a)</sup>	- <sup>a)</sup>
With specified gear engaged	- <sup>a)</sup>	- <sup>a)</sup>
Acceleration 0-100 km/h (s)	- <sup>a)</sup>	- <sup>a)</sup>

<sup>a)</sup> The values were not available at the time of going to press.



# Index

## Numbers and symbols

<b>10" Infotainment</b>	72
<b>12 volt vehicle battery</b>	106
Charge	107
Checking the condition	107
Discharge protection	106
Disconnecting and connecting	107
Fault:	107
Safety	15
see 12 volt vehicle battery	107
<b>7" Infotainment</b>	63
<b>A</b>	
<b>ABS</b>	94
<b>Accident data memory</b>	130
<b>Air conditioning</b>	
see Climatronic	56
see Manual air conditioning	55
<b>Airbag</b>	40
Deactivating the airbags	41
Deactivating the front passenger airbag	42
Fault:	42
Installation locations	41
Release	41
Safety	41
<b>Alarm system</b>	25
<b>All-season tyres</b>	113
<b>Ambient lighting</b>	52
<b>Analogue instrument cluster</b>	58
<b>Android Auto</b>	
10" Infotainment	80
7" Infotainment	70
<b>Apple CarPlay</b>	
10" Infotainment	80
7" Infotainment	70
<b>Armrest</b>	
front	32
rear	32
<b>ASR</b>	94
<b>Assist systems</b>	
Driver assist	94
Park Assist	98
Safety	18
<b>Automatic Braking</b>	
See Front Assist	95
<b>Automatic gearbox</b>	88
Manually changing gear with the shift paddles on the steering wheel	89
Manually switching gear with the selector lever	89
<b>Automatic gearbox modes</b>	88
<b>B</b>	
<b>Battery acid</b>	107

<b>Bonnet</b>	100	
<b>Boot</b>		
Boot storage	see boot lid	29
Fasteners	119	
Rigid cover	119	
Transporting objects safely	18	
<b>Boot cover</b>	119	
<b>Boot lid</b>		
Automatic locking	29	
manual operation	29	
unlock manually	29	
<b>Brake fluid</b>	92	
Safety	15	
<b>Brakes</b>	92	
Handbrake	93	
<b>Bulbs</b>		
BulbsFront fog lights - Replacing	50	
BulbsFront turn signal - Replacing	49	
LightbulbsHigh beam - Replacing	49	
LightbulbsLow beam - Replacing	48	
LightbulbsRear light - change	51	
<b>C</b>		
<b>Car adaptations</b>		
Recommendations	125	
Safety	14	
<b>Central locking</b>	22	
<b>Central locking button</b>	22	
<b>Centre console</b>	10	
<b>Charging the telephone</b>	120	
<b>Charging your phone wirelessly</b>	120	
<b>Check the vehicle before your journey</b>	16	
<b>Child lock</b>	26	
<b>Child seat</b>		
Child seatFastening using a belt	37	
Grouping	37	
i-Size	40	
ISOFIX	37	
Keyword child seat	36	
on the passenger seat	36	
Recommended child seats	37	
Securing children properly	17	
TOP TETHER	40	
Types of attachment	40	
<b>Climatronic</b>	56	
<b>Comfort flasher</b>	46	
<b>COMING HOME</b>	47	
Switching on	48	
<b>Commissioning of the vehicle</b>		
Using the jump-starting cable	108	
<b>Compartments</b>		
<b>Coolant</b>		
Checking	102	
Refilling	102	
Safety	15	
Specification	102	
Temperature display	102	
Troubleshooting	103	

Warning lights	103		
<b>Cooling system</b>	55, 56	<b>F</b>	
<b>Cruise control system</b>	97	<b>Fasteners in the boot</b>	119
<b>Cup holder</b>	121	<b>First aid kit</b>	118
<b>D</b>		<b>Fog lights</b>	46
<b>Daylight running lights</b>	44	front	46
<b>Deactivate keyless locking</b>	24	<b>Fogged windows</b>	56, 57
<b>Deactivating the front passenger airbag</b>	42	<b>Force limiter</b>	27
Display	42	<b>Freewheel</b>	
<b>Digital instrument cluster</b>	60	Free-wheelingSee Driving in neutral	89
<b>Door</b>		<b>Front Assist</b>	95
Open/close	26	<b>Front seats</b>	
<b>Driver's seat</b>	10	Manually operated boot lid	30
<b>Driving data</b>	61	<b>Front vehicle area</b>	7
<b>Driving in neutral</b>	89	<b>Fuel</b>	
<b>E</b>		Petrol	104
<b>Earth point</b>	108	<b>Fuel tank</b>	
<b>Economical driving style</b>	90	Open bonnet	104
<b>EDL</b>	94	<b>Fuel tank lid</b>	104
<b>Electric windows</b>	27	<b>H</b>	
Activation	27	<b>Handbrake</b>	93
Force limiter	26	<b>Hazard warning light system</b>	46
Operation	27	<b>Headlights</b>	
Troubleshooting	27	Headlight range control	44
<b>Emergency</b>		<b>Headrests</b>	31
Using the jump-starting cable	108	<b>Heated windscreen</b>	57
What to do after an accident	19	<b>HHC</b>	
What to do in the event of a fire	19	see Hill Hold Control	94
<b>Emergency equipment</b>	118	<b>Hill Hold Control</b>	94
Car jack	118	<b>Hook</b>	
Tool kit	118	in interior	120
<b>Emergency wheel</b>		in the luggage compartment	119
safe driving	18	<b>I</b>	
<b>Engine compartment</b>	11	<b>i-Size</b>	40
Coolant	102	<b>Ignition lock</b>	85
Engine oil	101	<b>Immobilizer</b>	86
Flap	100	<b>Infotainment overview</b>	
Safety	15	10" Infotainment	72
<b>Engine number</b>	129	7" Infotainment	63
<b>Engine oil</b>	101	<b>Infotainment screen</b>	
Changing	101	10" Infotainment	73
Indicator light	102	7" Infotainment	64
Refilling	101	<b>Infotainment settings</b>	
Safety	15	10" Infotainment	72
Specification	100	7" Infotainment	63
<b>EPC</b>	103	<b>Instrument cluster</b>	
<b>ESC</b>	94	analogue	58
<b>Exhaust gas control system</b>	104	digital	60
<b>Explanations</b>	5	Instrument cluster display	58
<b>Exterior</b>		<b>Instrument cluster display</b>	58
lighting	44	<b>Interior</b>	
<b>Exterior mirrors</b>	34	lighting	52
<b>Extinguisher</b>	118	<b>Interior fittings</b>	
		12 volt socket	120, 122
		Coat hook	120
		Cup holder	121

Glasses compartment	120	Change	109
Make up mirror	120	in dash panel	110
Map pockets	120	in engine compartment	111
Storage compartments	120	<b>Low beam</b>	45
<b>Interior lighting</b>	52	<b>M</b>	
Ambient lighting	52	<b>Main beam</b>	45
<b>Interior rear-view mirror</b>	33	<b>Manual air conditioning</b>	55
<b>ISOFIX</b>	40	<b>Manual gearbox</b>	88
Holding eyes	40	<b>MCB</b>	94
Placement on the seat	37	<b>Media</b>	
<b>J</b>		10" Infotainment	75
<b>Jump start cables</b>	108	7" Infotainment	65
<b>K</b>		<b>Mirror</b>	
<b>Key</b>	21	see exterior mirror	33, 34
<b>Key switch for airbag deactivation</b>	42	<b>Mobile device management</b>	
Display	42	10" Infotainment	77
<b>Key switch for the front passenger airbag</b>		7" Infotainment	68
Key switch faulty	43	<b>MSR</b>	94
<b>Keyboard</b>		<b>Multi-collision brake</b>	
10" Infotainment	73	see MCB	94
<b>Keyless Access</b>		<b>N</b>	
see Keyless Locking	24	<b>Notes on starting</b>	86
<b>Kick-down</b>	89	<b>O</b>	
<b>L</b>		<b>Oil</b>	
<b>Lateral area of the vehicle</b>	7	see engine oil	101
<b>LEAVING HOME</b>	47	<b>Online Services</b>	
<b>Lever</b>		My Volkswagen Connect	84
Main beam	45	My Volkswagen Connect application	84
Turn signal	45	Vehicle status report	85
Windscreen wipers and washers	53	<b>P</b>	
<b>Light</b>	44	<b>Park Assist systems</b>	98
Automatically switch on and switch off	45	<b>Parking</b>	
CORNER function	47	Rear view camera	99
Fog light	46	Stop the vehicle safely!	19
Hazard warning light system	46	<b>Parking aid</b>	98
Headlamp flasher	45	<b>Parking brake</b>	93
Headlight range adjustment of head-		<b>Parking light</b>	47
lights	44	<b>Particle filter</b>	104
Indicator light	46	Filter cleaning	104
Main beam	45	<b>Passenger seat</b>	10
Operation	44	<b>Personal data</b>	85, 131
Parking light	47	<b>Personalisation</b>	
Replace light bulbs	48	User account	83
Troubleshooting	44	<b>Petrol</b>	104
Turn signal	45	other fuel filled up	106
<b>Light switch</b>	44	prescribed petrol	105
<b>Lighting</b>		Refilling	105
Ambient lighting	52	Requirements for refuelling	105
outer	44	Standards	105
<b>Lighting range</b>	44	Tank capacity	106
<b>Limiters</b>		<b>Power sockets</b>	
see speed limiter	96	12 volt socket	122
<b>Lock</b>	22, 24	Safety	16
<b>Locking elements</b>	109		

<b>Power-assisted steering</b>	33	<b>TOP TETHER</b>	40
<b>R</b>		Ventilation	57
<b>Radio</b>		<b>Selector lever</b>	89
10" Infotainment	73	<b>Service events</b>	123
7" Infotainment	64	Interval	123
<b>Radio systems in the vehicle</b>	133	Resetting information	123
<b>Raise vehicle</b>	114	Show service appointment	123
<b>Rear fog light</b>	46	<b>Service work</b>	125
<b>Rear fog lights</b>		<b>Set tyre pressure values</b>	116
rear	46	<b>Side light</b>	45
<b>Rear seats</b>		see Parking light	47
Folding down	30	<b>Sliding/tilting roof</b>	27, 28
<b>Rear vehicle area</b>	9	<b>SmartLink</b>	
<b>Rear view camera</b>	99	10" Infotainment	80
Operation	99	7" Infotainment	70
<b>Recirculated air mode</b>	55, 56	<b>Spare wheel</b>	113
<b>Refilling</b>		safe driving	18
Coolant	102	<b>Speed limit</b>	62
Engine oil	101	Reset to default	62
Petrol	105	Setting	62
Windscreen washer fluid	53	<b>Speed limit warning</b>	62
<b>Reflective vest</b>	118	Setting	62
<b>Release</b>	22, 24	<b>Speed limiter</b>	96
<b>Roof rack</b>	122	Indicator light	96
Roof load	122	<b>Start</b>	86
safe driving	18	<b>START STOP</b>	87
<b>S</b>		<b>Start the engine</b>	85
<b>Safe driving</b>	18	<b>Starter button</b>	86
<b>Safety</b>		<b>Steering column lock</b>	33
Before your journey	14	<b>Steering wheel</b>	32
Car adaptations	14	Buttons	59, 60
Child seat	17	Buttons/dial:	32
Driving through water	18	correct position	17
Exiting the vehicle	19	Manually changing gear with the shift paddles on the steering wheel	89
New brake pads	14	<b>Stopping the engine</b>	85, 86
New tyres	14	<b>Storage</b>	120
SafetyRunning in the engine	14	<b>Sun protection</b>	28, 29
Sensors and cameras	15	<b>Switching low beam on automatically</b>	45
sit properly	16	<b>Switching process</b>	
Warning lights	18	Manual gearbox	88
Weather conditions	19	<b>System</b>	
Webbing route	17	10" Infotainment	72
What to do after an accident	19	7" Infotainment	63
What to do in the event of a fire	19	<b>T</b>	
<b>Seat belts</b>	35	<b>Tank capacity</b>	
Automatic belt retractor	35	Petrol	106
Belt tensioners	35	<b>Technical data</b>	129
correct arrangement	17	Dimensions	130
Fastening and unfastening	35	<b>Telephone</b>	
Seat beltsBlocked strap	36	10" Infotainment	78
Status display	35	7" Infotainment	69
<b>Seat ventilation</b>	57	Charge	120
<b>Seats</b>	30	<b>Tips for economical driving</b>	90
Folding down	30	<b>Tiptronic</b>	89
ISOFIX	40	<b>Tool</b>	118
sit safely	16	<b>TOP TETHER</b>	40

Holding eyes	40	Change	114
<b>Touch operation</b>		Cover caps for the screws	117
10" Infotainment	73	Full wheel cover	117
7" Infotainment	64	Overview of tyre labelling	112
<b>Tow rope</b>	91	Pressure change	113
<b>Towing lug</b>	91	Spare wheel	113
<b>Towing the vehicle</b>	91	Tread wear indicators	112
<b>Traffic accident</b>		Tyre pressure	116
Data memory	130	Tyre pressure monitor	116
What to do after an accident	19	Wear indicator	112
<b>Transport</b>		<b>Wi-Fi</b>	
Roof rack	122	10" Infotainment	80
Transporting objects safely	18	<b>Window</b>	27
<b>Transporting children</b>	17	Heating	57
<b>Turn signal</b>	45	<b>Windscreen washer fluid</b>	
<b>Type plate</b>	129	Windscreen washer fluidHow is the washer fluid	
<b>Tyre pressure monitor</b>	116	refilled?	53
<b>Tyres</b>	112, 113	Windscreen washer fluidLevel too low	54
Labelling overview	112	<b>Windscreen washer system</b>	
Pressure	116	see windscreen wiper and washer	53
Tread wear indicators	112	<b>Windscreen wipers and washers</b>	
Tyre pressure monitor	116	automatic rear window wiping	53
Wear indicator	112	automatic wiping	53
		Refilling windscreen washer fluid	53
		Replace the windscreen wiper blade	54
		Unfold the windscreen wiper arms	54
		Windscreen washer fluid level too low	54
		<b>Winter tyres</b>	113
<b>U</b>		<b>X</b>	
<b>Updating infotainment</b>		XDL +	94
10" Infotainment	72		
7" Infotainment	64		
<b>USB</b>	120		
<b>V</b>			
<b>Valet mode</b>	83		
<b>Vehicle cleaning</b>			
Exterior	127		
Instructions for cleaning the interior	126		
Instructions for cleaning the outer area	127		
Interior	125		
<b>Vehicle dimensions</b>	130		
<b>Vehicle height</b>	130		
<b>Vehicle Identification Number (VIN)</b>	129		
<b>Vehicle length</b>	130		
<b>Vehicle status</b>	63		
<b>Vehicle width</b>	130		
<b>Vest</b>			
see reflective vest	118		
<b>VIN</b>			
see vehicle identification number	129		
<b>VW Play Apps</b>	83		
<b>W</b>			
<b>Warning lights</b>			
Foreword	12		
Overview	12		
<b>Warning triangle</b>	118		
<b>Weight</b>	129		
<b>Wheels</b>	112		
Breakdown	113		